Fiscal Year: 2014-2015

Hispanic/Latino:

Quarter: 1

PSA: 1 AAA Name: Area 1 Agency on Aging

AAA Contact Name: Mitch Trachtenberg AAA Contact Phone: (707) 442-3763 x211 AAA Contact Email: mtrachtenberg@a1aa.org

Provider Name: Legal Services of Northern California County(ies): Humboldt, Del Norte

Provider Contact Name: *Marvin Samuels* Provider Contact Phone: *(707) 407-4133* Provider Contact Email: *msamuels@lsnc.net* 

Total Unduplicated Client Count for Quarter: 114

Total Cases Closed in Quarter: 125

Total Units of Service for Quarter (Unit=1 Hour): 573

#### **CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS** IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 30 Two or More Races: 65-74: 56 Caucasian: 99 75-84: African American: 20 0 85+: Native American/Native Alaskan: 8 Asian/Pacific Islander Client Declined to Provide Information: 0 Total: 114 Asian Indian: **CLIENT GENDER** Cambodian: Male: 75 Chinese: Female: 39 Filipino: Client Declined to Provide Information: 0 Japanese: 0 Total: 114 Korean: 0 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: Vietnamese: 65 0 Homebound: Guamanian: 0 0 Lives Alone: Hawaiian: 65 Institutionalized: Samoan: 0 0 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 0 0 Limited English: Race Unknown/Some Other Race: 2 1 Client Declined to Provide Information: Rural: 74 12 Greatest Economic Need (Minority): Total: 0 114 Greatest Economic Need (Non-Minority): 36 Greatest Economic Need (Minority Status Unknown): 0 **CLIENT ETHNICITY**

Fiscal Year: 2014-2015

Quarter: 1

PSA: 1 AAA Name: Area 1 Agency on Aging

AAA Contact Name: Mitch Trachtenberg AAA Contact Phone: (707) 442-3763 x211 AAA Contact Email: mtrachtenberg@a1aa.org

Provider Name: Legal Services of Northern California County(ies): Humboldt, Del Norte

Provider Contact Name: Marvin Samuels Provider Contact Phone: (707) 407-4133 Provider Contact Email: msamuels@lsnc.net

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Cod	de)		ES CLOSED IN QUART by Case Closing Code & I	
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE			-	
A1. Bankruptcy/Debt Collection:	8	7	0	0
A2. Contracts/Warranties:	2	3	0	0
A3. Other Consumer/Finance:	1	1	0	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	8	11	0	0
C2. Conservatorship:	4	4	0	0
C3. Other Family:	0	0	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	5	4	0	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	1	0	1	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	22	11	7	1
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	2	3	1	0
E3. Other Housing:	0	0	0	0
INCOME MAINTENANCE				
F1. Social Security:	2	1	5	1
F2. Supplemental Security Income (SSI):	4	1	1	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	2	2	2	2

Fiscal Year: 2014-2015

Quarter: 1

PSA: 1 AAA Name: Area 1 Agency	on Aaina				
AAA Contact Name: <i>Mitch Trachtenberg</i>		A Contact Phone: (707) 44	12-3763 x211	AAA Contact Email: mtrach	tenberg@a1aa.or
Provider Name: Legal Services of Northern			unty(ies): Humboldt	, Del Norte	
Provider Contact Name: Marvin Samuels	Prov	vider Contact Phone: (707)	407-4133	Provider Contact Email: ms	amuels@lsnc.net
NDIVIDUAL RIGHTS					
G1. Immigration/Naturalization:	0	0	0	0	
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0	
G3. Other Individual Rights:	0	0	0	0	
MISCELLANEOUS					
H1. Estate Planning/Wills/Trusts:	43	40	0	0	
H2. Advance Health Care Directives (AHCD):	15	16	0	0	
H3. Financial Powers of Attorney:	0	0	0	0	
H4. Other Miscellaneous:	0	0	0	0	
TOTAL CASES OPENED IN QUARTER:	119	TOTAL CASES CLOS	ED IN QUARTER BY	CASE CLOSED CODE	
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION	
		104	17	4	
TOTAL ESTIMATED CASE WORK HO	URS SPENT:	547			
OUTREAC	CH/COMMUNITY E	EDUCATION ACTIVITIES D	DATA		
TOTAL # OF SPECIAL OUT	REACH ACTIVITIE	S IN THE QUARTER:	1		
TOTAL ESTIMATED # OF SPECIAL OUTREACH	ACTIVITY HOUF	RS IN THE QUARTER: 🦳	0		
INFORMATION ON CO	OMMUNITY LEGA	L EDUCATION PROGRAM	IS/ACTIVITIE		
Date Location Topic (If Applicable)		Targeted A	Audience	Est # of Est. Participants Hours	

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hou
07/01/2014	HSRC	Elder Law Clinic	Seniors	4	
07/08/2014	LSNC Eureka office	Family Clinic	Seniors	1	
07/22/2014	LSNC Eureka office	Bankruptcy Clinic	Seniors	2	
08/05/2014	HSRC	Elder Law Clinic	Seniors	3	
08/12/2014	LSNC Eureka office	Family Clinic	Seniors	1	
08/19/2014	LSNC Eureka office	Civil Clinic	Seniors	2	
08/26/2014	LSNC Eureka office	Bankruptcy Clinic	Seniors	3	
09/02/2014	HSRC	Elder Law Clinic	Seniors	1	

Fiscal Year: 2014-2015

Quarter: 1

PSA: 1 AAA Name: Area 1 Agency on Aging

AAA Contact Name: Mitch Trachtenberg AAA Contact Phone: (707) 442-3763 x211 AAA Contact Email: mtrachtenberg@a1aa.org

Provider Name: Legal Services of Northern California County(ies): Humboldt, Del Norte

Provider Contact Name: Marvin Samuels Provider Contact Phone: (707) 407-4133 Provider Contact Email: msamuels@Isnc.net

09/05/2014	Crescent City Senior Center	Presentation on Social Security Benefits	Seniors	75	15
09/09/2014	LSNC Eureka office	Family Clinic	Seniors	2	1
09/23/2015	LSNC Eureka office	Bankruptcy Clinic	Seniors	2	1

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 11

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 26

Fiscal Year: 2014-2015

CLIENT ETHNICITY
Hispanic/Latino:

Quarter: 1

PSA: 2 AAA Name: PSA 2 Area Agency on Aging

AAA Contact Name: Teri Gabriel AAA Contact Phone: (530) 842-1687 AAA Contact Email: teri@psa2.org

Provider Name: Legal Services of Northern California County(ies): Shasta, Siskiyou, Modoc, Trinity, Las

Provider Contact Name: Cathy Ferrell Provider Contact Phone: (530) 241-3565 Provider Contact Email: cferrell@Isnc.net

Total Unduplicated Client Count for Quarter: 53

Total Cases Closed in Quarter: 91

Total Units of Service for Quarter (Unit=1 Hour): 659

#### **CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS** IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 19 Two or More Races: 65-74: 25 Caucasian: 44 75-84: African American: 8 0 85+: Native American/Native Alaskan: 1 Asian/Pacific Islander Client Declined to Provide Information: 0 Total: 53 Asian Indian: **CLIENT GENDER** Cambodian: Male: 16 Chinese: Female: 37 Filipino: Client Declined to Provide Information: 0 Japanese: 0 Total: 53 Korean: 0 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: 33 Vietnamese: 0 Homebound: Guamanian: 0 0 Lives Alone: Hawaiian: 20 Institutionalized: Samoan: 0 0 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 1 0 Limited English: 1 Race Unknown/Some Other Race: 2 Client Declined to Provide Information: Rural: 33 3 Greatest Economic Need (Minority): 8 Total: 53 Greatest Economic Need (Non-Minority): 29 Greatest Economic Need (Minority Status Unknown):

Fiscal Year: 2014-2015

Quarter: 1

PSA: 2 AAA Name: PSA 2 Area Agency on Aging

AAA Contact Name: Teri Gabriel AAA Contact Phone: (530) 842-1687 AAA Contact Email: teri@psa2.org

Provider Name: Legal Services of Northern California County(ies): Shasta, Siskiyou, Modoc, Trinity, Las

Provider Contact Name: Cathy Ferrell Provider Contact Phone: (530) 241-3565 Provider Contact Email: cferrell@Isnc.net

CASES OPENED IN QUARTER			ES CLOSED IN QUART	
(Total Cases Opened by Legal Problem Co	de)	,	d by Case Closing Code & I	,
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	0	2	0	0
A2. Contracts/Warranties:	0	0	1	0
A3. Other Consumer/Finance:	0	2	2	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	11	6	7	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	0	0	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	0	0	0	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	1	0	0	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	37	35	4	2
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	17	12	3	2
E3. Other Housing:	3	1	0	0
INCOME MAINTENANCE				
F1. Social Security:	2	2	0	0
F2. Supplemental Security Income (SSI):	2	2	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	1	0	4	0

Fiscal Year: 2014-2015

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n	П	а	rt	Δ	r.	1

Quarter: 1						
PSA: 2 AAA Name: PS	A 2 Area Agency on A	ging				
AAA Contact Name: Teri Gabriel		AAA Contact Pho	one: <i>(530) 8</i> 4	12-1687	AAA Contact Email: te	ri@psa2.org
Provider Name: Legal Services	of Northern California		Co	unty(ies): Shasta, Si	iskiyou, Modoc, Trinit	y, Las
Provider Contact Name: Cathy Feb.	rrell	Provider Contact	Phone: (530)	241-3565	Provider Contact Ema	il: cferrell@lsnc.net
INDIVIDUAL RIGHTS						
G1. Immigration/Naturalization:		0	0	0	C	
G2. Elder Abuse/Neglect/Exploitatio	n:	5	0	0	C	Ī
G3. Other Individual Rights:		0	3	1	C	Ī
MISCELLANEOUS						
H1. Estate Planning/Wills/Trusts:		0	0	0		Ī
H2. Advance Health Care Directives	(AHCD):	0	0	0	C	Ī
H3. Financial Powers of Attorney:		0	0	0	C	
H4. Other Miscellaneous:		0	0	0		Ī
TOTAL CASES OPENED IN	QUARTER:	79 TOTAL (	CASES CLOS	ED IN QUARTER BY (	CASE CLOSED CODE	
			COUNSEL	TOTAL LIMITED	TOTAL LEGAL	7
		AND A	ADVICE	ADD. SERVICES	REPRESENTATION	
			65	22	4	
TOTAL ESTIMATED CASI	WORK HOURS SPEN	IT: 634				
	OUTREACH/COMMU	JNITY EDUCATION	ACTIVITIES [	DATA		
	INFORMATION O	N SPECIAL OUTRE	ACH ACTIVIT	ES		<del>-</del> 
Date Location	Type of Outreach Ac	tivity	Groups Ta	argeted By	Est # of Est.	
(If Applicable)			Outreach		People Hours Reached	
07/08/2014 Mt. Shasta Mall	Outreach and preser services	tation regarding our	Attendees	s to outreach	12 1.5	
TOTAL # OF SP	ECIAL OUTREACH AC	TIVITIES IN THE OI	IARTER:	1		
TOTAL ESTIMATED # OF SPECIAL				2		
				_		
INFORMA	TION ON COMMUNITY	LEGAL EDUCATION	ON PROGRAM	IS/ACTIVITIE		
Date Location (If Applicable)	Topic		Targeted	Audience	Est # of Est. Participants Hours	
07/26/2014 Building Health Communities	Social Equity Present	ation	Service P	roviders for Seniors	17 10.5	
09/11/2014 APS Office	Elder Abuse Restrain	ing Orders	APS Work	kers	8 10	
09/23/2014 Anderson	Presentation to Sr. H EARO's	ousing Facility for	Residents	3	27 1.5	

Fiscal Year: 2014-2015

Quarter: 1

PSA: 2 AAA Name: PSA 2 Area Agency on Aging

AAA Contact Name: Teri Gabriel AAA Contact Phone: (530) 842-1687 AAA Contact Email: teri@psa2.org

Provider Name: Legal Services of Northern California County(ies): Shasta, Siskiyou, Modoc, Trinity, Las

Provider Contact Name: Cathy Ferrell Provider Contact Phone: (530) 241-3565 Provider Contact Email: cferrell@Isnc.net

09/24/2014 Anderson Presentation to Sr. Housing Facility for Residents 27 1 EARO's

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 4

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 23

Fiscal Year: 2014-2015

Hispanic/Latino:

Quarter: 1

PSA: 3 AAA Name: Area 3

AAA Contact Name: Mary E. Neumann AAA Contact Phone: 530-898-5961 AAA Contact Email: mneumann@csuchico.edu

Provider Name: Legal Services of Northern California County(ies): Butte, Colusa, Glenn, Tehama

Provider Contact Name: Jennifer Haffner or Barbara Sega Provider Contact Phone: 530-345-9491 Provider Contact Email: jhaffner@LSNC.net or bse

Total Unduplicated Client Count for Quarter: 149

Total Cases Closed in Quarter: 173

Total Units of Service for Quarter (Unit=1 Hour): 575

#### **CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS** IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 43 Two or More Races: 65-74: 61 Caucasian: 140 75-84: African American: 28 2 85+: Native American/Native Alaskan: 17 Asian/Pacific Islander Client Declined to Provide Information: 0 Total: 149 Asian Indian: 0 **CLIENT GENDER** Cambodian: Male: 43 Chinese: Female: 106 Filipino: Client Declined to Provide Information: 0 Japanese: 0 Total: 149 Korean: 0 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: 93 Vietnamese: 0 Homebound: Guamanian: 0 0 Lives Alone: Hawaiian: 92 Institutionalized: Samoan: 0 0 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 0 0 Limited English: 0 Race Unknown/Some Other Race: Client Declined to Provide Information: Rural: 85 0 Greatest Economic Need (Minority): 8 Total: 149 Greatest Economic Need (Non-Minority): 88 Greatest Economic Need (Minority Status Unknown): 0 **CLIENT ETHNICITY**

Fiscal Year: 2014-2015

Quarter: 1

PSA: 3 AAA Name: Area 3

AAA Contact Name: Mary E. Neumann AAA Contact Phone: 530-898-5961 AAA Contact Email: mneumann@csuchico.edu

Provider Name: Legal Services of Northern California County(ies): Butte, Colusa, Glenn, Tehama

Provider Contact Name: Jennifer Haffner or Barbara Sega Provider Contact Phone: 530-345-9491 Provider Contact Email: jhaffner@LSNC.net or bse

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Cod	de)			ES CLOSED IN QUART by Case Closing Code & L	
			Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				-	
A1. Bankruptcy/Debt Collection:		7	10	5	0
A2. Contracts/Warranties:		9	8	0	0
A3. Other Consumer/Finance:		2	3	1	0
EMPLOYMENT					
B1. Discrimination:		1	1	0	0
B2. Other Employment:		0		0	0
FAMILY					
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:		0	1	0	0
C2. Conservatorship:		1	1	0	0
C3. Other Family:		5	0	5	0
HEALTH/COMMUNITY BASED CARE					
D1. Medi-Cal/Medicaid:		8	4	5	0
D2. Medicare:		2	2	1	0
D3. Other Health/Community Based Care:		3	2	0	1
HOUSING					
E1. Landlord-Tenant (Subsidized or Private Housing):		40	32	10	4
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:		28	26	3	C
E3. Other Housing:		2	1	0	0
INCOME MAINTENANCE					
F1. Social Security:		0	0	0	0
F2. Supplemental Security Income (SSI):		6	5	3	1
F3. Pensions/Retiree Benefits:		1	1	1	0
F4. Other Income Maintenance:		3	1	2	0

Fiscal Year: 2014-2015

8/7/14

Plumas Co.

Quarter: 1

PSA: 3	AAA Name: A	rea 3							
AAA Contact N	ame: <i>Mary E. Neumar</i>	nn	AA	AA Contact Phor	ne: <i>530-898</i>	-5961	AAA Contac	t Email: <i>mn</i>	eumann@csuchico.edu
Provider	Name: Legal Services	of Northern Califo	ornia		Co	unty(ies): Butte, Co	lusa, Glenn, T	Tehama	
Provider (	Contact Name: Jennifer	Haffner or Barbar	<b>a Sega</b> Pr	ovider Contact F	hone: <i>530-3</i>	45-9491	Provider Cor	ntact Email:	jhaffner@LSNC.net or bse
INDIVIDUAL RIG	HTS								
G1. Immi	gration/Naturalization:		0		0	0		0	
G2. Elder	Abuse/Neglect/Exploitati	on:	0		0	0		0	
G3. Other	Individual Rights:		4		4	1		0	
MISCELLANEOU	JS								
H1. Estate	e Planning/Wills/Trusts:		19		17	2		0	
H2. Advar	nce Health Care Directive	s (AHCD):	4		2	2		0	
H3. Finan	cial Powers of Attorney:		3		2	2		0	
H4. Other	Miscellaneous:		1		1	0		0	
TC	OTAL CASES OPENED	N QUARTER:	149	TOTAL C	ASES CLOS	ED IN QUARTER BY	CASE CLOSE	D CODE	
		·		TOTAL CO		TOTAL LIMITED	TOTAL LE		
				AND AD		ADD. SERVICES	REPRESENT		
			_		124	43		6	
T	OTAL ESTIMATED CAS	SE WORK HOURS	SPENT:	538					
		OUTREACH/CO	OMMUNITY	EDUCATION A	CTIVITIES D	ATA			
		INFORMATIO	ON ON SPE	CIAL OUTREA	CH ACTIVITI	ES			
Date	Location (If Applicable)	Type of Outread	ch Activity		Groups Ta Outreach	argeted By	Est # of People Reached	Est. Hours	
9/26/14	Butte Co.	Foreclosure Cli	nic		Consume	rs	3	2	
7/10/14	Butte Co.	Guardianship C	linic		Seniors a	nd Other Consumers	3	2	
8/14/14	Butte Co.	Guardianship C	linic		Seniors a	nd Other Consumers	3	2	
9/11/14	Butte Co.	Guardianship C	linic		Seniors a	nd Other Consumers	3	2	
7/29/14	Butte Co.	Health Presenta	ation – LGB	T community	All		6	2	

Providers

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 6

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 12

MDT Meeting

Fiscal Year: 2014-2015

Quarter: 1

PSA: 3 AAA Name: Area 3

AAA Contact Name: Mary E. Neumann AAA Contact Phone: 530-898-5961 AAA Contact Email: mneumann@csuchico.edu

Provider Name: Legal Services of Northern California County(ies): Butte, Colusa, Glenn, Tehama

Provider Contact Name: Jennifer Haffner or Barbara Sega Provider Contact Phone: 530-345-9491 Provider Contact Email: jhaffner@LSNC.net or bse

Date	Location (If Applicable)	Topic	Targeted Audience	Est # o Particip	-	Est. Hours
8/23/14	All counties	Tabled at Chico Pride Festival	All		200	5
8/26/14	Butte Co.	Presentation re Public Health	Providers		27	1
9/4/14	Butte Co.	Active Aging Expo	Seniors		25	7
9/8/14	Plumas Co.	Presentation to Family Resource Center	All		4	4
9/17/14	Tehama Co.	MDT Meeting	Providers		3	4
9/24/14	Tehama Co.	Elder Services Coordinating Council	Providers		4	4

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 6

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 25

Fiscal Year: 2014-2015

CLIENT ETHNICITY
Hispanic/Latino:

Quarter: 1

PSA: 4 AAA Name: Area 4 Agency on Aging

AAA Contact Name: Jane Stan, Program Manager AAA Contact Phone: 916-486-1876 AAA Contact Email: jstan@a4aa.com

Provider Name: Legal Services of Northern California County(ies): Nevada, Placer, Sierra

Provider Contact Name: W.H. (Herb) Whitaker Provider Contact Phone: 530.217.4026 Provider Contact Email: hwhitaker@lsnc.net

Total Unduplicated Client Count for Quarter: 185

Total Cases Closed in Quarter: 176

Total Units of Service for Quarter (Unit=1 Hour): 666

#### **CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS** IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 51 Two or More Races: 65-74: 67 Caucasian: 169 75-84: African American: 48 1 85+: Native American/Native Alaskan: 19 Asian/Pacific Islander Client Declined to Provide Information: 0 Total: 185 Asian Indian: **CLIENT GENDER** Cambodian: Male: 50 Chinese: Female: 135 Filipino: Client Declined to Provide Information: 0 Japanese: 0 Total: 185 Korean: 0 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: Vietnamese: 100 0 Homebound: Guamanian: 48 0 Lives Alone: Hawaiian: 72 Institutionalized: Samoan: 12 0 7 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 0 Limited English: 0 Race Unknown/Some Other Race: 2 Client Declined to Provide Information: Rural: 119 0 5 Greatest Economic Need (Minority): Total: 185 Greatest Economic Need (Non-Minority): 32 Greatest Economic Need (Minority Status Unknown): 0

10

Fiscal Year: 2014-2015

Quarter: 1

PSA: 4 AAA Name: Area 4 Agency on Aging

AAA Contact Name: Jane Stan, Program Manager AAA Contact Phone: 916-486-1876 AAA Contact Email: jstan@a4aa.com

Provider Name: Legal Services of Northern California County(ies): Nevada, Placer, Sierra

Provider Contact Name: W.H. (Herb) Whitaker Provider Contact Phone: 530.217.4026 Provider Contact Email: hwhitaker@lsnc.net

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Cod	de)		ES CLOSED IN QUART d by Case Closing Code & L	
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE			,	
A1. Bankruptcy/Debt Collection:	11	10	0	0
A2. Contracts/Warranties:	13	11	1	0
A3. Other Consumer/Finance:	2	1	0	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	1	2	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	2	2	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	1	1	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	14	12	0	0
D2. Medicare:	14	7	1	0
D3. Other Health/Community Based Care:	9	7	0	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	32	30	1	1
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	12	10	0	0
E3. Other Housing:	10	12	0	0
INCOME MAINTENANCE				
F1. Social Security:	3	2	0	0
F2. Supplemental Security Income (SSI):	1	0	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	3	2	0	0

Fiscal Year: 2014-2015

09/2014

09/2014

Auburn

Auburn

Quarter: 1

A Contact Name: Jane Stan, Progra	m Manager	AAA Contact Phone	e: <b>916-486-187</b> 6	S AAA	A Contact Email: <i>jstan</i> (	@a4aa.com
Provider Name: Legal Services of	f Northern California		County(	ies): Nevada, Placei	r, Sierra	
Provider Contact Name: W.H. (Herk	o) Whitaker	Provider Contact Pl	hone: <i>530.217.40</i>	<b>226</b> Pro	vider Contact Email: <b>h</b>	whitaker@lsnc.net
VIDUAL RIGHTS						
G1. Immigration/Naturalization:		0	0	0	0	
G2. Elder Abuse/Neglect/Exploitation	n:	4	4	1	0	
G3. Other Individual Rights:		2	3	0	0	
CELLANEOUS						
H1. Estate Planning/Wills/Trusts:		40	41	0	0	
H2. Advance Health Care Directives (	(AHCD):	10	7	1	0	
H3. Financial Powers of Attorney:		0	0	0	0	
H4. Other Miscellaneous:		6	5	1	0	
TOTAL CASES OPENED IN	QUARTER:	90 TOTAL CA	SES CLOSED IN	I QUARTER BY CASE	CLOSED CODE	
	,	TOTAL COL AND AD			OTAL LEGAL PRESENTATION	
			169	6	1	
TOTAL ESTIMATED CASE	WORK HOURS SPEN	IT: 656	-			
TOTAL ESTIMATED GAGE		r .				
	OUTREACH/COMMU	INITY EDUCATION AC	CTIVITIES DATA			
TOTAL # OF SPE	ECIAL OUTREACH AC	TIVITIES IN THE OUA	DTED.			
				1		
TOTAL ESTIMATED # OF SPECIAL	OUTREACH ACTIVITY	HOURS IN THE QUA	KIEK:	0		
INFORMA	TION ON COMMUNITY	LEGAL EDUCATION	PROGRAMS/AC	CTIVITIE		
Date Location (If Applicable)	Topic		Targeted Audie	nce Es	st # of Est. articipants Hours	
07/10/2014 Placer Justice Center	*PRESENTATION* P (CAMET): Collaborat	acer Elder Task Force ve Services	Local agencies	serving seniors	9 3	
08/04/14 Eskaton Apartments,	*PRESENTATION: Se	enior Program Services	Low Income Se	eniors	19 3	
Roseville						
	*PRESENTATION: Se	enior Program Services	Members of Ne	ighborhood Watch	35 2	

Families of Seniors

Seniors, families and caregivers

5

100

0.5

0.5

presentations

Services Programs

Information to callers about Elder rights

Presentation Planning: KAHI Radio Legal

Fiscal Year: 2014-2015

Quarter: 1

PSA: 4 AAA Name: Area 4 Agency on Aging

AAA Contact Name: Jane Stan, Program Manager AAA Contact Phone: 916-486-1876 AAA Contact Email: jstan@a4aa.com

Provider Name: Legal Services of Northern California County(ies): Nevada, Placer, Sierra

Provider Contact Name: W.H. (Herb) Whitaker Provider Contact Phone: 530.217.4026 Provider Contact Email: hwhitaker@lsnc.net

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 6

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 10

Fiscal Year: 2014-2015

Hispanic/Latino:

Quarter: 1

PSA: 4 AAA Name: Area 4 Agency on Aging

AAA Contact Name: Jane Stan, Program Manager AAA Contact Phone: 916-486-1876 AAA Contact Email: jstan@a4aa.com

Provider Name: Sacramento Senior Legal Services County(ies): Sacramento

Provider Contact Name: Rachel Baca Provider Contact Phone: 916-551-2144 Provider Contact Email: rbaca@lsnc.net

Total Unduplicated Client Count for Quarter: 297

Total Cases Closed in Quarter: 297

Total Units of Service for Quarter (Unit=1 Hour): 975

#### **CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS** IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 82 Two or More Races: 65-74: 120 Caucasian: 180 75-84: African American: 72 59 85+: Native American/Native Alaskan: 23 Asian/Pacific Islander Client Declined to Provide Information: 0 Total: 297 Asian Indian: **CLIENT GENDER** Cambodian: Male: 92 Chinese: Female: 205 Filipino: Client Declined to Provide Information: 0 Japanese: 4 Total: 297 Korean: Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: 154 Vietnamese: Homebound: 3 Guamanian: 1 Lives Alone: Hawaiian: 185 Institutionalized: Samoan: 2 0 9 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 0 Limited English: 14 Race Unknown/Some Other Race: 38 Client Declined to Provide Information: Rural: 8 2 Greatest Economic Need (Minority): Total: 69 297 Greatest Economic Need (Non-Minority): 180 Greatest Economic Need (Minority Status Unknown): 0 **CLIENT ETHNICITY**

30

Fiscal Year: 2014-2015

Quarter: 1

PSA: 4 AAA Name: Area 4 Agency on Aging

AAA Contact Name: Jane Stan, Program Manager AAA Contact Phone: 916-486-1876 AAA Contact Email: jstan@a4aa.com

Provider Name: Sacramento Senior Legal Services County(ies): Sacramento

Provider Contact Name: Rachel Baca Provider Contact Phone: 916-551-2144 Provider Contact Email: rbaca@lsnc.net

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Co	de)	CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)				
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)		
CONSUMER/FINANCE						
A1. Bankruptcy/Debt Collection:	16	12	1	0		
A2. Contracts/Warranties:	23	16	0	0		
A3. Other Consumer/Finance:	19	11	2	0		
EMPLOYMENT						
B1. Discrimination:	0	0	0	0		
B2. Other Employment:	10	4	0	0		
FAMILY						
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	13	9	0	0		
C2. Conservatorship:	0	0	0	0		
C3. Other Family:	4	6	0	0		
HEALTH/COMMUNITY BASED CARE						
D1. Medi-Cal/Medicaid:	6	4	0	0		
D2. Medicare:	2	1	1	0		
D3. Other Health/Community Based Care:	2	4	0	0		
HOUSING						
E1. Landlord-Tenant (Subsidized or Private Housing):	82	56	11	0		
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	18	21	2	0		
E3. Other Housing:	20	15	1	0		
INCOME MAINTENANCE						
F1. Social Security:	8	3	2	0		
F2. Supplemental Security Income (SSI):	4	1	2	0		
F3. Pensions/Retiree Benefits:	18	12	11	1		
F4. Other Income Maintenance:	2	0	0	0		

Fiscal Year: 2014-2015

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ter: 1			aina						
A: 4	AAA Name: Area		-						
	ame: Jane Stan, Program	_		AA Contact Phor			AAA Contact	Email: <b>įstan</b> (	@a4aa.com
	Name: Sacramento Senio					unty(ies): <i>Sacrame</i>			
Provider C	Contact Name: Rachel Baca	a	F	Provider Contact F	Phone: <b>916-5</b>	51-2144	Provider Con	tact Email: <i>rt</i>	baca@lsnc.net
VIDUAL RIGI	HTS	_							
G1. Immig	gration/Naturalization:		0		0	0		0	
G2. Elder /	Abuse/Neglect/Exploitation:		15		11	3		0	
G3. Other	Individual Rights:		15		14	0		0	
ELLANEOU	S	_							
H1. Estate	Planning/Wills/Trusts:	<u> </u>	54	ļ	48	0		0	
H2. Advan	ce Health Care Directives (A	AHCD):	9		6	1		0	
H3. Financ	cial Powers of Attorney:		8		5	0		0	
H4. Other	Miscellaneous:		0		0	0		0	
то	TAL CASES OPENED IN C	QUARTER:	348	TOTAL C	ASES CLOS	ED IN QUARTER BY	CASE CLOSE	D CODE	
		,		TOTAL CO		TOTAL LIMITED	TOTAL LEG		
<b>.</b>	OTAL FORMATED CASE V	WORK HOURS	ODENT.	AND AL		TOTAL LIMITED ADD. SERVICES	REPRESENTA		
T	OTAL ESTIMATED CASE V		je.		DVICE 259	ADD. SERVICES  37	REPRESENTA	ATION	
т		OUTREACH/CO	OMMUNIT	AND AL	259 ACTIVITIES D	ADD. SERVICES  37  DATA	REPRESENTA	ATION	
T(		OUTREACH/CO	OMMUNIT	902 Y EDUCATION A ECIAL OUTREA	259 ACTIVITIES D	ADD. SERVICES  37  DATA	REPRESENTA	ATION	
	Location	OUTREACH/CO	OMMUNIT ON ON SF	902 Y EDUCATION A ECIAL OUTREA	259 ACTIVITIES D CH ACTIVITI Groups Ta	ADD. SERVICES  37  DATA  ES  argeted By	Est # of People	ATION 1	
Date	Location (If Applicable)	OUTREACH/CO INFORMATIO Type of Outread	DMMUNIT DN ON SF ch Activity	902 Y EDUCATION A ECIAL OUTREA	259 ACTIVITIES D CH ACTIVITI Groups Ta Outreach	ADD. SERVICES  37  DATA  ES  argeted By  Women	Est # of People Reached	Est. Hours	
Date 7/14/14	Location (If Applicable)  Sacramento  LSNC-Shasta Office	OUTREACH/CO INFORMATIO Type of Outread Flyer Distributio Sent Pension F	OMMUNIT ON ON SE ch Activity on	902 Y EDUCATION A ECIAL OUTREA	259  ACTIVITIES D  CH ACTIVITI  Groups Ta Outreach  Homeless  Seniors &	ADD. SERVICES  37  DATA  ES  argeted By  Women  Retirees	Est # of People Reached	Est. Hours	
7/14/14 9/25/14	Location (If Applicable)  Sacramento LSNC-Shasta Office  TOTAL # OF SPEC	OUTREACH/CO INFORMATIO Type of Outread Flyer Distributio Sent Pension F	OMMUNIT ON ON SE ch Activity on lyer	902 Y EDUCATION A ECIAL OUTREA	CH ACTIVITIES DE CHACTIVITIES DE CHACTIVI	ADD. SERVICES  37  DATA  ES  argeted By  8 Women  Retirees	Est # of People Reached	Est. Hours	
7/14/14 9/25/14	Location (If Applicable)  Sacramento  LSNC-Shasta Office  TOTAL # OF SPECIAL O	OUTREACH/CO INFORMATIO Type of Outread Flyer Distributio Sent Pension F CIAL OUTREACH OUTREACH ACT	DMMUNIT  ON ON SE  ch Activity  on  lyer  CH ACTIVITY HO	902 Y EDUCATION A ECIAL OUTREA TIES IN THE QU	CH ACTIVITIES DOUTE CH ACTIVITIES COUNTY OUTTOOM CO	ADD. SERVICES  37  DATA  ES  argeted By  Women  Retirees  2  1	Est # of People Reached	Est. Hours	
7/14/14 9/25/14 TOTAL EST	Location (If Applicable)  Sacramento LSNC-Shasta Office  TOTAL # OF SPECIAL O  INFORMATI	OUTREACH/CO INFORMATIO Type of Outread Flyer Distributio Sent Pension F CIAL OUTREAC OUTREACH ACT	DMMUNIT  ON ON SE  ch Activity  on  lyer  CH ACTIVITY HO	902 Y EDUCATION A ECIAL OUTREA	CTIVITIES E CH ACTIVITI Groups Ta Outreach Homeless Seniors & ARTER: N PROGRAM	ADD. SERVICES  37  DATA  ES  argeted By  S Women  Retirees  2  1  IS/ACTIVITIE	Est # of People Reached  30 30	Est. Hours  0 0.5	
7/14/14 9/25/14	Location (If Applicable)  Sacramento LSNC-Shasta Office  TOTAL # OF SPECIAL O  INFORMATI Location	OUTREACH/CO INFORMATIO Type of Outread Flyer Distributio Sent Pension F CIAL OUTREACH OUTREACH ACT	DMMUNIT  ON ON SE  ch Activity  on  lyer  CH ACTIVITY HO	902 Y EDUCATION A ECIAL OUTREA TIES IN THE QU	CH ACTIVITIES DOUTE CH ACTIVITIES COUNTY OUTTOOM CO	ADD. SERVICES  37  DATA  ES  argeted By  S Women  Retirees  2  1  IS/ACTIVITIE	Est # of People Reached  30 30 Est # of	Est. Hours  0 0.5	
7/14/14 9/25/14  TOTAL EST	Location (If Applicable)  Sacramento  LSNC-Shasta Office  TOTAL # OF SPECIAL O  INFORMATI  Location (If Applicable)	Flyer Distribution Sent Pension F CIAL OUTREACH OUTREACH ACT ON ON COMMITTOPIC	DMMUNIT ON ON SECTION ON O	902 Y EDUCATION A ECIAL OUTREA TIES IN THE QU	CH ACTIVITIES DE CHACTIVITIES DE CHACTI	ADD. SERVICES  37  DATA  JES  argeted By  Women  Retirees  2 1  MS/ACTIVITIE  Audience	Est # of People Reached  30  30  Est # of People Reached	Est. Hours  O 0.5	
7/14/14 9/25/14 TOTAL EST	Location (If Applicable)  Sacramento  LSNC-Shasta Office  TOTAL # OF SPECIAL O  INFORMATI  Location (If Applicable)  Loaves & Fishes	OUTREACH/CO INFORMATIO Type of Outread Flyer Distributio Sent Pension F CIAL OUTREAC OUTREACH ACT	DMMUNIT ON ON SECTION CH ACTIVITY HOUNITY LE	902 Y EDUCATION A ECIAL OUTREA TIES IN THE QU	CTIVITIES E CH ACTIVITI Groups Ta Outreach Homeless Seniors & ARTER: N PROGRAM	ADD. SERVICES  37  DATA  JES  argeted By  Women  Retirees  2 1  MS/ACTIVITIE  Audience	Est # of People Reached  30 30 Est # of	Est. Hours  0 0.5	

Fiscal Year: 2014-2015

Quarter: 1

PSA: 4 AAA Name: Area 4 Agency on Aging

AAA Contact Name: Jane Stan, Program Manager AAA Contact Phone: 916-486-1876 AAA Contact Email: jstan@a4aa.com

Provider Name: Sacramento Senior Legal Services County(ies): Sacramento

Provider Contact Name: Rachel Baca Provider Contact Phone: 916-551-2144 Provider Contact Email: rbaca@lsnc.net

7/23/14	Camden Springs Senior Health Fair	Overview of SLH Services	Seniors	18	7
7/26/14	BHC Workshop Sacramento	Social Equity	Seniors	20	
7/31/14	DaVita Florin Dialysis Center	Overview of SLH Services	Seniors	23	2
8/2/14	St. Anthony's Parish	Primrose Senior Resource Fair	Seniors	31	5
8/19/14	Divine Savior Catholic Church	Senior Care Solutions Dementia Caregivers Workshop	Seniors	39	1
8/22/14	Hart Center	Trust Mills Presentation	Seniors	25	
9/4/14	Sacramento Veteran's Center	Overview of SLH & LSNC services	Team Leader	1	(
9/10/14	Del Oro Caregiver Group	Overview of SLH services	Service Providers	6	4
9/12/14	Homeless Veteran's Stand Down	Overview of SLH & LSNC services	Senior Veterans	15	
9/13/14	Sacramento Trinity Cathedral Farm to Fork	Overview of SLH services	Seniors	12	
9/14/14	12th Annual Aging Well Fair	Overview of SLH services	Seniors	29	3
9/18/14	Town Hall Meeting	Overview of SLH services	Seniors	30	
9/19/14	Sacramento	Scams Presentation	Seniors	15	
9/25/14	A4 Caregivers	Overview of SLH services	Service Providers	11	

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 16

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 72

Fiscal Year: 2014-2015

CLIENT ETHNICITY
Hispanic/Latino:

Quarter: 1

PSA: 4 AAA Name: Area 4 Agency on Aging

AAA Contact Name: Jane Stan, Program Manager AAA Contact Phone: 916-486-1876 AAA Contact Email: jstan@a4aa.com

Provider Name: Yuba Sutter Legal Center County(ies): Sutter and Yuba

Provider Contact Name: Susan Townsend Provider Contact Phone: (530) 742-8289 Provider Contact Email: susan@yslegal.comcastb

Total Unduplicated Client Count for Quarter: 46

Total Cases Closed in Quarter: 63

Total Units of Service for Quarter (Unit=1 Hour): 598

#### **CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS** IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 4 Two or More Races: 65-74: 20 Caucasian: 46 75-84: African American: 16 0 85+: Native American/Native Alaskan: 6 Asian/Pacific Islander Client Declined to Provide Information: 0 Total: 46 Asian Indian: 0 **CLIENT GENDER** Cambodian: 0 Male: 20 Chinese: Female: 26 Filipino: Client Declined to Provide Information: 0 Japanese: 0 Total: 46 Korean: 0 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: Vietnamese: 14 0 Homebound: Guamanian: 0 0 Lives Alone: Hawaiian: 16 Institutionalized: Samoan: 1 0 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 0 0 Limited English: 3 Race Unknown/Some Other Race: 0 Client Declined to Provide Information: Rural: 13 0 0 Greatest Economic Need (Minority): Total: 46 Greatest Economic Need (Non-Minority): 20 Greatest Economic Need (Minority Status Unknown): 0

Fiscal Year: 2014-2015

Quarter: 1

PSA: 4 AAA Name: Area 4 Agency on Aging

AAA Contact Name: Jane Stan, Program Manager AAA Contact Phone: 916-486-1876 AAA Contact Email: jstan@a4aa.com

Provider Name: Yuba Sutter Legal Center County(ies): Sutter and Yuba

Provider Contact Name: Susan Townsend Provider Contact Phone: (530) 742-8289 Provider Contact Email: susan@yslegal.comcastb

B2. Other Employment: 0 0 0 0 0 0 0 FAMILY  C1. Divorce/Custody/Visitation/Support/ 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0						
Counsel and Advice (CA)   Services (LAS)   Representation (LF)	CASES OPENED IN QUARTER					
Advice (CA)   Services (LAS)   Representation (LR)	(Total Cases Opened by Legal Problem Co	(Total Cases Closed by Case Closing Code & Legal Problem Code)				
A1. Bankruptcy/Debt Collection:						
A2. Contracts/Warranties: 1 2 1 0 0 A3. Other Consumer/Finance: 3 1 1 1 1 0 0  EMPLOYMENT  B1. Discrimination: 0 0 0 0 0 0 0 0 B2. Other Employment: 0 0 0 0 0 0 0 0  FAMILY  C1. Divorce/Custody/Visitation/Support/ Grandparents Rights: 0 0 0 0 0 0 0 0  C3. Other Family: 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	CONSUMER/FINANCE					
A3. Other Consumer/Finance: 3 1 1 1 0 0 EMPLOYMENT  B1. Discrimination: 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	A1. Bankruptcy/Debt Collection:	4	3	2	0	
### B1. Discrimination:  B1. Discrimination:  B2. Other Employment:  C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:  C2. Conservatorship:  C3. Other Family:  C4. Divorce/Custody/Visitation/Support/ Grandparents Rights:  C5. Conservatorship:  C6. Divorce/Custody/Visitation/Support/ Grandparents Rights:  C7. Conservatorship:  C8. Other Family:  C9. O 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	A2. Contracts/Warranties:	1	2	1	0	
B1. Discrimination:   0   0   0   0   0   0   0   0   0	A3. Other Consumer/Finance:	3	1	1	0	
B2. Other Employment:	EMPLOYMENT					
### C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:  C2. Conservatorship:  C3. Other Family:    0	B1. Discrimination:	0	0	0	0	
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights: C2. Conservatorship: C3. Other Family: C3. Other Family: C4. Conservatorship: C5. Other Family: C6. Other Family: C7. Other Family: C8. Other Family: C8. Other Family: C8. Other Family: C8. Other Family: C9. Other Health/Community Based Care: C9. Other Heal	B2. Other Employment:	0	0	0	0	
Grandparents Rights:  C2. Conservatorship:  C3. Other Family:  D3. Other Family:  D4. Medi-Cal/Medicaid:  D5. Medicare:  D6. D7. Medicare:  D7. Medicare:  D8. Other Health/Community Based Care:  D8. Other Health/Community Based Care:  D9. Other H	FAMILY					
C3. Other Family:    D1. Medi-Cal/Medicaid:		0	0	0	0	
D1. Medi-Cal/Medicaid:	C2. Conservatorship:	0	0	0	0	
D1. Medi-Cal/Medicaid:       1       0       9       0         D2. Medicare:       0       1       5       0         D3. Other Health/Community Based Care:       0       0       0       0         HOUSING         E1. Landlord-Tenant (Subsidized or Private Housing):       7       2       6       2         E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:       10       2       10       0         E3. Other Housing:       0       0       0       0       0         INCOME MAINTENANCE       2       1       3       0         F1. Social Security:       2       1       3       0         F2. Supplemental Security Income (SSI):       2       0       1       0         F3. Pensions/Retiree Benefits:       0       0       0       0       0	C3. Other Family:	0	0	0	0	
D2. Medicare:	HEALTH/COMMUNITY BASED CARE					
D3. Other Health/Community Based Care:    0	D1. Medi-Cal/Medicaid:	1	0	9	0	
## HOUSING  E1. Landlord-Tenant (Subsidized or Private Housing):  E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:  E3. Other Housing:  6 2 2 6 2 2 6 2 2 6 2 2 6 6 2 2 2 10 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	D2. Medicare:	0	1	5	0	
E1. Landlord-Tenant (Subsidized or Private Housing):  E2. Real Property: Home loans/ 10 2 10 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	D3. Other Health/Community Based Care:	0	0	0	0	
Private Housing):       10       2       10       0         E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:       10       2       10       0         E3. Other Housing:       0       0       0       0       0         INCOME MAINTENANCE         F1. Social Security:       2       1       3       0         F2. Supplemental Security Income (SSI):       2       0       1       0         F3. Pensions/Retiree Benefits:       0       0       0       0       0	HOUSING					
Foreclosure/Reverse Mortgages:  E3. Other Housing:  0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0		7	2	6	2	
INCOME MAINTENANCE   F1. Social Security:   2   1   3   0     F2. Supplemental Security Income (SSI):   2   0   1   0     F3. Pensions/Retiree Benefits:   0   0   0   0		10	2	10	0	
F1. Social Security:       2       1       3       0         F2. Supplemental Security Income (SSI):       2       0       1       0         F3. Pensions/Retiree Benefits:       0       0       0       0	E3. Other Housing:	0	0	0	0	
F2. Supplemental Security Income (SSI):  2 0 1 0 F3. Pensions/Retiree Benefits: 0 0 0 0	INCOME MAINTENANCE					
F3. Pensions/Retiree Benefits: 0 0 0 0	F1. Social Security:	2	1	3	0	
	F2. Supplemental Security Income (SSI):	2	0	1	0	
F4. Other Income Maintenance: 1 0 0 0	F3. Pensions/Retiree Benefits:	0	0	0	0	
	F4. Other Income Maintenance:	1	0	0	0	

Fiscal Year: 2014-2015

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Quarter:	- 4

	<b>Manager</b> A	AA Contact Phone: 916-486	6-1876	AAA Contact Email: jstan	@a4aa.com
Provider Name: Yuba Sutter Legal C	Center	Co	unty(ies): Sutter and	l Yuba	
Provider Contact Name: Susan Towns	<b>send</b> Pr	rovider Contact Phone: (530)	742-8289	Provider Contact Email: susan@yslegal.comcas	
VIDUAL RIGHTS					
G1. Immigration/Naturalization:	0	0	0	0	
G2. Elder Abuse/Neglect/Exploitation:	1	0	1	0	
G3. Other Individual Rights:	2	2	8	0	
CELLANEOUS	•		•		
H1. Estate Planning/Wills/Trusts:	2	0	0	0	
H2. Advance Health Care Directives (AH	HCD): 18	0	0	0	
H3. Financial Powers of Attorney:	1	0	0	0	
H4. Other Miscellaneous:	0	0	0	0	
TOTAL CASES OPENED IN QU	JARTER: 55	TOTAL CASES CLOS	ED IN QUARTER BY (	CASE CLOSED CODE	
TOTAL CASES OF ENED IN QU	JANTEN. J 55	TOTAL COUNSEL	TOTAL LIMITED	TOTAL LEGAL	
		AND ADVICE	ADD. SERVICES	REPRESENTATION	
		14	47	2	
		- 1			
TOTAL ESTIMATED CASE W	ORK HOURS SPENT:				
TOTAL ESTIMATED CASE WO	Į*	590			
	Į*				
0	OUTREACH/COMMUNITY	590 Y EDUCATION ACTIVITIES I	DATA		
TOTAL # OF SPECI	OUTREACH/COMMUNITY	590  Y EDUCATION ACTIVITIES I	DATA 0		
TOTAL # OF SPECIAL OU	OUTREACH/COMMUNITY  AL OUTREACH ACTIVIT  ITREACH ACTIVITY HOL	590  Y EDUCATION ACTIVITIES I  TIES IN THE QUARTER:  JRS IN THE QUARTER:	0 0		
TOTAL # OF SPECIAL OU  INFORMATIO	AL OUTREACH ACTIVITY UTREACH ACTIVITY UTREACH ACTIVITY HOLD	590  Y EDUCATION ACTIVITIES I  TIES IN THE QUARTER:  JRS IN THE QUARTER:  GAL EDUCATION PROGRAM	OATA  0 0 0 MS/ACTIVITIE		
TOTAL # OF SPECIAL OU  INFORMATIO	OUTREACH/COMMUNITY  AL OUTREACH ACTIVIT  ITREACH ACTIVITY HOL	590  Y EDUCATION ACTIVITIES I  TIES IN THE QUARTER:  JRS IN THE QUARTER:	OATA  0 0 0 MS/ACTIVITIE	Est # of Est. Participants Hours	
TOTAL # OF SPECIAL OU  INFORMATIO  Date Location Total (If Applicable)	AL OUTREACH ACTIVITY UTREACH ACTIVITY UTREACH ACTIVITY HOLD	590  Y EDUCATION ACTIVITIES I  TIES IN THE QUARTER:  JRS IN THE QUARTER:  GAL EDUCATION PROGRAM  Targeted	OATA  0 0 0 MS/ACTIVITIE		
TOTAL # OF SPECIAL OU  INFORMATIO  Date Location (If Applicable)  8/11 Daughters of Leisure	AL OUTREACH ACTIVITY ITREACH ACTIVITY HOLD ON ON COMMUNITY LEG	590  Y EDUCATION ACTIVITIES I  TIES IN THE QUARTER:  JRS IN THE QUARTER:  GAL EDUCATION PROGRAM  Targeted	OATA  0 0 0 MS/ACTIVITIE	Participants Hours	
TOTAL # OF SPECIAL OU  INFORMATIO  Date Location (If Applicable)  8/11 Daughters of Leisure  9/11 Yuba County Senior Center	AL OUTREACH ACTIVITY ITREACH ACTIVITY ON ON COMMUNITY LEG Topic Open discussion questions	590  Y EDUCATION ACTIVITIES I  TIES IN THE QUARTER:  JRS IN THE QUARTER:  GAL EDUCATION PROGRAM  Targeted  Seniors	OATA  0 0 0 MS/ACTIVITIE	Participants Hours 98 1.5	

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

Fiscal Year: 2014-2015

CLIENT ETHNICITY
Hispanic/Latino:

Quarter: 1

PSA: 4 AAA Name: Area 4 Agency on Aging

AAA Contact Name: Jane Stan, Program Manager AAA Contact Phone: 916-486-1876 AAA Contact Email: jstan@a4aa.com

Provider Name: Legal Services of Northern California

Provider Contact Name: Alysa Meyer Provider Contact Phone: 530-662-1065 Provider Contact Email: ameyeyer@lsnc.net

County(ies): Yolo

94

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter: 128

Total Units of Service for Quarter (Unit=1 Hour): 282

#### **CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS** IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 26 Two or More Races: 65-74: 46 Caucasian: 59 75-84: African American: 19 6 85+: Native American/Native Alaskan: 3 Asian/Pacific Islander Client Declined to Provide Information: 0 Total: 94 Asian Indian: **CLIENT GENDER** Cambodian: Male: 39 Chinese: Female: 44 Filipino: Client Declined to Provide Information: 11 Japanese: Total: 94 Korean: 0 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: 49 Vietnamese: 0 Homebound: Guamanian: 5 0 Lives Alone: Hawaiian: 60 Institutionalized: Samoan: 1 0 6 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 0 Limited English: 9 Race Unknown/Some Other Race: 23 Client Declined to Provide Information: Rural: 26 0 Greatest Economic Need (Minority): Total: 94 29 Greatest Economic Need (Non-Minority): 44 Greatest Economic Need (Minority Status Unknown): 0

22

Fiscal Year: 2014-2015

Quarter: 1

PSA: 4 AAA Name: Area 4 Agency on Aging

AAA Contact Name: Jane Stan, Program Manager AAA Contact Phone: 916-486-1876 AAA Contact Email: jstan@a4aa.com

Provider Name: Legal Services of Northern California

Provider Contact Name: Alysa Meyer Provider Contact Phone: 530-662-1065 Provider Contact Email: ameyeyer@lsnc.net

County(ies): Yolo

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Cod	de)	CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code				
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)		
CONSUMER/FINANCE						
A1. Bankruptcy/Debt Collection:	23	8	14	1		
A2. Contracts/Warranties:	8	2	5	0		
A3. Other Consumer/Finance:	4	3	4	0		
EMPLOYMENT						
B1. Discrimination:	0	0	0	0		
B2. Other Employment:	1	0	0	0		
FAMILY						
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	0	0	0	0		
C2. Conservatorship:	1	0	0	0		
C3. Other Family:	0	0	0	0		
HEALTH/COMMUNITY BASED CARE						
D1. Medi-Cal/Medicaid:	2	2	2	0		
D2. Medicare:	0	0	0	0		
D3. Other Health/Community Based Care:	1	1	0	0		
HOUSING						
E1. Landlord-Tenant (Subsidized or Private Housing):	37	24	10	6		
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	1	1	1	0		
E3. Other Housing:	1	1	1	1		
INCOME MAINTENANCE						
F1. Social Security:	3	5	0	1		
F2. Supplemental Security Income (SSI):	1	2	1	0		
F3. Pensions/Retiree Benefits:	0	0	0	0		
F4. Other Income Maintenance:	6	5	0	1		

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

Fiscal Year: 2014-2015

Qua	rter:	1	
Qua	itei.		

A Contact Name: Jane Stan, Program Ma	anager AAA	Contact Phone: 916-486	6-1876	AAA Contact Email: jsta	n@a4aa.com
Provider Name: Legal Services of Nor	rthern California	Co	ounty(ies): Yolo		
Provider Contact Name: Alysa Meyer	Prov	vider Contact Phone: 530-6	662-1065	Provider Contact Email: ameyeyer@lsnc.n	
DIVIDUAL RIGHTS					
G1. Immigration/Naturalization:	0	0	0	0	
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0	
G3. Other Individual Rights:	2	2	0	0	
SCELLANEOUS					
H1. Estate Planning/Wills/Trusts:	16	15	3	0	
H2. Advance Health Care Directives (AHCI	D): 7	4	2	0	
H3. Financial Powers of Attorney:	0	0	0	0	
H4. Other Miscellaneous:	0	0	0	0	
TOTAL CASES OPENED IN QUA	RTER: 114	TOTAL CASES CLOS	SED IN QUARTER BY (	CASE CLOSED CODE	
	, 111	TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION	
		75	43	10	
TOTAL ESTIMATED CASE WOR	RK HOURS SPENT:	263			
OU.	TREACH/COMMUNITY E	EDUCATION ACTIVITIES I	DATA		
	OUTREACH ACTIVITIE		0		
TOTAL ESTIMATED # OF SPECIAL OUTI	REACH ACTIVITY HOUR	S IN THE QUARTER:	0		
INFORMATION	ON COMMUNITY LEGA	L EDUCATION PROGRAM	MS/ACTIVITIE		
Date Location Top (If Applicable)	pic	Targeted	Audience	Est # of Est. Participants Hours	
7/10/2014 Esparto Nat	tional Do Not Call Registr	Seniors		15 7.2	
8/26/2014 Knights Landing Edu	ucation Rights	Seniors		8 5.8	
				15 5.5	

19

Fiscal Year: 2014-2015

CLIENT ETHNICITY
Hispanic/Latino:

Quarter: 1

PSA: 5 AAA Name: Marin County Division of Aging and Adult Services

AAA Contact Name: Ana Bagtas AAA Contact Phone: 415-473-6947 AAA Contact Email: abagtas@co.marin.ca.us

Provider Name: Legal Aid of the North Bay

County(ies): Marin

Provider Contact Name: Jan Baldwin Provider Contact Phone: (415) 492-0230 ext. 309 Provider Contact Email: jbaldwin@legalaidmarin.o

Total Unduplicated Client Count for Quarter: 74

Total Cases Closed in Quarter: 145

Total Units of Service for Quarter (Unit=1 Hour): 460

#### **CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS** IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 33 Two or More Races: 65-74: 52 19 Caucasian: 75-84: African American: 12 3 85+: Native American/Native Alaskan: 10 Asian/Pacific Islander Client Declined to Provide Information: 0 Total: 74 Asian Indian: **CLIENT GENDER** Cambodian: Male: 24 Chinese: Female: 50 Filipino: Client Declined to Provide Information: 0 Japanese: 0 Total: 74 Korean: 0 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: 32 Vietnamese: Homebound: Guamanian: 0 0 Lives Alone: Hawaiian: 47 Institutionalized: Samoan: 0 0 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 0 0 Limited English: 15 Race Unknown/Some Other Race: 12 Client Declined to Provide Information: Rural: 1 0 Greatest Economic Need (Minority): Total: 74 16 Greatest Economic Need (Non-Minority): 39 Greatest Economic Need (Minority Status Unknown): 0

12

Fiscal Year: 2014-2015

Quarter: 1

PSA: 5 AAA Name: Marin County Division of Aging and Adult Services

AAA Contact Name: Ana Bagtas AAA Contact Phone: 415-473-6947 AAA Contact Email: abagtas@co.marin.ca.us

Provider Name: Legal Aid of the North Bay

County(ies): Marin

Provider Contact Name: Jan Baldwin Provider Contact Phone: (415) 492-0230 ext. 309 Provider Contact Email: jbaldwin@legalaidmarin.o

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Coc		ES CLOSED IN QUART d by Case Closing Code & I		
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE			-	
A1. Bankruptcy/Debt Collection:	8	10	2	0
A2. Contracts/Warranties:	1	3	2	0
A3. Other Consumer/Finance:	3	7	3	0
EMPLOYMENT				
B1. Discrimination:	2	0	0	1
B2. Other Employment:	1	3	1	1
FAMILY				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	0	5	3	1
C2. Conservatorship:	0	0	0	0
C3. Other Family:	0	1	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	1	0	0	0
D2. Medicare:	1	2	0	0
D3. Other Health/Community Based Care:	0	1	0	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	22	18	9	12
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	7	5	3	1
E3. Other Housing:	2	5	0	0
INCOME MAINTENANCE				
F1. Social Security:	0	0	0	0
F2. Supplemental Security Income (SSI):	0	0	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	0	3	0	0

Fiscal Year: 2014-2015

Quarter: 1

PSA: 5 AAA Name: Marin County Di	ivision of Aging an	d Adult Services			
AAA Contact Name: Ana Bagtas	AAA C	Contact Phone: 415-473	-6947	AAA Contact Email: aba	agtas@co.marin.ca.us
Provider Name: Legal Aid of the North Bay		Co	unty(ies): <i>Marin</i>		
Provider Contact Name: Jan Baldwin	Provid	er Contact Phone: (415)	492-0230 ext. 309	Provider Contact Email:	i jbaldwin@legalaidmarin.o
INDIVIDUAL RIGHTS					
G1. Immigration/Naturalization:	1	1	0	0	
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0	
G3. Other Individual Rights:	6	8	0	10	
MISCELLANEOUS					
H1. Estate Planning/Wills/Trusts:	16	18	1	0	
H2. Advance Health Care Directives (AHCD):	0	0	0	0	
H3. Financial Powers of Attorney:	0	0	0	0	
H4. Other Miscellaneous:	3	3	1	1	
TOTAL CASES OPENED IN QUARTER:	74	TOTAL CASES CLOS	ED IN QUARTER BY	CASE CLOSED CODE	
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION	
		93	25	27	
TOTAL ESTIMATED CASE WORK HOL	JRS SPENT:	454			
OUTREACI	H/COMMUNITY ED	UCATION ACTIVITIES D	)ATA		
INFORM	ATION ON SPECIA	L OUTREACH ACTIVITI	ES		
Date Location Type of Ou (If Applicable)	treach Activity	Groups Ta Outreach	argeted By	Est # of Est. People Hours Reached	
16 - Sept. 2 Warner Creek Estate Plan	nning/Adv. Health Ca	Seniors		12 6.25	
TOTAL # OF SPECIAL OUTR			6		
TOTAL # OF COMMUNITY LEGAL EDUCA			0		

Fiscal Year: 2014-2015

CLIENT ETHNICITY
Hispanic/Latino:

Quarter: 1

PSA: 6 AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Maria Guillen AAA Contact Phone: 415-355-6784 AAA Contact Email: maria.guillen@sfgov.org

Provider Name: Asian Pacific Islander Legal Outreach County(ies): San Francisco

Provider Contact Name: Esther Leong Provider Contact Phone: (415) 567-6255 Provider Contact Email: eleong@apilegaloutreach.

65

Total Unduplicated Client Count for Quarter: 65

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour): 333

#### **CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS** IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 14 Two or More Races: 65-74: 22 Caucasian: 3 75-84: African American: 13 1 85+: Native American/Native Alaskan: 6 Asian/Pacific Islander Client Declined to Provide Information: 10 Total: 65 Asian Indian: 0 **CLIENT GENDER** Cambodian: 0 Male: 25 Chinese: 17 Female: 40 Filipino: 20 Client Declined to Provide Information: 0 Japanese: 12 Total: 65 Korean: 1 Laotian: 1 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: 26 Vietnamese: 0 Homebound: Guamanian: 0 0 Lives Alone: Hawaiian: 44 Institutionalized: Samoan: 0 0 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 0 3 Limited English: 53 Race Unknown/Some Other Race: Client Declined to Provide Information: Rural: 0 0 Greatest Economic Need (Minority): Total: 65 0 Greatest Economic Need (Non-Minority): 0 Greatest Economic Need (Minority Status Unknown): 0

Fiscal Year: 2014-2015

Quarter: 1

PSA: 6 AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Maria Guillen AAA Contact Phone: 415-355-6784 AAA Contact Email: maria.guillen@sfgov.org

Provider Name: Asian Pacific Islander Legal Outreach County(ies): San Francisco

Provider Contact Name: *Esther Leong* Provider Contact Phone: *(415) 567-6255* Provider Contact Email: *eleong@apilegaloutreach.* 

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)			
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)	
CONSUMER/FINANCE					
A1. Bankruptcy/Debt Collection:	0	0	0	0	
A2. Contracts/Warranties:	0	0	0	0	
A3. Other Consumer/Finance:	0	0	0	0	
EMPLOYMENT					
B1. Discrimination:	0	0	0	0	
B2. Other Employment:	0	0	0	0	
FAMILY					
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	5	5	0	0	
C2. Conservatorship:	2	2	0	0	
C3. Other Family:	0	0	0	0	
HEALTH/COMMUNITY BASED CARE					
D1. Medi-Cal/Medicaid:	0	0	0	0	
D2. Medicare:	0	0	0	0	
D3. Other Health/Community Based Care:	0	0	0	0	
HOUSING					
E1. Landlord-Tenant (Subsidized or Private Housing):	15	7	0	8	
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	0	0	0	0	
E3. Other Housing:	0	0	0	0	
INCOME MAINTENANCE					
F1. Social Security:	0	0	0	0	
F2. Supplemental Security Income (SSI):	0	0	0	0	
F3. Pensions/Retiree Benefits:	0	0	0	0	
F4. Other Income Maintenance:	1	0	0	1	

Fiscal Year: 2014-2015

Quarter: 1									
PSA: <i>6</i>	AAA Name: Dep	artment of A	ging and Ad	ult Services AA	<b>A</b>				
AAA Contact Nam	AAA Contact Name: <i>Maria Guillen</i> AAA				one: <b>415-355</b>	5-6784	AAA Contact Email: m	AAA Contact Email: maria.guillen@sfgov.org	
Provider Na	me: Asian Pacific Isla	ander Legal (	Outreach		Co	unty(ies): San Franc	cisco		
Provider Cor	Provider Contact Name: <i>Esther Leong</i> Pro		Provider Contact	Phone: (415)	567-6255	Provider Contact Email: eleong@apilegaloutreach.			
INDIVIDUAL RIGHT	S								
G1. Immigra	tion/Naturalization:	J	16		7	0	9		
G2. Elder Ab	use/Neglect/Exploitation	: J	3		3	0	0		
G3. Other In	dividual Rights:	J	7		1	0	6		
MISCELLANEOUS		_						_	
H1. Estate Pl	anning/Wills/Trusts:	J	6		1	0	5		
H2. Advance	Health Care Directives (	(AHCD):	0		0	0	0		
H3. Financial	Powers of Attorney:	J	0		0	0	0		
H4. Other Mi	scellaneous:	J	10		7	0	3		
TOTA	AL CASES OPENED IN	QUARTER:	65	TOTAL	CASES CLOS	ED IN QUARTER BY	CASE CLOSED CODE		
TOTAL COUNSEL TOTAL LIMITED TOT						TOTAL LEGAL	₹		
				AND A	ADVICE	ADD. SERVICES	REPRESENTATION	<del>_</del>	
					33	0	32		
тот	AL ESTIMATED CASE	WORK HOU	RS SPENT:	315					
		OUTREACH	/COMMUNIT	Y EDUCATION	ACTIVITIES D	DATA			
		INFORM <i>A</i>	TION ON SF	PECIAL OUTRE	ACH ACTIVITI	IES		_	
	Location (If Applicable)	Type of Outreach Activity		Groups Ta Outreach	argeted By	Est # of Est. People Hours Reached			
7/26/14	Self-Help for the Elderly Jackie Chan Senior Center	Immigration - Naturalization		Immigrar	nts	50 5			
7/1/14	SM Community	Immigration	l		Immigrar	nts	20 4		
TOTAL ESTIN	TOTAL # OF SPE					9		_	
	INFORMAT	TION ON COM	MUNITY LE	GAL EDUCATION	ON PROGRAM	IS/ACTIVITIE			
Date	Date Location Topic			Targeted	Audience	Est # of Est.			
	(If Applicable)						Participants Hours		
7/23/14	100 McAllister - SF	Legal Clinic			API Client		15 3		
8/27/14	100 McAllister - SF	Legal Clinic			API Client	ts	10 3		

Fiscal Year: 2014-2015

Quarter: 1

PSA: 6 AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Maria Guillen AAA Contact Phone: 415-355-6784 AAA Contact Email: maria.guillen@sfgov.org

Provider Name: Asian Pacific Islander Legal Outreach County(ies): San Francisco

Provider Contact Name: Esther Leong Provider Contact Phone: (415) 567-6255 Provider Contact Email: eleong@apilegaloutreach.

3

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

Fiscal Year: 2014-2015

CLIENT ETHNICITY
Hispanic/Latino:

Quarter: 1

PSA: 6 AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Maria Guillen AAA Contact Phone: 415-355-6784 AAA Contact Email: maria.guillen@sfgov.org

Provider Name: Legal Assistance to the Elderly County(ies): San Francisco

Provider Contact Name: Howard M. Levy Provider Contact Phone: (415) 538-3333 x307 Provider Contact Email: hlevy@laesf.org

Total Unduplicated Client Count for Quarter: 232

Total Cases Closed in Quarter: 355

Total Units of Service for Quarter (Unit=1 Hour): 2252

#### **CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS** IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 54 Two or More Races: 0 65-74: 96 Caucasian: 111 75-84: African American: 57 34 85+: Native American/Native Alaskan: 25 Asian/Pacific Islander Client Declined to Provide Information: 0 Total: 232 Asian Indian: 0 **CLIENT GENDER** Cambodian: 0 Male: 97 Chinese: 40 Female: 135 Filipino: 22 Client Declined to Provide Information: 0 Japanese: 3 Total: 232 Korean: 1 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: Vietnamese: 106 0 Homebound: Guamanian: 10 0 Lives Alone: Hawaiian: 87 Institutionalized: Samoan: 1 0 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 20 1 Limited English: 84 Race Unknown/Some Other Race: 19 Client Declined to Provide Information: Rural: 0 0 Greatest Economic Need (Minority): Total: 232 70 Greatest Economic Need (Non-Minority): 63 Greatest Economic Need (Minority Status Unknown): 0

19

Fiscal Year: 2014-2015

Quarter: 1

PSA: 6 AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Maria Guillen AAA Contact Phone: 415-355-6784 AAA Contact Email: maria.guillen@sfgov.org

Provider Name: Legal Assistance to the Elderly County(ies): San Francisco

Provider Contact Name: Howard M. Levy Provider Contact Phone: (415) 538-3333 x307 Provider Contact Email: hlevy@laesf.org

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)			
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)	
CONSUMER/FINANCE					
A1. Bankruptcy/Debt Collection:	14	32	0	1	
A2. Contracts/Warranties:	1	2	0	0	
A3. Other Consumer/Finance:	4	1	0	0	
EMPLOYMENT					
B1. Discrimination:	0	0	0	0	
B2. Other Employment:	0	0	0	0	
FAMILY					
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	0	0	0	0	
C2. Conservatorship:	2	0	0	0	
C3. Other Family:	0	0	0	0	
HEALTH/COMMUNITY BASED CARE					
D1. Medi-Cal/Medicaid:	3	4	0	0	
D2. Medicare:	2	1	0	0	
D3. Other Health/Community Based Care:	0	1	0	0	
HOUSING					
E1. Landlord-Tenant (Subsidized or Private Housing):	108	199	2	5	
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	4	2	0	0	
E3. Other Housing:	25	31	1	0	
INCOME MAINTENANCE					
F1. Social Security:	11	8	0	0	
F2. Supplemental Security Income (SSI):	15	17	0	0	
F3. Pensions/Retiree Benefits:	0	1	0	0	
F4. Other Income Maintenance:	0	1	0	0	

Fiscal Year: 2014-2015

Quarter: 1

PSA: 6 AAA Name: Department of A	Iging and Adult S	ervices AAA					
AAA Contact Name: Maria Guillen	AAA	AAA Contact Phone: 415-355-6784 A.			ria.guillen@sfgov.org		
Provider Name: Legal Assistance to the Elderly County(ies): San Francisco							
Provider Contact Name: Howard M. Levy	Provider Contact Phone: (415) 538-3333 x307 Provider			Provider Contact Email:	hlevy@laesf.org		
INDIVIDUAL RIGHTS							
G1. Immigration/Naturalization:	0	0	0	0			
G2. Elder Abuse/Neglect/Exploitation:	21	17	0	0			
G3. Other Individual Rights:	0	0	0	0			
MISCELLANEOUS							
H1. Estate Planning/Wills/Trusts:	8	4	0	4			
H2. Advance Health Care Directives (AHCD):	1	1	0	0			
H3. Financial Powers of Attorney:	1	0	0	0			
H4. Other Miscellaneous:	12	20	0	0			
TOTAL CASES OPENED IN QUARTER: 232 TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE							
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION			
		342	3	10			
TOTAL ESTIMATED CASE WORK HOURS SPENT: 2252							
OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA							
TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 0							
TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:							
TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:  10  10  10  10  10  10  10  10  10  1							

Fiscal Year: 2014-2015

CLIENT ETHNICITY
Hispanic/Latino:

Quarter: 1

PSA: 6 AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Maria Guillen AAA Contact Phone: 415-355-6784 AAA Contact Email: maria.guillen@sfgov.org

Provider Name: La Raza Centro Legal, Inc. County(ies): City & County of San Francisco, CA

Provider Contact Name: Carlos Osorio JD, LLM & Genevi Provider Contact Phone: 415-553-3408 Provider Contact Email: cosorio@Ircl.org

Total Unduplicated Client Count for Quarter: 39

Total Cases Closed in Quarter: 40

Total Units of Service for Quarter (Unit=1 Hour): 850

#### **CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS** IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 7 60-64: Two or More Races: 65-74: 14 Caucasian: 75-84: African American: 12 0 85+: Native American/Native Alaskan: 6 Asian/Pacific Islander Client Declined to Provide Information: 0 Total: 39 Asian Indian: **CLIENT GENDER** Cambodian: Male: 14 Chinese: Female: 25 Filipino: Client Declined to Provide Information: 0 Japanese: 0 Total: 39 Korean: 0 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: 0 Vietnamese: 0 Homebound: Guamanian: 0 0 Lives Alone: 20 Hawaiian: Institutionalized: Samoan: 0 0 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 0 0 Limited English: Race Unknown/Some Other Race: 36 36 Client Declined to Provide Information: Rural: 0 0 Greatest Economic Need (Minority): Total: 39 39 Greatest Economic Need (Non-Minority): 0 Greatest Economic Need (Minority Status Unknown): 0

Fiscal Year: 2014-2015

Quarter: 1

PSA: 6 AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Maria Guillen AAA Contact Phone: 415-355-6784 AAA Contact Email: maria.guillen@sfgov.org

Provider Name: La Raza Centro Legal, Inc. County(ies): City & County of San Francisco, CA

Provider Contact Name: Carlos Osorio JD, LLM & Genevi Provider Contact Phone: 415-553-3408 Provider Contact Email: cosorio@Ircl.org

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Cod	de)	5.1.5.	ES CLOSED IN QUART by Case Closing Code & L	
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE			-	
A1. Bankruptcy/Debt Collection:	0	0	0	0
A2. Contracts/Warranties:	0	0	0	0
A3. Other Consumer/Finance:	5	0	3	2
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	0	0	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	0	0	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	0	1	0	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	0	0	0	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	7	3	3	1
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	0	0	0	0
E3. Other Housing:	0	0	0	0
INCOME MAINTENANCE				
F1. Social Security:	0	0	0	0
F2. Supplemental Security Income (SSI):	11	3	7	1
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	0	0	0	0

Fiscal Year: 2014-2015

Quarter: 1

PSA: <i>6</i>	AAA Name: Dep	artment of Agi	ing and Adult S	Services AAA					
AAA Contact Nam	ne: <i>Maria Guillen</i>		AAA	Contact Phone	415-355	i-6784	AAA Contact	Email: <i>mai</i>	ria.guillen@sfgov.org
Provider Na	ame: La Raza Centro L	Legal, Inc.			Co	unty(ies): City & Cou	ınty of San F	rancisco, (	CA
Provider Co	ntact Name: Carlos Osc	orio JD, LLM 8	& <b>Genevi</b> Prov	ider Contact Ph	one: <b>415-5</b>	53-3408	Provider Con	ntact Email:	cosorio@lrcl.org
INDIVIDUAL RIGH	TS								
G1. Immigra	ation/Naturalization:		0		0	0		0	
G2. Elder Ab	ouse/Neglect/Exploitation	n:	0		0	0		0	
G3. Other Ir	ndividual Rights:		0		0	0		0	
MISCELLANEOUS		_							
H1. Estate P	Planning/Wills/Trusts:		8		3	0		5	
H2. Advance	e Health Care Directives (	(AHCD):	0		0	0		0	
H3. Financia	I Powers of Attorney:		0		0	0		0	
H4. Other M	liscellaneous:		8		5	3		0	
тот	AL CASES OPENED IN	QUARTER:	39	TOTAL CAS	SES CLOS	ED IN QUARTER BY (	CASE CLOSE	D CODE	
				TOTAL COU AND ADV	-	TOTAL LIMITED ADD. SERVICES	TOTAL LEG		
					15	16		9	
TO <sup>*</sup>	TAL ESTIMATED CASE	WORK HOUR	S SPENT:	826					
		OUTREACH/0	COMMUNITY E	DUCATION AC	TIVITIES D	DATA			
		INFORMAT	TION ON SPEC	IAL OUTREACI	H ACTIVITI	ES			
Date	Location	Type of Outre	each Activity		Groups Ta	argeted By	Est # of	Est.	
	(If Applicable)	,,	•		Outreach	,	People Reached	Hours	
July 9, 201	LRCL	La Raza Cent	ro Legal Senior	Clinic	Elder		7	2	
August 16,	LRCL	La Raza Cent	ro Legal Senior	Clinic	Elder		6	2	
Sept 10, 20	LRCL	La Raza Cent	ro Legal Senior	Clinic	Elder		8	2	
Sept 17, 20	LRCL	La Raza Cent	ro Legal Senior	Clinic	Elder		8	2	
	TOTAL # OF ORE	TOTAL OUTDE	A COLUMNIA CONTINUE DE COLUMNIA COLUMNI	0 IN THE 0114	TED.		·		
TOTAL FOTU	TOTAL # OF SPE					4			
TOTAL ESTI	MATED # OF SPECIAL					8			
	INFORMAT	TION ON COM	MUNITY LEGAL	L EDUCATION	PROGRAM	IS/ACTIVITIE			
Date	Location (If Applicable)	Topic			Targeted .	Audience	Est # of Participants	Est.	
July 14, 20	(If Applicable)	Estate Planni	na		Elders				
July 14, 20	Castro Senior Center SF	Estate Planni	ng		Lciuers		18	8	

Fiscal Year: 2014-2015

Quarter: 1

PSA: 6 AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Maria Guillen AAA Contact Phone: 415-355-6784 AAA Contact Email: maria.guillen@sfgov.org

Provider Name: La Raza Centro Legal, Inc. County(ies): City & County of San Francisco, CA

Provider Contact Name: Carlos Osorio JD, LLM & Genevi Provider Contact Phone: 415-553-3408 Provider Contact Email: cosorio@Ircl.org

	117 Diamond St, San Francisco, CA 94114				
August 25,	Mission YMCA of SF, 4080 Mission St, San Francisco, CA 94112	Consumer Fraud, Estate Planning and Public Benefits	Elders	25	8

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 2

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 16

Fiscal Year: 2014-2015

CLIENT ETHNICITY
Hispanic/Latino:

Quarter: 1

PSA: 6 AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Maria Guillen AAA Contact Phone: 415-355-6784 AAA Contact Email: maria.guillen@sfgov.org

Provider Name: Asian Americans Advancing Justice - County(ies): San Francisco

Provider Contact Name: Irma Aronce, Grants and Admini Provider Contact Phone: 415-896-1701 Provider Contact Email: irmaa@advancingjustice-

Total Unduplicated Client Count for Quarter: 46

Total Cases Closed in Quarter: 43

Total Units of Service for Quarter (Unit=1 Hour): 209

#### **CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS** IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 20 Two or More Races: 65-74: 21 Caucasian: 75-84: African American: 4 0 85+: Native American/Native Alaskan: 1 Asian/Pacific Islander Client Declined to Provide Information: 0 Total: 46 Asian Indian: **CLIENT GENDER** Cambodian: 1 Male: 26 Chinese: 35 Female: 20 Filipino: Client Declined to Provide Information: 0 Japanese: 0 Total: 46 Korean: 0 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: Vietnamese: 10 Homebound: Guamanian: 0 0 Lives Alone: 0 Hawaiian: Institutionalized: Samoan: 0 0 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 0 2 Limited English: 38 Race Unknown/Some Other Race: 0 Client Declined to Provide Information: Rural: 0 0 Greatest Economic Need (Minority): Total: 33 46 Greatest Economic Need (Non-Minority): 1 Greatest Economic Need (Minority Status Unknown): 0

Fiscal Year: 2014-2015

Quarter: 1

PSA: 6 AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Maria Guillen AAA Contact Phone: 415-355-6784 AAA Contact Email: maria.guillen@sfgov.org

Provider Name: Asian Americans Advancing Justice - County(ies): San Francisco

Provider Contact Name: Irma Aronce, Grants and Admini Provider Contact Phone: 415-896-1701 Provider Contact Email: irmaa@advancingjustice-

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Cod	de)			ES CLOSED IN QUART d by Case Closing Code & I	
			Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE					
A1. Bankruptcy/Debt Collection:		0	0	0	0
A2. Contracts/Warranties:		0	0	0	0
A3. Other Consumer/Finance:		0	0	0	0
EMPLOYMENT					
B1. Discrimination:		3	3	0	0
B2. Other Employment:		7	4	0	0
FAMILY					
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:		0	0	0	0
C2. Conservatorship:		0	0	0	0
C3. Other Family:		0	0	0	0
HEALTH/COMMUNITY BASED CARE					
D1. Medi-Cal/Medicaid:		0	0	0	0
D2. Medicare:		0	0	0	0
D3. Other Health/Community Based Care:		0	0	0	0
HOUSING					
E1. Landlord-Tenant (Subsidized or Private Housing):		0	0	0	0
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:		0	0	0	0
E3. Other Housing:		0	0	0	0
INCOME MAINTENANCE					
F1. Social Security:		0	0	0	0
F2. Supplemental Security Income (SSI):		0	0	0	0
F3. Pensions/Retiree Benefits:		0	0	0	0
F4. Other Income Maintenance:		0	2	0	2

Fiscal Year: 2014-2015

Quarter: 1

PSA: 6 AAA Name: Department of Aging and A	dult Services AAA	
AAA Contact Name: Maria Guillen	AAA Contact Phone: 415-355-6784	AAA Contact Email: maria.guillen@sfgov.org
Provider Name: Asian Americans Advancing Justice -	County(ies): San France	cisco
Provider Contact Name: Irma Aronce, Grants and Admini	Provider Contact Phone: 415-896-1701	Provider Contact Email: irmaa@advancingjustice-
INDIVIDUAL RIGHTS		
G1. Immigration/Naturalization: 32	29 1	1
G2. Elder Abuse/Neglect/Exploitation: 0	0	0
G3. Other Individual Rights: 0	0 0	0
MISCELLANEOUS		
H1. Estate Planning/Wills/Trusts:	0	0
H2. Advance Health Care Directives (AHCD):	0	0
H3. Financial Powers of Attorney:	0	0
H4. Other Miscellaneous:	1 0	0
TOTAL CASES OPENED IN QUARTER: 4	TOTAL CASES CLOSED IN QUARTER BY	CASE CLOSED CODE
	TOTAL COUNSEL TOTAL LIMITED AND ADVICE ADD. SERVICES	TOTAL LEGAL REPRESENTATION
	39 1	3
TOTAL ESTIMATED CASE WORK HOURS SPENT	209	
OUTREACH/COMMUN	ITY EDUCATION ACTIVITIES DATA	
TOTAL # OF SPECIAL OUTREACH ACTI	VITIES IN THE QUARTER: 0	
TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY H	OURS IN THE QUARTER:	
TOTAL # OF COMMUNITY LEGAL EDUCATION PROG	RAMS IN THE QUARTER: 0	
TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION H		

Fiscal Year: 2014-2015

Hispanic/Latino:

Quarter: 1

PSA: 7 AAA Name: Aging and Adult Services Bureau-County Employment and Human Services Department

AAA Contact Name: Doreen Gaedtke AAA Contact Phone: (925) 602-4175 AAA Contact Email: dgaedtke@ehsd.cccounty

Provider Name: CONTRA COSTA SENIOR LEGAL SENIOR SERVICES County(ies): CONTRA COSTA

Provider Contact Name: Verna Haas Provider Contact Phone: (925)609-7900 Provider Contact Email: (925)609-7900 Provider Contact Email: (925)609-7900 Provider Contact Phone: (925)609-790

Total Unduplicated Client Count for Quarter: 232

Total Cases Closed in Quarter: 255

Total Units of Service for Quarter (Unit=1 Hour): 1553

#### **CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS** IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 42 Two or More Races: 65-74: 105 Caucasian: 150 75-84: African American: 62 55 85+: Native American/Native Alaskan: 23 Asian/Pacific Islander Client Declined to Provide Information: 0 Total: 232 Asian Indian: **CLIENT GENDER** Cambodian: Male: 63 Chinese: Female: 169 Filipino: Client Declined to Provide Information: 0 Japanese: 0 Total: 232 Korean: 0 Laotian: 2 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: 87 Vietnamese: 0 Homebound: Guamanian: 0 0 Lives Alone: Hawaiian: 61 Institutionalized: Samoan: 0 0 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 8 Limited English: 0 Race Unknown/Some Other Race: 0 Client Declined to Provide Information: Rural: 0 0 Greatest Economic Need (Minority): Total: 232 32 Greatest Economic Need (Non-Minority): 48 Greatest Economic Need (Minority Status Unknown): 0 **CLIENT ETHNICITY**

Fiscal Year: 2014-2015

Quarter: 1

PSA: 7 AAA Name: Aging and Adult Services Bureau-County Employment and Human Services Department

AAA Contact Name: Doreen Gaedtke AAA Contact Phone: (925) 602-4175 AAA Contact Email: dgaedtke@ehsd.cccounty

Provider Name: CONTRA COSTA SENIOR LEGAL SENIOR SERVICES County(ies): CONTRA COSTA

Provider Contact Name: Verna Haas Provider Contact Phone: (925)609-7900 Provider Contact Email: (925)609-7900 Vema.Haas

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Cod	de)		ES CLOSED IN QUAR d by Case Closing Code &	
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	10	12	1	0
A2. Contracts/Warranties:	11	16	1	0
A3. Other Consumer/Finance:	14	14	0	0
EMPLOYMENT				
B1. Discrimination:	0	1	0	0
B2. Other Employment:	0	0	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	2	2	0	0
C2. Conservatorship:	3	3	0	0
C3. Other Family:	1	1	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	0	0	0	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	3	2	0	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	56	50	12	0
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	2	2	0	0
E3. Other Housing:	16	10	7	0
INCOME MAINTENANCE				
F1. Social Security:	4	3	0	0
F2. Supplemental Security Income (SSI):	1	1	1	0
F3. Pensions/Retiree Benefits:	1	1	0	0
F4. Other Income Maintenance:	1	2	0	0

Fiscal Year: 2014-2015

Quarter: 1

SA: 7	AAA Name: Aging an	nd Adult Serv		eau-County Emplo AA Contact Phone:			•	Email: da	aedtke@ehsd.cccounty
	Name: CONTRA COSTA SEN	NIOR I EGAL			. ,	unty(ies): <i>CONTRA</i>		Email <b>ag</b>	dedike@ensu.cocounty
	ontact Name: <i>Verna Haas</i>	WON ELGAL		ovider Contact Pho				itact Email:	: (925)609-7900 Vema.Haas
					(020)0				(020)000 7000 Yomamaa
IVIDUAL RIGH	ration/Naturalization:		1		1	0		0	
	Abuse/Neglect/Exploitation:		8		14	3		0	
	Individual Rights:		6		4	3		0	
CELLANEOUS	•	,	U			5	,	U	
	Planning/Wills/Trusts:		52		49	1		0	
H2. Advanc	ce Health Care Directives (AHCI	D):	2		2			0	
H3. Financi	ial Powers of Attorney:		13		7	2		0	
H4. Other N	Miscellaneous:		25		26	1		0	
TOI	TAL CASES OPENED IN QUA	RTFR:	232	TOTAL CASI		ED IN QUARTER BY (	CASE CLOSE	D CODE	
101	TAL GAGLO OF LINED IN GOA		232	TOTAL COUN		TOTAL LIMITED	TOTAL LEG		
				AND ADVI	CE		REPRESENT	ΔΤΙΩΝ	
				AND ADVI	CE	ADD. SERVICES	KEITKESEITI		
				AND ADVI	223	ADD. SERVICES		0	
то	OTAL ESTIMATED CASE WOR	RK HOURS S	SPENT:	1529					
то			· ·		223	32			
то	OU <sup>-</sup>	TREACH/CO	MMUNITY	1529 EDUCATION ACT	223	32 PATA			
<b>TO</b> Date	OU"	TREACH/CO	MMUNITY N ON SPE	1529 EDUCATION ACT	223 IVITIES D	ATA ES			
	OU"	TREACH/CO	MMUNITY N ON SPE	1529 EDUCATION ACT	223	ATA ES	Est # of People	0	
Date	Location Typ (If Applicable)	TREACH/CO	MMUNITY N ON SPE	1529 EDUCATION ACT	223  IVITIES D  ACTIVITII  Groups Ta  Outreach	ATA ES	Est # of	0 Est.	
	Location Typ (If Applicable)	TREACH/CO	MMUNITY N ON SPE	1529 EDUCATION ACT	223 IVITIES D ACTIVITII Groups Ta	ATA ES	Est # of People	Est. Hours	
Date	Location Typ (If Applicable)	NFORMATION DE OF OUTREACH	MMUNITY N ON SPE n Activity seniors	1529 EDUCATION ACT	ACTIVITIES D ACTIVITII Groups Ta Outreach Seniors	ATA ES argeted By	Est # of People Reached	Est. Hours	
Date 8/14/14	Location Typ (If Applicable)  Antioch Pre	NFORMATIO De of Outreach esentation to see	MMUNITY N ON SPE n Activity seniors	1529 EDUCATION ACT CIAL OUTREACH	223  IVITIES D  ACTIVITIES  Groups Ta  Outreach  Seniors  TER:	32 PATA ES argeted By	Est # of People Reached	Est. Hours	
Date 8/14/14	Location Typ  (If Applicable)  Antioch  TOTAL # OF SPECIAL  TIMATED # OF SPECIAL OUTS	NFORMATION DE OF OUTREACH ACTI	MMUNITY N ON SPE n Activity seniors H ACTIVITI	1529 EDUCATION ACT CIAL OUTREACH	223  IVITIES D  ACTIVITIES  Groups Ta  Outreach  Seniors  TER:  TER:	ATA ES argeted By	Est # of People Reached	Est. Hours	
Date 8/14/14 TOTAL EST	Location Typ (If Applicable)  Antioch Pre  TOTAL # OF SPECIAL IMATED # OF SPECIAL OUTF	NFORMATION DE OF OUTREACH ACTION COMMU	MMUNITY N ON SPE n Activity seniors H ACTIVITI	1529  EDUCATION ACT  CIAL OUTREACH  ()  IES IN THE QUAR  IRS IN THE QUAR  AL EDUCATION P	223  IVITIES D  ACTIVITII  Groups Ta  Outreach  Seniors  TER:  PROGRAM	32 PATA ES argeted By  1 4 IS/ACTIVITIE	Est # of People Reached	Est. Hours	
Date 8/14/14	Location Typ  (If Applicable)  Antioch  Pre  TOTAL # OF SPECIAL OUTF  INFORMATION  Location  Top	NFORMATION DE OF OUTREACH ACTION COMMU	MMUNITY N ON SPE n Activity seniors H ACTIVITI	1529  EDUCATION ACT  CIAL OUTREACH  ()  IES IN THE QUAR  IRS IN THE QUAR  AL EDUCATION P	223  IVITIES D  ACTIVITIES  Groups Ta  Outreach  Seniors  TER:  TER:	32 PATA ES argeted By  1 4 IS/ACTIVITIE	Est # of People Reached	Est. Hours	
Date  8/14/14  TOTAL EST	Location Typ  (If Applicable)  Antioch Pre  TOTAL # OF SPECIAL  IMATED # OF SPECIAL OUTE  INFORMATION  Location Top  (If Applicable)	NFORMATION DE OF OUTREACH ACTION COMMU	MMUNITY N ON SPE n Activity seniors H ACTIVITI	1529  EDUCATION ACT  CIAL OUTREACH  IES IN THE QUAR  IRS IN THE QUAR  AL EDUCATION P	ACTIVITIES D ACTIVITII Groups Ta Outreach Seniors TER: TER: PROGRAM Targeted A	TATA  ES  argeted By  1 4  IS/ACTIVITIE  Audience	Est # of People Reached  20  Est # of	Est. Hours 4	
Date 8/14/14  TOTAL EST	Location Typ  (If Applicable)  Antioch Pre  TOTAL # OF SPECIAL OUTF  INFORMATION  Location Top  (If Applicable)  Martinez Eld	NFORMATION DE OF OUTREACH ACTION COMMUDIC	MMUNITY N ON SPE n Activity seniors H ACTIVITI VITY HOU	1529  EDUCATION ACT  CIAL OUTREACH  RES IN THE QUAR  RS IN THE QUAR  AL EDUCATION P	ACTIVITIES D ACTIVITII Groups Ta Outreach Seniors TER: TER: PROGRAM Targeted A	1 4 IS/ACTIVITIE Audience ercounselors	Est # of People Reached  20  Est # of Participants	Est. Hours 4	
Date  8/14/14  TOTAL EST	Location Typ  (If Applicable)  Antioch Pre  TOTAL # OF SPECIAL  IMATED # OF SPECIAL OUTF  INFORMATION  Location Top  (If Applicable)  Martinez Eld  Court Content of the co	NFORMATION DE OF OUTREACH ACTION COMMU	MMUNITY N ON SPE n Activity seniors H ACTIVITY VITY HOU NITY LEG	1529  EDUCATION ACT  CIAL OUTREACH  IES IN THE QUAR  IRS IN THE QUAR  AL EDUCATION P	ACTIVITIES D ACTIVITII Groups Ta Outreach Seniors TER: TER: PROGRAM Targeted A	TATA  ES  argeted By  IS/ACTIVITIE  Audience  ercounselors  S	Est # of People Reached  20  Est # of Participants	Est. Hours  4  Est. s Hours	

Fiscal Year: 2014-2015

Quarter: 1

PSA: 7 AAA Name: Aging and Adult Services Bureau-County Employment and Human Services Department

AAA Contact Name: Doreen Gaedtke AAA Contact Phone: (925) 602-4175 AAA Contact Email: dgaedtke@ehsd.cccounty

Provider Name: CONTRA COSTA SENIOR LEGAL SENIOR SERVICES County(ies): CONTRA COSTA

Provider Contact Name: Verna Haas Provider Contact Phone: (925)609-7900 Provider Contact Email: (925)609-7900 Provider Contact Email: (925)609-7900 Provider Contact Phone: (925)609-790

4

20

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

Fiscal Year: 2014-2015

Hispanic/Latino:

Quarter: 1

PSA: 8 AAA Name: San Mateo County Area Agency on Aging

AAA Contact Name: Lorelei Bresler AAA Contact Phone: 650-573-3415 AAA Contact Email: lbresler@smcgov.org

Provider Name: Legal Aid Society of San Mateo County County(ies): San Mateo

Provider Contact Name: *M. Stacey Hawver* Provider Contact Phone: *650-517-8917* Provider Contact Email: *mshawver@legalaidsmc.* 

Total Unduplicated Client Count for Quarter: 245

Total Cases Closed in Quarter: 151

Total Units of Service for Quarter (Unit=1 Hour): 772

#### **CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS** IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 56 Two or More Races: 65-74: 118 Caucasian: 144 75-84: African American: 52 23 85+: Native American/Native Alaskan: 19 Asian/Pacific Islander Client Declined to Provide Information: 0 Total: 245 Asian Indian: **CLIENT GENDER** Cambodian: 0 Male: 93 Chinese: 5 Female: 149 Filipino: 29 Client Declined to Provide Information: 3 Japanese: Total: 245 Korean: 0 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: 110 Vietnamese: 0 Homebound: Guamanian: 1 1 Lives Alone: Hawaiian: 116 Institutionalized: Samoan: 0 3 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 12 9 Limited English: 51 Race Unknown/Some Other Race: 12 Client Declined to Provide Information: Rural: 18 9 Greatest Economic Need (Minority): Total: 100 245 Greatest Economic Need (Non-Minority): 68 Greatest Economic Need (Minority Status Unknown): 5 **CLIENT ETHNICITY**

Fiscal Year: 2014-2015

Quarter: 1

PSA: 8 AAA Name: San Mateo County Area Agency on Aging

AAA Contact Name: Lorelei Bresler AAA Contact Phone: 650-573-3415 AAA Contact Email: lbresler@smcgov.org

Provider Name: Legal Aid Society of San Mateo County County County(ies): San Mateo

Provider Contact Name: *M. Stacey Hawver* Provider Contact Phone: *650-517-8917* Provider Contact Email: *mshawver@legalaidsmc.* 

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code	e)		ES CLOSED IN QUAR d by Case Closing Code &	
(Total Guest Openiou by Legal Freeholm God.		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	22	8	2	1
A2. Contracts/Warranties:	6	1	0	0
A3. Other Consumer/Finance:	2	0	0	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	2	2	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	1	0	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	4	0	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	46	18	8	10
D2. Medicare:	6	2	2	0
D3. Other Health/Community Based Care:	7	3	2	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	75	37	2	2
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	3	2	1	0
E3. Other Housing:	5	2	1	0
INCOME MAINTENANCE				
F1. Social Security:	12	5	4	0
F2. Supplemental Security Income (SSI):	24	9	8	2
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	4	1	1	1

Fiscal Year: 2014-2015

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55. hadi 11	lame: Lorelei Bresler			AAA	A Contact Phone: 65	0-573-	-3415	AAA Contac	t Email: <i>Ibr</i>	resler@smcgov.org
Provider	Name: Legal Aid Society	y of San Ma	ateo Coun	ity		Cou	unty(ies): San Mate	0		
Provider (	Contact Name: M. Stacey	Hawver		Prov	vider Contact Phone:	6 <b>50-5</b> 1	17-8917	Provider Co	ntact Email	: mshawver@legalaids
VIDUAL RIG	HTS									
G1. Immi	igration/Naturalization:			0		0	0		0	
G2. Elder	Abuse/Neglect/Exploitation	:		13		4	2		1	
G3. Other	r Individual Rights:			0		0	0		0	
CELLANEOU	US									
H1. Estate	e Planning/Wills/Trusts:			4		2	0		0	
H2. Advar	nce Health Care Directives (	(AHCD):		4		0	4		0	
H3. Finan	ncial Powers of Attorney:			0		0	0		0	
H4. Other	r Miscellaneous:			5		1	0		0	
тс	OTAL CASES OPENED IN	QUARTER:		245	TOTAL CASES (	CLOSE	ED IN QUARTER BY	CASE CLOSI	D CODE	-
			r		TOTAL COUNSEL		TOTAL LIMITED	TOTAL LE	GAL	1
					AND ADVICE		ADD. SERVICES	REPRESENT	ATION	- F
						97		REPRESENT		- -
ī	FOTAL ESTIMATED CASE	WORK HO	URS SPEI	NT:			ADD. SERVICES	REPRESENT	ATION	-
ī	TOTAL ESTIMATED CASE			ĮF.	AND ADVICE	97	ADD. SERVICES  37	REPRESENT	ATION	
Т	FOTAL ESTIMATED CASE	OUTREAC	CH/COMM	UNITY E	AND ADVICE	97   IES D	ADD. SERVICES  37	REPRESENT	ATION	
Date	TOTAL ESTIMATED CASE  Location	OUTREAC	CH/COMM	UNITY E	760  EDUCATION ACTIVIT CIAL OUTREACH ACTIVITY Group	97   IES D	ADD. SERVICES  37	REPRESENT	17 Est.	
		OUTREAC	CH/COMM	UNITY E	760  EDUCATION ACTIVIT CIAL OUTREACH ACTIVITY Group	97 FIVITIE	ADD. SERVICES  37  ATA  ES	Est # of People	TATION 17	
Date	Location (If Applicable)	INFORM Type of Ou	MATION O utreach Ac	UNITY E	760  EDUCATION ACTIVIT CIAL OUTREACH ACTIVITY Outre	97 FIVITIES DATE TO THE PROPERTY OF THE PROPER	ATA ES urgeted By	Est # of People Reached	Est. Hours	
Date 8/16/14	Location (If Applicable)	INFORM Type of Ou	CH/COMMI MATION O utreach Ac th & Safety	UNITY E IN SPEC	760  EDUCATION ACTIVIT CIAL OUTREACH ACTIVITY Outreach ACTIVITY Outreach ACTIVITY Daly	97   IES D. IVITIE ps Ta each	ADD. SERVICES  37  ATA  ES  regeted By  residents	Est # of People Reached	Est. Hours	
Date	Location (If Applicable)	INFORM Type of Ou	MATION O utreach Ac	UNITY E IN SPEC	760  EDUCATION ACTIVIT CIAL OUTREACH ACTIVITY Outreach ACTIVITY Outreach ACTIVITY Daly	97   IES D. IVITIE ps Ta each	ATA ES urgeted By	Est # of People Reached	Est. Hours	
Date 8/16/14	Location (If Applicable)  Daly City  San Mateo	INFORM Type of Ou Fun, Healt Benefit En	MATION O utreach Ac th & Safety	UNITY E N SPEC ctivity  y Fair	AND ADVICE  760  EDUCATION ACTIVIT  CIAL OUTREACH ACTIVIT  Groud Outre  Daly  City	97 FIVITIE ups Ta each	ATA  ES  regeted By  residents  n Mateo seniors	Est # of People Reached	Est. Hours	
Date  8/16/14  8/26/14	Location (If Applicable)  Daly City San Mateo  TOTAL # OF SPE	Fun, Healt Benefit En	MATION O utreach Ac th & Safety nrollment F	UNITY E N SPEC etivity  y Fair Fair	AND ADVICE  760  EDUCATION ACTIVIT  CIAL OUTREACH ACTIVIT  Outre  Dally  City  ES IN THE QUARTER	97 FIVITIE aps Taleach  City r  of Sar	ADD. SERVICES  37  ATA  ES  regeted By  residents  n Mateo seniors	Est # of People Reached	Est. Hours	
Date  8/16/14  8/26/14	Location (If Applicable)  Daly City San Mateo  TOTAL # OF SPE	Fun, Healt Benefit En	MATION O utreach Ac th & Safety nrollment F REACH AC	UNITY E IN SPEC ctivity  y Fair Fair CTIVITIE Y HOUR	AND ADVICE  760  EDUCATION ACTIVIT  CIAL OUTREACH ACTIVIT  Outre  Dally  City  ES IN THE QUARTER  RS IN THE QUARTER	97   IES D. IVITIE pps Taleach of Sarres:	ADD. SERVICES  37  ATA  ES  regeted By  residents  1 Mateo seniors  2  8	Est # of People Reached	Est. Hours	
Date  8/16/14  8/26/14  TOTAL ES	Location (If Applicable)  Daly City San Mateo  TOTAL # OF SPE	Fun, Healt Benefit En	MATION O utreach Ac th & Safety nrollment F REACH AC	UNITY E IN SPEC ctivity  y Fair Fair CTIVITIE Y HOUR	AND ADVICE  760  EDUCATION ACTIVIT  CIAL OUTREACH ACTIVIT  Grout  Outr  Daly  City  ES IN THE QUARTER  AS IN THE QUARTER  AL EDUCATION PROC	97 FIVITIE PS Ta each of Sar	ADD. SERVICES  ATA  ES  regeted By  residents  n Mateo seniors  2  8  S/ACTIVITIE	Est # of People Reached	Est. Hours	
Date  8/16/14  8/26/14	Location (If Applicable)  Daly City San Mateo  TOTAL # OF SPE	Fun, Healt Benefit En	MATION O utreach Ac th & Safety nrollment F REACH AC	UNITY E IN SPEC ctivity  y Fair Fair CTIVITIE Y HOUR	AND ADVICE  760  EDUCATION ACTIVIT  CIAL OUTREACH ACTIVIT  Grout  Outr  Daly  City  ES IN THE QUARTER  AS IN THE QUARTER  AL EDUCATION PROC	97 FIVITIE PS Ta each of Sar	ADD. SERVICES  37  ATA  ES  regeted By  residents  1 Mateo seniors  2  8	Est # of People Reached	Est. Hours  Est. 4  Est. 4	

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

Fiscal Year: 2014-2015

Hispanic/Latino:

Quarter: 1

PSA: 9 AAA Name: Alameda County Area Agency on Aging

AAA Contact Name: Delbert W. Walker AAA Contact Phone: (510) 577-3532 AAA Contact Email: DWalker2@acgov.org

Provider Name: Legal Assistance for Seniors County(ies): Alameda

Provider Contact Name: Tracy Liu / Francel D'Andrea Provider Contact Phone: (510) 832-3040 Provider Contact Email: tliu@lashicap.org / fdandr

Total Unduplicated Client Count for Quarter: 369

Total Cases Closed in Quarter: 101

Total Units of Service for Quarter (Unit=1 Hour): 2018

CLIENT CHA		FOR UNDUPLICATED CLIENTS NED THIS QUARTER	
CLIENT AGE		CLIENT RACE	
60-64:	64	Two or More Races:	0
65-74:	145	Caucasian:	138
75-84:	101	African American:	90
85+:	54	Native American/Native Alaskan:	2
Client Declined to Provide Information:	5	Asian/Pacific Islander	
Total:	369	Asian Indian:	18
CLIENT GENDER		Cambodian:	0
Male:	114	Chinese:	51
Female:	255	Filipino:	14
Client Declined to Provide Information:	0	Japanese:	1
Total:	369	Korean:	1
OTHER CLIENT CHARACTERISTICS		Laotian:	0
Frail/Disabled:	120	Vietnamese:	2
Homebound:	0	Guamanian:	0
Lives Alone:	34	Hawaiian:	0
Institutionalized:	0	Samoan:	0
Suspected Victim of Elder Abuse/Exploitation:	0	Other Asian/Pacific Islander:	6
Limited English:	62	Race Unknown/Some Other Race:	40
Rural:	0	Client Declined to Provide Information:	6
Greatest Economic Need (Minority):	166	Total:	369
Greatest Economic Need (Non-Minority):	56		
Greatest Economic Need (Minority Status Unknow	n): 0		
CLIENT ETHNICITY			

Fiscal Year: 2014-2015

Quarter: 1

PSA: 9 AAA Name: Alameda County Area Agency on Aging

AAA Contact Name: Delbert W. Walker AAA Contact Phone: (510) 577-3532 AAA Contact Email: DWalker2@acgov.org

Provider Name: Legal Assistance for Seniors County(ies): Alameda

Provider Contact Name: Tracy Liu / Francel D'Andrea Provider Contact Phone: (510) 832-3040 Provider Contact Email: tliu@lashicap.org / fdandr

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Cod	de)			ES CLOSED IN QUART d by Case Closing Code & L	
			Counsel and Advice (CA)	Limited Additional Services (LAS)	Lega Representa
ONSUMER/FINANCE				,	
A1. Bankruptcy/Debt Collection:		4	1	1	
A2. Contracts/Warranties:		0	0	0	
A3. Other Consumer/Finance:		0	0	0	
PLOYMENT					
B1. Discrimination:		0	0	0	
B2. Other Employment:		0	0	0	
AMILY					
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:		1	1	0	
C2. Conservatorship:		0	0	0	
C3. Other Family:		50	1	18	
EALTH/COMMUNITY BASED CARE					
D1. Medi-Cal/Medicaid:		23	3	1	
D2. Medicare:		40	1	2	
D3. Other Health/Community Based Care:		0	0	0	
DUSING					
E1. Landlord-Tenant (Subsidized or Private Housing):		1	1	0	
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:		0	0	0	
E3. Other Housing:		0	0	0	
COME MAINTENANCE					
F1. Social Security:		21	5	1	
F2. Supplemental Security Income (SSI):		86	8	4	
F3. Pensions/Retiree Benefits:		0	0	0	
F4. Other Income Maintenance:		4	0	0	

Fiscal Year: 2014-2015

Quarter: 1

**PSA**: 9 AAA Name: Alameda County Area Agency on Aging AAA Contact Name: Delbert W. Walker AAA Contact Phone: (510) 577-3532 AAA Contact Email: DWalker2@acgov.org Provider Name: Legal Assistance for Seniors County(ies): Alameda Provider Contact Email: tliu@lashicap.org / fdandr Provider Contact Name: Tracy Liu / Francel D'Andrea Provider Contact Phone: (510) 832-3040 **INDIVIDUAL RIGHTS** G1. Immigration/Naturalization: 28 4 2 0 G2. Elder Abuse/Neglect/Exploitation: 11 8 105 11 G3. Other Individual Rights: 0 0 0 0 **MISCELLANEOUS** H1. Estate Planning/Wills/Trusts: 2 0 2 0 H2. Advance Health Care Directives (AHCD): 1 0 0 3 H3. Financial Powers of Attorney: 1 0 0 H4. Other Miscellaneous: 8 6 1 0 TOTAL CASES OPENED IN QUARTER: TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE 377 TOTAL COUNSEL TOTAL LIMITED TOTAL LEGAL AND ADVICE ADD. SERVICES REPRESENTATION 46 41 14

TOTAL ESTIMATED CASE WORK HOURS SPENT:

1874

	OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA								
	INFORMATION ON SPECIAL OUTREACH ACTIVITIES								
Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of Est. People Hours Reached					
07/18/14	Area Agency on Aging, Oakland	Group Presentations	Senior Service Providers	35 4.25					
08/06/14	Chabot College, Hayward	Health Fair	Seniors and Caregivers	750 8					
08/09/14	Broadmoor Plaza, San Leandro	Health Fair	Seniors and Caregivers	80 6.25					
08/27/14	Mastick Senior Center, Alameda	Senior Fair	Seniors and Caregivers	275 1.25					
09/19/14	San Leandro Senior Community Center, San Leandro	Senior Fair	Seniors	550 8					

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 5

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 28

Fiscal Year: 2014-2015

Quarter: 1

PSA: 9 AAA Name: Alameda County Area Agency on Aging

AAA Contact Name: Delbert W. Walker AAA Contact Phone: (510) 577-3532 AAA Contact Email: DWalker2@acgov.org

Provider Name: Legal Assistance for Seniors County(ies): Alameda

Provider Contact Name: Tracy Liu / Francel D'Andrea Provider Contact Phone: (510) 832-3040 Provider Contact Email: tliu@lashicap.org / fdandr

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hou	
07/15/14	Vineyard Village Senior Housing, Livermore	Consumer Fraud: Scams Targeting Seniors	Senior Service Providers	8		
07/18/14	Amistad Housing, Berkeley	General LAS	eneral LAS Seniors			
07/22/14	Ombudsman Program, Oakland	Consumer Fraud: Scams Targeting Seniors	Senior Service Providers	7		
07/23/14	St. Mary's Garden, Oakland	General LAS	Seniors	30	5	2
07/23/14	Eden Issei Terrace, Hayward	General LAS	General LAS Seniors		2.	7
07/23/14	Hayward Senior Apartments, Hayward	General LAS	General LAS Seniors			
07/30/14	North Berkeley Senior Center,	General LAS	Seniors	28	7	7.
08/07/14	Fruitvale San Antonio Senior Center, Oakland	Consumer Fraud: Scams Targeting Seniors	Seniors	13	2	2.
08/07/14	Oak Center Towers, Oakland	General LAS	Seniors	37	6	5.
08/11/14	Oak Center Towers, Oakland	General LAS	Seniors	20		
08/11/14	Helios Corner Apts., Berkeley	Keeping Elders Safe: Scams Targeting Seniors	Seniors	14	3	2
08/12/14	South Berkeley Senior Center,	General LAS	Seniors	27	5	5.
08/14/14	Vineyard Village Senior Housing, Livermore	General LAS	Seniors and Service Providers	13	3	3.
08/27/14	Amistad Housing, Berkeley	General LAS	Seniors	23	4.	7
08/29/14	Bay Area Legal Aid, Oakland	General LAS	Senior Service Providers	5		1

Fiscal Year: 2014-2015

Quarter: 1

PSA: 9 AAA Name: Alameda County Area Agency on Aging

AAA Contact Name: Delbert W. Walker AAA Contact Phone: (510) 577-3532 AAA Contact Email: DWalker2@acgov.org

Provider Name: Legal Assistance for Seniors County(ies): Alameda

Provider Contact Name: Tracy Liu / Francel D'Andrea Provider Contact Phone: (510) 832-3040 Provider Contact Email: tliu@lashicap.org / fdandr

			• ,	
09/02/14	Mable Howard Apartments, Berkeley	Seniors Guide to Public Benefits	Seniors	8 10.3
09/08/14	East Bay Estate Planning Council, Alameda	Keeping Elders Safe: Scams Targeting Seniors	Senior Service Providers	35 7.25
09/19/14	Baywood Court Retirement Community, Castro Valley	General LAS	Seniors	40 5.75
09/19/14	Area Agency on Aging, Oakland	General LAS	Senior Service Providers	30 5
09/23/14	Merritt Crossing Senior Apartments, Oakland	General LAS	Seniors	16 4.75
09/29/14	Alameda-Contra Costa Medical Association, Oakland	General LAS	Seniors and Service Providers	18 7

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 21

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 116

Fiscal Year: 2014-2015

Hispanic/Latino:

Quarter: 1

PSA: 10 AAA Name: Sourcewise

AAA Contact Name: Judy Nguyen AAA Contact Phone: 408-350-3271 AAA Contact Email: jnguyen@mysourcewise.com

Provider Name: Senior Adults Legal Assistance (SALA) County(ies): Santa Clara

Provider Contact Name: Georgia Bacil, SALA Directing At Provider Contact Phone: (408) 295-5991 Provider Contact Email: gbacil@sala.org

Total Unduplicated Client Count for Quarter: 353

Total Cases Closed in Quarter: 351

Total Units of Service for Quarter (Unit=1 Hour): 1507

#### **CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS** IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 60 Two or More Races: 19 65-74: 132 Caucasian: 230 75-84: African American: 106 10 85+: Native American/Native Alaskan: 54 11 Asian/Pacific Islander Client Declined to Provide Information: 1 Total: 353 Asian Indian: 9 **CLIENT GENDER** Cambodian: 0 Male: 119 Chinese: 38 Female: 234 Filipino: 14 Client Declined to Provide Information: 0 Japanese: 4 Total: 353 Korean: 2 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: 145 Vietnamese: 6 Homebound: Guamanian: 15 1 Lives Alone: Hawaiian: 93 Institutionalized: Samoan: 4 0 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 47 3 Limited English: 50 Race Unknown/Some Other Race: 1 Client Declined to Provide Information: Rural: 3 5 Greatest Economic Need (Minority): Total: 78 353 Greatest Economic Need (Non-Minority): 49 Greatest Economic Need (Minority Status Unknown): 3 **CLIENT ETHNICITY**

Fiscal Year: 2014-2015

Quarter: 1

PSA: 10 AAA Name: Sourcewise

AAA Contact Name: Judy Nguyen AAA Contact Phone: 408-350-3271 AAA Contact Email: jnguyen@mysourcewise.com

Provider Name: Senior Adults Legal Assistance (SALA) County(ies): Santa Clara

Provider Contact Name: Georgia Bacil, SALA Directing At Provider Contact Phone: (408) 295-5991 Provider Contact Email: gbacil@sala.org

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)			ES CLOSED IN QUART d by Case Closing Code &	
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LI
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	6	8	0	
A2. Contracts/Warranties:	5	5	0	
A3. Other Consumer/Finance:	13	12	0	
EMPLOYMENT				
B1. Discrimination:	0	0	0	
B2. Other Employment:	6	6	0	
FAMILY				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	8	8	0	
C2. Conservatorship:	5	5	0	
C3. Other Family:	3	3	0	
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	9	10	0	
D2. Medicare:	11	10	0	
D3. Other Health/Community Based Care:	3	4	0	
OUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	31	33	1	
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	6	6	0	
E3. Other Housing:	33	31	0	
NCOME MAINTENANCE				
F1. Social Security:	8	7	0	
F2. Supplemental Security Income (SSI):	23	24	1	
F3. Pensions/Retiree Benefits:	0	0	0	
F4. Other Income Maintenance:	4	5	0	

Fiscal Year: 2014-2015

Quarter: 1

PSA: 10 AAA Name: Sourcewise

AAA Contact Name: Judy Nguyen AAA Contact Phone: 408-350-3271 AAA Contact Email: jnguyen@mysourcewise.com

Provider Name: Senior Adults Legal Assistance (SALA) County(ies): Santa Clara

Provider Contact Name: Georgia Bacil. SALA Directing At Provider Contact Phone: (408) 295-5991 Provider Contact Email: gbacil@sala.org

#### **INDIVIDUAL RIGHTS** G1. Immigration/Naturalization: 1 1 0 0 35 G2. Elder Abuse/Neglect/Exploitation: 50 4 1 3 G3. Other Individual Rights: 0 0 **MISCELLANEOUS** H1. Estate Planning/Wills/Trusts: 82 81 0 0 H2. Advance Health Care Directives (AHCD): 4 13 15 0 H3. Financial Powers of Attorney: 11 1 10 0 H4. Other Miscellaneous: 19 19 0 0 **TOTAL CASES OPENED IN QUARTER:** TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE 353 TOTAL COUNSEL TOTAL LIMITED TOTAL LEGAL AND ADVICE ADD. SERVICES REPRESENTATION 330 20

1472

TOTAL ESTIMATED CASE WORK HOURS SPENT:

**OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA INFORMATION ON SPECIAL OUTREACH ACTIVITIES** Date Type of Outreach Activity Groups Targeted By Est. Location Est # of Outreach People Hours (If Applicable) Reached 07/17/14 FACES/Victim Presentation on SALA and Prevention of FACES staff 12 4 Witness Program in Elder Abuse, including how to access our services and refer clients to us 7/17/14 an SALA Central Office Training for New SALA Volunteer SALA Volunteers 5.5 1 in San Jose (volunteer attorneys and legal workers) that assist with service delivery 8/4/14 Evergreen Presentation on Importance of Good Legal Senior participants at community 80 4.7 Community Center in Health and Prevention of Elder Abuse center San Jose 8/20/14 Corinthian House on Presentation on SALA and Legal Planning Senior residents at Corinthian 10 7 Campbell for the Future House 9/3/14 Presentation on Prevention of Elder Abuse Case managers at Sourcewise 15 3.5 Sourcewise and Fair Housing, including how to refer to us

Fiscal Year: 2014-2015

Quarter: 1

PSA: 10 AAA Name: Sourcewise

AAA Contact Name: Judy Nguyen AAA Contact Phone: 408-350-3271 AAA Contact Email: jnguyen@mysourcewise.com

Provider Name: Senior Adults Legal Assistance (SALA) County(ies): Santa Clara

Provider Contact Name: Georgia Bacil, SALA Directing At Provider Contact Phone: (408) 295-5991 Provider Contact Email: gbacil@sala.org

9/3/14	Billie DeFrank Canter in San Jose	Presentation on SALA and Legal Planning for the Future	Senior participants at center	25	2
9/10/14	Stevenson House in Palo Alto	Presentation on SALA and Legal Planning for the Future	Senior residents at Stevenson House	12	1.5
9/18/14	Fellowship Plaza in Saratoga	Presentation on SALA including how to access our restored services at the Saratoga Senior Center	Senior residents at Fellowship Plaza	11	1.5

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 8

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 30

	INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIE								
Date Location (If Applicable)		Topic	Targeted Audience	Est # of Est. Participants Hours					
7/17/14	Santa Clara Senior Center	Presentation on Legal Planning for the Future	Senior participants at the senior center	78 3					
9/18/14	Seven Trees Community Center in San Jose	Presentation on Prevention of Elder Abuse	Senior participants at Seven Trees Community Center	60 1.5					

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 2

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 5

Fiscal Year: 2014-2015

Hispanic/Latino:

Quarter: 1

PSA: 11 AAA Name: San Joaquin County-Department of Aging and Community Services

AAA Contact Name: Barbara Parrish AAA Contact Phone: 209-468-1422 AAA Contact Email: bparrish@sjgov.org

Provider Name: County(ies): San Joaquin

Provider Contact Name: Leo Galvan Provider Contact Phone: 209 644 2636 Provider Contact Email: Igal@elconcilio.org

Total Unduplicated Client Count for Quarter: 303

Total Cases Closed in Quarter: 370

Total Units of Service for Quarter (Unit=1 Hour): 610

CLIENT CHA		FOR UNDUPLICATED CLIENTS NED THIS QUARTER	
CLIENT AGE		CLIENT RACE	
60-64:	38	Two or More Races:	0
65-74:	69	Caucasian:	211
75-84:	64	African American:	10
85+:	31	Native American/Native Alaskan:	1
Client Declined to Provide Information:	101	Asian/Pacific Islander	
Total:	303	Asian Indian:	1
CLIENT GENDER		Cambodian:	0
Male:	137	Chinese:	1
Female:	166	Filipino:	1
Client Declined to Provide Information:	0	Japanese:	0
Total:	303	Korean:	0
OTHER CLIENT CHARACTERISTICS		Laotian:	0
Frail/Disabled:	127	Vietnamese:	0
Homebound:	0	Guamanian:	0
Lives Alone:	37	Hawaiian:	0
Institutionalized:	0	Samoan:	0
Suspected Victim of Elder Abuse/Exploitation:	0	Other Asian/Pacific Islander:	7
Limited English:	145	Race Unknown/Some Other Race:	37
Rural:	1	Client Declined to Provide Information:	34
Greatest Economic Need (Minority):	0	Total:	303
Greatest Economic Need (Non-Minority):	0		
Greatest Economic Need (Minority Status Unknow	n): 0		
CLIENT ETHNICITY			

Fiscal Year: 2014-2015

Quarter: 1

PSA: 11 AAA Name: San Joaquin County-Department of Aging and Community Services

AAA Contact Name: Barbara Parrish AAA Contact Phone: 209-468-1422 AAA Contact Email: bparrish@sjgov.org

Provider Name: Council for the Spanish Speaking County(ies): San Joaquin

Provider Contact Name: Leo Galvan Provider Contact Phone: 209 644 2636 Provider Contact Email: Igal@elconcilio.org

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Coc		ES CLOSED IN QUAR d by Case Closing Code &		
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	2	0	2	
A2. Contracts/Warranties:	0	0	0	0
A3. Other Consumer/Finance:	10	0	10	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	1	0	1	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	9	0	9	0
C2. Conservatorship:	7	0	7	0
C3. Other Family:	2	0	2	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	16	0	16	0
D2. Medicare:	6	0	6	0
D3. Other Health/Community Based Care:	8	0	8	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	8	0	8	0
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	26	0	26	0
E3. Other Housing:	9	0	9	0
INCOME MAINTENANCE				
F1. Social Security:	6	0	6	0
F2. Supplemental Security Income (SSI):	7	0	7	0
F3. Pensions/Retiree Benefits:	4	0	4	0
F4. Other Income Maintenance:	8	0	9	0

Fiscal Year: 2014-2015

Quarter: 1

PSA: 11 AAA Name: San Joaquin Co	unty-Departmen	t of Aging and Communi	ty Services		
AAA Contact Name: Barbara Parrish	AAA	Contact Phone: 209-468	3-1422	AAA Contact Email: bp	arrish@sjgov.org
Provider Name: Council for the Spanish Spe	aking	Со	unty(ies): San Joaqu	uin	
Provider Contact Name: Leo Galvan	Prov	rider Contact Phone: 209 6	44 2636	Provider Contact Email	: Igal@elconcilio.org
INDIVIDUAL RIGHTS					
G1. Immigration/Naturalization:	5	0	5	0	
G2. Elder Abuse/Neglect/Exploitation:	3	0	3	0	
G3. Other Individual Rights:	13	0	18	0	
MISCELLANEOUS					
H1. Estate Planning/Wills/Trusts:	56	0	56	0	
H2. Advance Health Care Directives (AHCD):	18	0	18	0	
H3. Financial Powers of Attorney:	18	0	18	0	
H4. Other Miscellaneous:	122	0	122	0	
TOTAL CASES OPENED IN QUARTER:	364	TOTAL CASES CLOS	ED IN QUARTER BY	CASE CLOSED CODE	
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION	
		0	370	0	
TOTAL ESTIMATED CASE WORK HOL	JRS SPENT:	610			
OUTREAC	H/COMMUNITY E	DUCATION ACTIVITIES	DATA		
TOTAL # OF SPECIAL OUTR			0		
TOTAL # OF COMMUNITY LEGAL EDUCA			0		

Fiscal Year: 2014-2015

CLIENT ETHNICITY
Hispanic/Latino:

Quarter: 1

PSA: 12 AAA Name: Area 12 Agency on Aging

AAA Contact Name: Doreen Schmidt AAA Contact Phone: 209-532-6272 AAA Contact Email: dschmidt@area12.org

Provider Name: Alpine, Amador, Calaveras, Mariposa, Tuolumne County(ies): Alpine, Amador, Calaveras, Mariposa,

Provider Contact Name: Catherine Driver Provider Contact Phone: 209-532-7632 Provider Contact Email: cdriver@ccstockton.org

5

Total Unduplicated Client Count for Quarter: 64

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour): 110

#### **CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS** IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: Two or More Races: 11 65-74: 32 Caucasian: 57 75-84: African American: 17 0 85+: Native American/Native Alaskan: 4 Asian/Pacific Islander Client Declined to Provide Information: 0 Total: 64 Asian Indian: **CLIENT GENDER** Cambodian: Male: 19 Chinese: Female: 45 Filipino: Client Declined to Provide Information: 0 Japanese: 0 Total: Korean: 0 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: Vietnamese: 6 0 Homebound: Guamanian: 1 0 Lives Alone: Hawaiian: 28 Institutionalized: Samoan: 0 0 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 0 0 Limited English: 0 Race Unknown/Some Other Race: 6 Client Declined to Provide Information: Rural: 64 0 Greatest Economic Need (Minority): Total: 64 16 Greatest Economic Need (Non-Minority): 0 Greatest Economic Need (Minority Status Unknown): 0

Fiscal Year: 2014-2015

Quarter: 1

PSA: 12 AAA Name: Area 12 Agency on Aging

AAA Contact Name: Doreen Schmidt AAA Contact Phone: 209-532-6272 AAA Contact Email: dschmidt@area12.org

Provider Name: Alpine, Amador, Calaveras, Mariposa, Tuolumne County(ies): Alpine, Amador, Calaveras, Mariposa,

Provider Contact Name: Catherine Driver Provider Contact Phone: 209-532-7632 Provider Contact Email: cdriver@ccstockton.org

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)				ed by Case Closing Code &
			Counsel and Advice (CA)	Limited Additional Services (LAS)
SUMER/FINANCE				
A1. Bankruptcy/Debt Collection:		1	0	0
A2. Contracts/Warranties:		1	0	0
A3. Other Consumer/Finance:		4	0	0
OYMENT				
B1. Discrimination:		0	0	0
B2. Other Employment:		0	0	0
ILY				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:		2	0	0
C2. Conservatorship:		1	0	0
C3. Other Family:		3	0	0
TH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:		0	0	0
D2. Medicare:		0	0	0
D3. Other Health/Community Based Care:		2	1	0
ING				
E1. Landlord-Tenant (Subsidized or Private Housing):		6	0	0
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:		2	1	0
E3. Other Housing:		2	0	0
ME MAINTENANCE				
F1. Social Security:		1	0	0
F2. Supplemental Security Income (SSI):		0	0	0
F3. Pensions/Retiree Benefits:		0	0	0
F4. Other Income Maintenance:		0	0	0

Fiscal Year: 2014-2015

Quarter: 1

PSA: 12 AAA Name: Area 12 Agency	on Aging						
AAA Contact Name: Doreen Schmidt	AAA C	Contact Phone: 209-532-6	6272	AAA Contact Email: ds	chmidt@area12.org		
Provider Name: Alpine, Amador, Calaveras,	Mariposa, Tuolumn	ne Cou	nty(ies): Alpine, Am	nador, Calaveras, Mari <sub>l</sub>	oosa,		
Provider Contact Name: Catherine Driver	Provide	er Contact Phone: 209-53	2-7632	Provider Contact Email	cdriver@ccstockton.org		
INDIVIDUAL RIGHTS							
G1. Immigration/Naturalization:	0	0	0	0			
G2. Elder Abuse/Neglect/Exploitation:	3	0	0	0			
G3. Other Individual Rights:	6	0	0	0			
MISCELLANEOUS							
H1. Estate Planning/Wills/Trusts:	15	1	0	0			
H2. Advance Health Care Directives (AHCD):	1	0	0	0			
H3. Financial Powers of Attorney:	6	1	0	0			
H4. Other Miscellaneous:	2	1	0	0			
TOTAL CASES OPENED IN QUARTER:	58	TOTAL CASES CLOSE	D IN QUARTER BY C	ASE CLOSED CODE			
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION			
		5	0	0			
TOTAL ESTIMATED CASE WORK HO	JRS SPENT:	110					
OUTREAC	H/COMMUNITY ED	UCATION ACTIVITIES DA	<b>NTA</b>				
TOTAL # OF SPECIAL OUTF	REACH ACTIVITIES	IN THE QUARTER:	0				
TOTAL ESTIMATED # OF SPECIAL OUTREACH	ACTIVITY HOURS	IN THE QUARTER:	0				
TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:							
TOTAL ESTIMATED # OF COMMUNITY LEGAL EI			0				
. C LOTHINATED # OF COMMISSION FEBRUARE EL	200,11101111100110	QOAIIIEII.	U				

Fiscal Year: 2014-2015

CLIENT ETHNICITY
Hispanic/Latino:

Quarter: 1

PSA: 13 AAA Name: Seniors Council of Santa Cruz and San Benito Counties, Inc.

AAA Contact Name: Patty Talbott AAA Contact Phone: 831-688-0400\*819 AAA Contact Email: pattyt@seniorscouncil.org

Provider Name: Senior Citizens Legal Services County(ies): Santa Cruz County & San Benito Cou

Provider Contact Name: Creighton Anthony Mendivil Provider Contact Phone: 831-426-8824 Provider Contact Email: creightonmendivil@senio

Total Unduplicated Client Count for Quarter: 155

Total Cases Closed in Quarter: 87

Total Units of Service for Quarter (Unit=1 Hour): 3103

#### **CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS** IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 35 Two or More Races: 58 65-74: 42 Caucasian: 86 75-84: African American: 18 2 85+: Native American/Native Alaskan: 13 Asian/Pacific Islander Client Declined to Provide Information: 47 Total: 155 Asian Indian: **CLIENT GENDER** Cambodian: Male: 48 Chinese: Female: 107 Filipino: Client Declined to Provide Information: 0 Japanese: Total: 155 Korean: 0 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: 45 Vietnamese: 0 Homebound: Guamanian: 10 0 Lives Alone: 47 Hawaiian: Institutionalized: Samoan: 0 0 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 0 0 Limited English: 17 Race Unknown/Some Other Race: 1 Client Declined to Provide Information: Rural: 8 4 Greatest Economic Need (Minority): Total: 155 8 Greatest Economic Need (Non-Minority): 10 Greatest Economic Need (Minority Status Unknown): 10

Fiscal Year: 2014-2015

Quarter: 1

PSA: 13 AAA Name: Seniors Council of Santa Cruz and San Benito Counties, Inc.

AAA Contact Name: Patty Talbott AAA Contact Phone: 831-688-0400\*819 AAA Contact Email: pattyt@seniorscouncil.org

Provider Name: Senior Citizens Legal Services County(ies): Santa Cruz County & San Benito Cou

Provider Contact Name: Creighton Anthony Mendivil Provider Contact Phone: 831-426-8824 Provider Contact Email: creightonmendivil@senio

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)			
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)	
CONSUMER/FINANCE					
A1. Bankruptcy/Debt Collection:	10	7	1	0	
A2. Contracts/Warranties:	6	4	0	0	
A3. Other Consumer/Finance:	8	2	2	0	
EMPLOYMENT					
B1. Discrimination:	0	0	0	0	
B2. Other Employment:	1	1	0	0	
FAMILY					
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	3	3	0	0	
C2. Conservatorship:	1	1	0	0	
C3. Other Family:	1	1	0	0	
HEALTH/COMMUNITY BASED CARE					
D1. Medi-Cal/Medicaid:	2	2	0	0	
D2. Medicare:	2	0	0	0	
D3. Other Health/Community Based Care:	1	1	0	0	
HOUSING					
E1. Landlord-Tenant (Subsidized or Private Housing):	57	15	9	1	
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	0	0	0	0	
E3. Other Housing:	11	9	2	0	
INCOME MAINTENANCE					
F1. Social Security:	7	4	2	0	
F2. Supplemental Security Income (SSI):	8	2	0	1	
F3. Pensions/Retiree Benefits:	1	1	0	0	
F4. Other Income Maintenance:	2	0	2	0	

Fiscal Year: 2014-2015

Quarter: 1

PSA: 13	AAA Name: Sei	niors Counc	cil of Santa	Cruz an	d San Benito C	ounties,	Inc.			
AAA Contact Nam	ne: Patty Talbott			AAA	Contact Phone:	831-688	R-0400*819	AAA Contac	t Email: <i>pat</i>	ttyt@seniorscouncil.org
Provider Na	ame: Senior Citizens	Legal Servi	ices			Co	unty(ies): Santa Cr	ız County & S	San Benito	Cou
Provider Co	ntact Name: Creightor	n Anthony N	<i>lendivil</i>	Provid	der Contact Pho	ne: <i>831-</i> 4	126-8824	Provider Cor	ntact Email:	creightonmendivil@senio
INDIVIDUAL RIGH	TS									
G1. Immigra	ation/Naturalization:			0		0	0		0	
G2. Elder Ab	ouse/Neglect/Exploitatio	n:		1		1	0		0	
G3. Other Ir	ndividual Rights:			4		3	1		0	
<b>MISCELLANEOUS</b>	;			_						
H1. Estate P	Planning/Wills/Trusts:		2	0		4	1		0	
H2. Advance	e Health Care Directives	(AHCD):		2		1	1		0	
H3. Financia	al Powers of Attorney:			5		2	0		0	
H4. Other M	liscellaneous:			2		0	0		0	
TOTAL CASES OPENED IN QUARTER: 155 TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE										
,					TOTAL COUN		TOTAL LIMITED	TOTAL LE		
					AND ADVIO		ADD. SERVICES	REPRESENT	-	
						64	21		2	
TO	TAL ESTIMATED CASE	WORK HO	URS SPEN	T:	3100					
		OUTREAC	CH/COMMU	NITY E	DUCATION ACT	IVITIES [	DATA			
		INFORI	MATION ON	SPECIA	AL OUTREACH	ACTIVIT	IES			
Date Location Type of Outreach Acti		rity		Groups Targeted By Outreach		Est # of People	Est. Hours			
	( / ipp.iodo.io)							Reached		
July, 2014	Live Oak Senior Center	Presentation with other service providers regarding Elder Abuse				Senior Meals on Wheels participants		20	3	
	TOTAL # OF SP	ECIAL OUT	BEACH AC	rivities	S IN THE OHAR	TER:	1			
TOTAL ESTI	MATED # OF SPECIAL						3			
ΤΟΤΔΙ	# OF COMMUNITY ! F	GAL EDUC	ΔΤΙΟΝ ΡΒΟ	GRAMS	S IN THE QUART	TER:	0			
TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:  10 10 10 10 10 10 10 10 10 10 10 10 10										
TOTAL LOTINIA	TILD# OF COMMUNICIAL	LLUALE	DUCKTION		IN THE GOAR	. L. II.	U			

Fiscal Year: 2014-2015

Hispanic/Latino:

Quarter: 1

PSA: 14 AAA Name: Fresno-Madera Area Agency on Aging

AAA Contact Name: Adam Vinogradoff AAA Contact Phone: (559) 600-4405 AAA Contact Email: avinogradoff@fmaaa.org

Provider Name: Central California Legal Services, Inc. County(ies): Fresno & Madera

Provider Contact Name: Kim Taing/Valerie Hanneman (Su Provider Contact Phone: (559) 570-1230, (559) 570-1 Provider Contact Email: kim@centralcallegal.org/v

Total Unduplicated Client Count for Quarter: 101

Total Cases Closed in Quarter: 124

Total Units of Service for Quarter (Unit=1 Hour): 515

50

#### **CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS** IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 38 Two or More Races: 65-74: 47 Caucasian: 32 75-84: African American: 14 10 85+: 2 Native American/Native Alaskan: Asian/Pacific Islander Client Declined to Provide Information: 0 Total: 101 Asian Indian: **CLIENT GENDER** Cambodian: Male: 52 Chinese: Female: 49 Filipino: Client Declined to Provide Information: 0 Japanese: 0 Total: 101 Korean: 0 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: 0 Vietnamese: 0 Homebound: Guamanian: 0 0 Lives Alone: 49 Hawaiian: Institutionalized: Samoan: 0 0 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 1 47 Limited English: 17 Race Unknown/Some Other Race: 6 Client Declined to Provide Information: Rural: 0 0 Greatest Economic Need (Minority): Total: 32 101 Greatest Economic Need (Non-Minority): 63 Greatest Economic Need (Minority Status Unknown): 6 **CLIENT ETHNICITY**

Fiscal Year: 2014-2015

Quarter: 1

PSA: 14 AAA Name: Fresno-Madera Area Agency on Aging

AAA Contact Name: Adam Vinogradoff AAA Contact Phone: (559) 600-4405 AAA Contact Email: avinogradoff@fmaaa.org

Provider Name: Central California Legal Services, Inc. County(ies): Fresno & Madera

Provider Contact Name: Kim Taing/Valerie Hanneman (Su Provider Contact Phone: (559) 570-1230, (559) 570-1 Provider Contact Email: kim@centralcallegal.org/v

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Cod	de)	CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)				
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)		
CONSUMER/FINANCE						
A1. Bankruptcy/Debt Collection:	4	0	1	0		
A2. Contracts/Warranties:	0	0	0	0		
A3. Other Consumer/Finance:	0	0	1	0		
EMPLOYMENT						
B1. Discrimination:	0	0	0	0		
B2. Other Employment:	1	1	1	0		
FAMILY						
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	3	0	2	0		
C2. Conservatorship:	0	0	0	0		
C3. Other Family:	1	0	0	0		
HEALTH/COMMUNITY BASED CARE						
D1. Medi-Cal/Medicaid:	0	0	0	0		
D2. Medicare:	0	0	0	0		
D3. Other Health/Community Based Care:	0	0	0	0		
HOUSING						
E1. Landlord-Tenant (Subsidized or Private Housing):	86	58	34	1		
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	1	0	0	0		
E3. Other Housing:	1	1	0	0		
INCOME MAINTENANCE						
F1. Social Security:	0	0	0	0		
F2. Supplemental Security Income (SSI):	0	0	0	3		
F3. Pensions/Retiree Benefits:	0	0	0	0		
F4. Other Income Maintenance:	6	2	3	2		

Fiscal Year: 2014-2015

Quarter: 1

PSA: 14 AAA Name: Fresno-Made	ra Area Agency on	Aging						
AAA Contact Name: Adam Vinogradoff		A Contact Phone: (559) 60	0-4405	AAA Contact Email: avinogradoff@fmaaa.org				
Provider Name: Central California Legal Services, Inc. County(ies): Fresno & Madera								
Provider Contact Name: Kim Taing/Valerie H	<b>lanneman (Su</b> Prov	vider Contact Phone: (559)	570-1230, (559) 570-1	Provider Contact Email:	kim@centralcallegal.org/v			
INDIVIDUAL RIGHTS								
G1. Immigration/Naturalization:		0	2	1				
G2. Elder Abuse/Neglect/Exploitation:		0	0	0				
G3. Other Individual Rights: 0		0	0	0				
MISCELLANEOUS								
H1. Estate Planning/Wills/Trusts:	0	0	2	0				
H2. Advance Health Care Directives (AHCD):	0	0	1	0				
H3. Financial Powers of Attorney:		0	0	0				
H4. Other Miscellaneous:		8	0	0				
TOTAL CASES OPENED IN QUARTER: 106 TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE								
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION				
		70	47	7				
TOTAL ESTIMATED CASE WORK H	OURS SPENT:	515						
OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA								
TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 0								
TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:								
TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:								
TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:								

Fiscal Year: 2014-2015

CLIENT ETHNICITY
Hispanic/Latino:

Quarter: 1

PSA: 15 AAA Name: CSET

Provider Contact Name: Lily Yan

AAA Contact Name: Marla Phillips AAA Contact Phone: 559-624-8084 AAA Contact Email: mphillip@tularehhsa.org

Provider Name: Central California Legal Services, Inc.

Provider Contact Phone: (559) 733-8770 Provider Contact Email: Iyan@centralcallegal.org

County(ies): Tulare

304

Total Unduplicated Client Count for Quarter: 82

Total Cases Closed in Quarter: 73

Total Units of Service for Quarter (Unit=1 Hour):

#### **CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS** IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 27 Two or More Races: 65-74: 31 Caucasian: 68 75-84: African American: 17 8 85+: 7 Native American/Native Alaskan: Asian/Pacific Islander Client Declined to Provide Information: 0 Total: 82 Asian Indian: **CLIENT GENDER** Cambodian: 0 Male: 34 Chinese: Female: 48 Filipino: Client Declined to Provide Information: 0 Japanese: 0 Total: 82 Korean: 0 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: 39 Vietnamese: Homebound: Guamanian: 9 0 Lives Alone: Hawaiian: 36 Institutionalized: Samoan: 0 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 11 0 Limited English: 14 Race Unknown/Some Other Race: 1 Client Declined to Provide Information: Rural: 8 0 Greatest Economic Need (Minority): Total: 82 34 Greatest Economic Need (Non-Minority): 33 Greatest Economic Need (Minority Status Unknown): 1

Fiscal Year: 2014-2015

Quarter: 1

PSA: 15 AAA Name: CSET

Provider Contact Name: Lily Yan

AAA Contact Name: Marla Phillips AAA Contact Phone: 559-624-8084 AAA Contact Email: mphillip@tularehhsa.org

Provider Name: Central California Legal Services, Inc.

Provider Contact Phone: (559) 733-8770 Provider Contact Email: Iyan@centralcallegal.org

County(ies): Tulare

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Co	ide)	CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)				
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)		
CONSUMER/FINANCE						
A1. Bankruptcy/Debt Collection:	2	0	3	0		
A2. Contracts/Warranties:	1	1	1	0		
A3. Other Consumer/Finance:	3	0	1	0		
EMPLOYMENT						
B1. Discrimination:	0	0	0	0		
B2. Other Employment:	0	0	0	0		
FAMILY						
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	0	0	0	0		
C2. Conservatorship:	0	0	0	0		
C3. Other Family:	0	0	0	0		
HEALTH/COMMUNITY BASED CARE						
D1. Medi-Cal/Medicaid:	7	1	4	0		
D2. Medicare:	1	0	1	0		
D3. Other Health/Community Based Care:	2	1	1	0		
HOUSING						
E1. Landlord-Tenant (Subsidized or Private Housing):	27	9	12	0		
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	6	0	0	0		
E3. Other Housing:	6	2	2	0		
INCOME MAINTENANCE						
F1. Social Security:	1	0	0	0		
F2. Supplemental Security Income (SSI):	6	5	0	0		
F3. Pensions/Retiree Benefits:	0	0	1	0		
F4. Other Income Maintenance:	3	0	2	0		

Fiscal Year: 2014-2015

Quarter: 1

PSA: 15	AAA Name: CS	SET.													
	me: <i>Marla Phillips</i>	JE I		AAA C	ontact Phone	· 550-624	-8084		AAA C	ontac	t Ema	ail· <b>mn</b>	hillip@tu	ılarahhe:	ora
	lame: Central Californ	nia I egal Serv		,,,,,	ontaot i none		unty(ies): <i>Tula</i>	aro.	7000	ontao		an. mp	mipera	larennise	1.01g
	ontact Name: Lily Yan	•	•	Provid	er Contact Ph		, ,	116	Provide	ar Car	ntact	Email:	lvan@o	ontralogi	legal.org
				FIOVICE	ei Contact Fi	ione. (339)	733-0770		FIOVID	ei Coi	ilaut	Liliali.	туапшсе	;iili aicai	eyai.org
INDIVIDUAL RIGH															
	ration/Naturalization:		0			0		0				0			
	buse/Neglect/Exploitation	on:	11			5		4				0			
	Individual Rights:		0			0	ļ	0	J			0			
MISCELLANEOUS							i					-			
	Planning/Wills/Trusts:	(41100)	22			2		10	_			0			
	ce Health Care Directives	s (AHCD):	14			0		3				0			
	al Powers of Attorney:		13			0		2				0			
H4. Other N	Miscellaneous:		0	_		0		0	<u> </u>			0			
TOT	TAL CASES OPENED I	N QUARTER:	125				ED IN QUARTE	R BY C				DDE			
					TOTAL COU		TOTAL LIMITE ADD. SERVICE		TOT REPRE	AL LE		N			
					AND ADV	26	ADD. SERVICE	47	KLIKL	JLIVI	AIIO	0			
						20		4/	,			U			
TC	OTAL ESTIMATED CAS	SE WORK HOU	JRS SPENT:		288										
		OUTREACI	H/COMMUNI	TY EDI	UCATION AC	TIVITIES D	ATA								
		INFORM	ATION ON S	PECIA	L OUTREAC	H ACTIVITI	ES								
Date	Location	Type of Ou	treach Activity	y			argeted By		Est #	of	Est.				
	(If Applicable)					Outreach			Peop Read		Hou	rs			
		_							- Incac		_				
7/30	Town Meadows senior housing	Simple esta presentation	ate & incapaci	ity plan	nning	Low-inco	me seniors			27		8			
9/23	Sierra Meadows		ate & incapaci	ity nlar	nina	Low-incor	me seniors			10		8			
3/23	senior housing	presentation		ity piai	ıı ııı ıg	LOW IIICOI	ne semors			10					
	TOTAL # OF SI	DECIAL OUTD	EACH ACTIV	UTIEC	IN THE OUA	DTED.	2								
TOTAL EST	IMATED # OF SPECIA														
IOIALESI	IMATED # OF SPECIA	LOUINEACH	ACTIVITY III	JUNO	IN THE QUA	nien:	16								
TOTA	L # OF COMMUNITY L	EGAL EDUCA	TION PROGE	RAMS	IN THE QUAI	RTER:	0								
	ATED # OF COMMUNI						0								
TOTAL LOTIN		LLWAL LD	COAHOHIK	23113	IIIL GOA		U								

Fiscal Year: 2014-2015

Hispanic/Latino:

Quarter: 1

PSA: 15 AAA Name: CSET

AAA Contact Name: Marla Phillips AAA Contact Phone: 559-624-8084 AAA Contact Email: mphillip@tularehhsa.org

Provider Name: Kings

County(ies): Kings

Provider Contact Name: Lily Yan Provider Contact Phone: (559) 733-8770 Provider Contact Email: Iyan@centralcallegal.org

Total Unduplicated Client Count for Quarter: 25

Total Cases Closed in Quarter: 24

Total Units of Service for Quarter (Unit=1 Hour): 93

### **CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS** IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 3 60-64: Two or More Races: 65-74: Caucasian: 12 23 75-84: African American: 10 1 85+: Native American/Native Alaskan: 0 Asian/Pacific Islander Client Declined to Provide Information: 0 Total: 25 Asian Indian: **CLIENT GENDER** Cambodian: 0 Male: 9 Chinese: Female: 16 Filipino: 0 Client Declined to Provide Information: 0 Japanese: 0 Total: 25 Korean: 0 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: Vietnamese: 11 0 Homebound: 3 Guamanian: 0 Lives Alone: Hawaiian: 10 Institutionalized: Samoan: 0 0 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 1 0 Limited English: 7 Race Unknown/Some Other Race: 0 Client Declined to Provide Information: Rural: 0 0 25 Greatest Economic Need (Minority): Total: 10 Greatest Economic Need (Non-Minority): 3 Greatest Economic Need (Minority Status Unknown): 0 **CLIENT ETHNICITY**

Fiscal Year: 2014-2015

Quarter: 1

PSA: 15 AAA Name: CSET

AAA Contact Name: Marla Phillips AAA Contact Phone: 559-624-8084 AAA Contact Email: mphillip@tularehhsa.org

Provider Name: Kings County(ies): Kings

Provider Contact Name: Lily Yan Provider Contact Phone: (559) 733-8770 Provider Contact Email: Iyan@centralcallegal.org

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Cod	de)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)				
			Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)		
CONSUMER/FINANCE				<u> </u>			
A1. Bankruptcy/Debt Collection:		0	0	0	0		
A2. Contracts/Warranties:		0	0	0	0		
A3. Other Consumer/Finance:		0	0	0	0		
EMPLOYMENT							
B1. Discrimination:		0	0	0	0		
B2. Other Employment:		0	0	0	0		
FAMILY							
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:		0	0	0	0		
C2. Conservatorship:		0	0	0	0		
C3. Other Family:		0	0	0	0		
HEALTH/COMMUNITY BASED CARE							
D1. Medi-Cal/Medicaid:		4	1	2	0		
D2. Medicare:		0	0	0	0		
D3. Other Health/Community Based Care:		0	0	1	0		
HOUSING							
E1. Landlord-Tenant (Subsidized or Private Housing):		3	4	0	0		
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:		0	0	0	0		
E3. Other Housing:		7	0	4	0		
INCOME MAINTENANCE							
F1. Social Security:		0	1	0	0		
F2. Supplemental Security Income (SSI):		2	1	0	0		
F3. Pensions/Retiree Benefits:		0	0	0	0		
F4. Other Income Maintenance:		1	0	0	0		

Fiscal	I Year:	201	4-201	5
1 1304	ı ı caı.	<b>2</b> U I	4-2U	

O	4
Quarter:	1

PSA: 15		AAA Name: CSET	•						
AAA Contact N	Name: M	arla Phillips		AAA	Contact Phone: 559-624	1-8084	AAA Contact	Email: <i>mp</i>	hillip@tularehhsa.org
Provide	er Name:	Kings			Co	unty(ies): Kings			
Provider	r Contact N	lame: <i>Lily Yan</i>		Provid	der Contact Phone: (559)	733-8770	Provider Contact Email: Iyan@centralcallegal.org		
INDIVIDUAL RI	GHTS								
G1. Imm	nigration/Na	aturalization:		0	0	0		0	
G2. Elde	er Abuse/Ne	eglect/Exploitation:		1	0	0		0	
G3. Othe	er Individua	al Rights:		0	0	0		0	
MISCELLANEO	ous								
H1. Esta	ate Planning	g/Wills/Trusts:		16	0	9		0	
H2. Adva	ance Health	n Care Directives (A	HCD):	4	0	1		0	
H3. Fina	ncial Powe	rs of Attorney:		4	0	0		0	
H4. Othe	er Miscellar	neous:		0	0	0		0	
T	TOTAL CAS	SES OPENED IN Q	UARTER:	42	TOTAL CASES CLOS	SED IN QUARTER BY (	CASE CLOSE	D CODE	
					TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEG		
					7	17		0	
	TOTAL ES	STIMATED CASE W	VORK HOU	RS SPENT:	84				
		(	OUTREACH	H/COMMUNITY ED	DUCATION ACTIVITIES	DATA			
			INFORM	ATION ON SPECIA	AL OUTREACH ACTIVIT	IES			
Date	Locati (If Appl		Type of Out	treach Activity	Groups T Outreach	argeted By		Est. Hours	
9/12	Burris		CCLS table Seniors Pic	at nic at the Park	Local ser	niors	79	9	
TOTAL E					S IN THE QUARTER:	1			
					S IN THE QUARTER:	0			

0

0

Fiscal Year: 2014-2015 Quarter: 1 **PSA: 16** AAA Name: Eastern Sierra Area Agency on Aging (ESAAA) AAA Contact Email: mmann@inyocounty.us AAA Contact Name: Marilyn Mann AAA Contact Phone: (760) 872-1727 Provider Name: California Indian Legal Services County(ies): Inyo & Mono Provider Contact Name: Dorothy Alther Provider Contact Phone: (760) 746-8941 x122 Provider Contact Email: dalther@calindian.org Total Unduplicated Client Count for Quarter: 6 Total Cases Closed in Quarter: 17 Total Units of Service for Quarter (Unit=1 Hour): 51 **CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS** IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 1 Two or More Races: 65-74: 3 Caucasian: 75-84: African American: 0 0 85+: Native American/Native Alaskan: Asian/Pacific Islander Client Declined to Provide Information: 0 Total: Asian Indian: **CLIENT GENDER** Cambodian: Male: Chinese: Female: Filipino: Client Declined to Provide Information: Japanese: 0 Total: Korean: 0 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: Vietnamese: 1 0

Institutionalized: 0 Suspected Victim of Elder Abuse/Exploitation: 0 Limited English: 0 Rural: 6 Greatest Economic Need (Minority): 2 Greatest Economic Need (Non-Minority): 3

### **CLIENT ETHNICITY**

Homebound:

Lives Alone:

Hispanic/Latino:

Greatest Economic Need (Minority Status Unknown):

Guamanian: 0 Hawaiian: Samoan: Other Asian/Pacific Islander: 0 Race Unknown/Some Other Race: Client Declined to Provide Information: Total:

Fiscal Year: 2014-2015

Quarter: 1

PSA: 16 AAA Name: Eastern Sierra Area Agency on Aging (ESAAA)

AAA Contact Name: Marilyn Mann AAA Contact Phone: (760) 872-1727 AAA Contact Email: mmann@inyocounty.us

Provider Name: California Indian Legal Services County(ies): Inyo & Mono

Provider Contact Name: Dorothy Alther Provider Contact Phone: (760) 746-8941 x122 Provider Contact Email: dalther@calindian.org

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Co	de)	CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)				
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)		
CONSUMER/FINANCE						
A1. Bankruptcy/Debt Collection:	2	9	0	0		
A2. Contracts/Warranties:	0	0	0	0		
A3. Other Consumer/Finance:	0	0	0	0		
EMPLOYMENT						
B1. Discrimination:	0	0	0	0		
B2. Other Employment:	0	0	0	0		
FAMILY						
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	0	0	0	0		
C2. Conservatorship:	0	0	0	0		
C3. Other Family:	0	0	0	0		
HEALTH/COMMUNITY BASED CARE						
D1. Medi-Cal/Medicaid:	0	2	0	0		
D2. Medicare:	0	0	0	0		
D3. Other Health/Community Based Care:	0	0	0	0		
HOUSING						
E1. Landlord-Tenant (Subsidized or Private Housing):	1	1	0	0		
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	1	1	0	0		
E3. Other Housing:	0	0	0	0		
INCOME MAINTENANCE						
F1. Social Security:	0	0	0	0		
F2. Supplemental Security Income (SSI):	0	0	0	0		
F3. Pensions/Retiree Benefits:	1	0	0	0		
F4. Other Income Maintenance:	0	0	0	0		

Fiscal Year: 2014-2015

Quarter: 1

PSA: 16 AAA Name: Eastern Sierra	Area Agency on Ag	ging (ESAAA)				
AAA Contact Name: Marilyn Mann	AAA C	Contact Phone: (760) 87	2-1727	AAA Contact Email: mn	nann@inyocounty.us	
Provider Name: California Indian Legal Serv	ices	Co	unty(ies): Inyo & Mo	no		
Provider Contact Name: Dorothy Alther	Provid	ler Contact Phone: (760)	746-8941 x122	Provider Contact Email: dalther@calindian.org		
INDIVIDUAL RIGHTS						
G1. Immigration/Naturalization:	0	0	0	0		
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0		
G3. Other Individual Rights:	0	0	0	0		
MISCELLANEOUS						
H1. Estate Planning/Wills/Trusts:	0	1	0	0		
H2. Advance Health Care Directives (AHCD):	1	1	0	0		
H3. Financial Powers of Attorney:	0	1	0	0		
H4. Other Miscellaneous:	0	1	0	0		
TOTAL CASES OPENED IN QUARTER:	6	TOTAL CASES CLOS	ED IN QUARTER BY O	CASE CLOSED CODE		
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION		
		17	0	0		
TOTAL ESTIMATED CASE WORK HO	URS SPENT:	51				
OUTREAC	H/COMMUNITY ED	UCATION ACTIVITIES D	ATA			
		_				
TOTAL # OF SPECIAL OUTF	REACH ACTIVITIES	IN THE QUARTER:	0			
TOTAL ESTIMATED # OF SPECIAL OUTREACH	ACTIVITY HOURS	IN THE QUARTER:	0			
TOTAL # OF COMMUNITY LEGAL EDUCA	ATION PROGRAMS	IN THE QUARTER:	0			
TOTAL ESTIMATED # OF COMMUNITY LEGAL EI			0			

Fiscal Year: 2014-2015

Hispanic/Latino:

Quarter: 1

PSA: 17 AAA Name: AAA Central Coast Commission for Senior Citizens

AAA Contact Name: joyce ellen lippman AAA Contact Phone: 805-925-9554 AAA Contact Email: seniors@kcbx.net

Provider Name: Not Provided County(ies): San Luis Obispo

Provider Contact Name: **Not Provided** Provider Contact Phone: **Not Provided** Provider Contact Email: **Not Provided** 

60

Total Unduplicated Client Count for Quarter: 74

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour): 369

### **CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS** IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 16 Two or More Races: 65-74: 27 Caucasian: 66 75-84: African American: 14 1 85+: Native American/Native Alaskan: 14 Asian/Pacific Islander Client Declined to Provide Information: 3 Total: 74 Asian Indian: 0 **CLIENT GENDER** Cambodian: 0 Male: 21 Chinese: Female: 53 Filipino: Client Declined to Provide Information: 0 Japanese: 0 Total: 74 Korean: 0 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: 15 Vietnamese: 0 Homebound: Guamanian: 1 0 Lives Alone: Hawaiian: 22 Institutionalized: Samoan: 0 0 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 5 0 Limited English: 1 Race Unknown/Some Other Race: 0 Client Declined to Provide Information: Rural: 36 3 Greatest Economic Need (Minority): Total: 74 4 Greatest Economic Need (Non-Minority): 10 Greatest Economic Need (Minority Status Unknown): 0 **CLIENT ETHNICITY**

Fiscal Year: 2014-2015

Quarter: 1

PSA: 17 AAA Name: AAA Central Coast Commission for Senior Citizens

AAA Contact Name: joyce ellen lippman AAA Contact Phone: 805-925-9554 AAA Contact Email: seniors@kcbx.net

Provider Name: Not Provided County(ies): San Luis Obispo

Provider Contact Name: Not Provided Provided Provided Provided Provided Provided Provided

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Cod	de)	CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)				
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)		
CONSUMER/FINANCE						
A1. Bankruptcy/Debt Collection:	7	2	0	0		
A2. Contracts/Warranties:	1	0	0	0		
A3. Other Consumer/Finance:	8	4	2	0		
EMPLOYMENT						
B1. Discrimination:	0	0	0	0		
B2. Other Employment:	1	2	0	0		
FAMILY						
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	1	2	0	0		
C2. Conservatorship:	2	0	0	0		
C3. Other Family:	2	2	0	0		
HEALTH/COMMUNITY BASED CARE						
D1. Medi-Cal/Medicaid:	0	0	0	0		
D2. Medicare:	1	1	0	0		
D3. Other Health/Community Based Care:	0	0	0	0		
HOUSING						
E1. Landlord-Tenant (Subsidized or Private Housing):	5	0	3	0		
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	3	2	0	1		
E3. Other Housing:	5	5	0	0		
INCOME MAINTENANCE						
F1. Social Security:	2	1	1	0		
F2. Supplemental Security Income (SSI):	0	0	0	0		
F3. Pensions/Retiree Benefits:	0	0	0	0		
F4. Other Income Maintenance:	1	0	0	0		

Fiscal Year: 2014-2015

,0,000	ellen lippman	AAA	Contact Phone: 80	05-925-9554		AAA Contact	Email: <b>seniors</b> @	kcbx.net	
Provider Name: Not F	Provided			County(ie	s): San Luis (	Obispo			
Provider Contact Name:	Not Provided	Provi	der Contact Phone:	Contact Phone: Not Provided			Provider Contact Email: Not Provided		
VIDUAL RIGHTS	_								
G1. Immigration/Natural	lization:	0		0	0		0		
G2. Elder Abuse/Neglect	/Exploitation:	5		2	1		0		
G3. Other Individual Rig	hts:	0		1	1		0		
CELLANEOUS									
H1. Estate Planning/Wills		12		10	0		0		
H2. Advance Health Care		10		2	3		0		
H3. Financial Powers of	Attorney:	8		3	3		0		
H4. Other Miscellaneous	: J	8		5	1		0		
TOTAL CASES (	OPENED IN QUARTER:	82	TOTAL CASES	CLOSED IN (	QUARTER BY (	ASE CLOSE	D CODE		
			TOTAL COUNSEL		L LIMITED	TOTAL LEG			
				L VIJIJ	SEDVICES	DEDDESENT/	ΛΤΙΩΝΙ		
			AND ADVICE		SERVICES	REPRESENTA			
TOTAL FOTIM	ATER CASE WORK HOLI	DO ODENT.		44 ADD.	SERVICES 15		ATION 1		
TOTAL ESTIMA	ATED CASE WORK HOU	ĮF.	364	44					
TOTAL ESTIMA		ĮF.		44					
TOTAL ESTIMA	OUTREACH	/COMMUNITY EI	364	44 TIES DATA					
Date Location (If Applicable)	OUTREACH INFORMA Type of Out	/COMMUNITY EI	364  DUCATION ACTIVIT  AL OUTREACH AC  Gro	44 TIES DATA	15	Est # of			
Date Location	OUTREACH INFORMA Type of Outr  Met with Ke Angela Viles	/COMMUNITY EI	364  DUCATION ACTIVIT  AL OUTREACH AC  Gro Out	TIVITIES ups Targeted	15	Est # of People	Est.		
Date Location (If Applicable)	OUTREACH  INFORMA  Type of Outr  Met with Ke Angela Viles elder abuse E-mails and various seni	reach Activity  Illy Sexton and to prepare for journesentations  phone calls to or housing providing presentations or presentations	364  DUCATION ACTIVIT  AL OUTREACH AC  Gro Outs  int  Ser SLC  Ser SLC	TIVITIES  ups Targeted reach  iiors living in	15	Est # of People Reached	Est. Hours		

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

Fiscal Year: 2014-2015

Quarter: 1

PSA: 17 AAA Name: AAA Central Coast Commission for Senior Citizens

AAA Contact Name: joyce ellen lippman AAA Contact Phone: 805-925-9554 AAA Contact Email: seniors@kcbx.net

Provider Name: Not Provided County(ies): San Luis Obispo

Provider Contact Name: Not Provided Provided Provided Provided Provided Provided Provided Provided

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

Fiscal Year: 2014-2015

CLIENT ETHNICITY
Hispanic/Latino:

Quarter: 1

PSA: 18 AAA Name: Ventura County Area Agency on Aging

AAA Contact Name: Brian Murphy AAA Contact Phone: 805-477-7305 AAA Contact Email: Chistine\_voth@ventura.org

Provider Name: Grey Law of Ventura County Inc. County(ies): Ventura

Provider Contact Name: *Mike Williams* Provider Contact Phone: *805 658-2266* Provider Contact Email: *Msw98488@aol.com* 

Total Unduplicated Client Count for Quarter: 261

Total Cases Closed in Quarter: 262

Total Units of Service for Quarter (Unit=1 Hour): 348

### **CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS** IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: Two or More Races: 25 41 65-74: 95 Caucasian: 181 75-84: African American: 94 7 85+: Native American/Native Alaskan: 31 Asian/Pacific Islander Client Declined to Provide Information: 0 Total: 261 Asian Indian: **CLIENT GENDER** Cambodian: 0 Male: 102 Chinese: 5 Female: 159 Filipino: 12 Client Declined to Provide Information: 0 Japanese: 3 Total: 261 Korean: 3 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: 51 Vietnamese: 0 Homebound: 5 Guamanian: 0 Lives Alone: Hawaiian: 180 Institutionalized: Samoan: 0 2 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 4 0 Limited English: 81 Race Unknown/Some Other Race: 4 Client Declined to Provide Information: Rural: 66 11 Greatest Economic Need (Minority): Total: 261 92 Greatest Economic Need (Non-Minority): 97 Greatest Economic Need (Minority Status Unknown): 0

Fiscal Year: 2014-2015

Quarter: 1

PSA: 18 AAA Name: Ventura County Area Agency on Aging

AAA Contact Name: Brian Murphy AAA Contact Phone: 805-477-7305 AAA Contact Email: Chistine\_voth@ventura.org

Provider Name: Grey Law of Ventura County Inc. County(ies): Ventura

Provider Contact Name: *Mike Williams* Provider Contact Phone: *805 658-2266* Provider Contact Email: *Msw98488@aol.com* 

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Cod	e)	CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)				
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)		
CONSUMER/FINANCE						
A1. Bankruptcy/Debt Collection:	0	0	0	0		
A2. Contracts/Warranties:	5	5	0	0		
A3. Other Consumer/Finance:	61	59	1	1		
EMPLOYMENT						
B1. Discrimination:	0	0	0	0		
B2. Other Employment:	0	0	0	0		
FAMILY						
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	0	0	0	0		
C2. Conservatorship:	0	0	0	0		
C3. Other Family:	0	0	0	0		
HEALTH/COMMUNITY BASED CARE						
D1. Medi-Cal/Medicaid:	34	33	1	0		
D2. Medicare:	0	0	0	0		
D3. Other Health/Community Based Care:	10	10	0	0		
HOUSING						
E1. Landlord-Tenant (Subsidized or Private Housing):	16	16	0	0		
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	3	3	0	0		
E3. Other Housing:	0	0	0	0		
INCOME MAINTENANCE						
F1. Social Security:	21	19	2	0		
F2. Supplemental Security Income (SSI):	17	17	0	0		
F3. Pensions/Retiree Benefits:	12	12	0	0		
F4. Other Income Maintenance:	0	0	0	0		

Fiscal Year: 2014-2015

	rt		

PSA: 18	AAA Name: Ve	ntura Coun	y Area	Agency	on Aging					
AA Contact N	ame: <i>Brian Murphy</i>			Α	AA Contact Pho	ne: <i>805-477-</i>	7305	AAA Contact E	mail: <b>Chistine_voth@ventur</b>	a.or
Provider	Provider Name: Grey Law of Ventura County Inc.					Cou	nty(ies): Ventura			
Provider (	Contact Name: Mike Will	liams		Р	rovider Contact	Phone: <b>805</b> 65	8-2266	Provider Contact	ct Email: <i>Msw98488@aol.co</i>	m
DIVIDUAL RIG	HTS									
G1. Immi	gration/Naturalization:			0		0	0		0	
G2. Elder	Abuse/Neglect/Exploitation	on:		0		0	0		0	
G3. Other	r Individual Rights:			0		0	0		0	
SCELLANEOU	US									
H1. Estate	e Planning/Wills/Trusts:			23		23	0		0	
H2. Advar	nce Health Care Directives	(AHCD):		0		0	0		0	
H3. Finan	cial Powers of Attorney:			60		60	0		0	
H4. Other	r Miscellaneous:			0		0	0		0	
тс	OTAL CASES OPENED II	N QUARTER	: -	262	TOTAL (	CASES CLOSE	D IN QUARTER BY (	CASE CLOSED	CODE	
			,	LUL	TOTAL C	,	TOTAL LIMITED ADD. SERVICES	TOTAL LEGA REPRESENTAT	L	
						257	4		1	
Т	TOTAL ESTIMATED CAS			įr.	335 Y EDUCATION	ACTIVITIES D	ATA			
TOTAL ES	TOTAL # OF SF	OUTREAC	H ACTI\	/ITY HO	URS IN THE QU	JARTER:	0			
			OMMU	NITY LEC	GAL EDUCATION					
Date	Location (If Applicable)	Topic				Targeted A	udience	Est # of E Participants F	Est. Hours	
July 21	Sunny Acres MHP Oxnard, CA Fillmore Senior	LIFE clas	S			Gen Public		20	3.5	
Aug 11	Oxnard, CA Fillmore Senior	Grey Lay				Gen Public		12	2.5	
Sept 2	Camarillo Library	Grey Law	Issues			Grey Law	Issues	35	3	
Sept 29	Santa Paula Presp. Church	LIFE clas	S			Seniors		16	4	

13

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

Fiscal Year: 2014-2015

Hispanic/Latino:

Quarter: 1

PSA: 19 AAA Name: Community and Senior Services-County of Los Angeles AAA

AAA Contact Name: Anna Grigorian AAA Contact Phone: 213-738-2629 AAA Contact Email: agrigorian@css.lacounty.gov

Provider Name: Bet Tzedek County(ies): Los Angeles

Provider Contact Name: Jerry Yu Provider Contact Phone: (323) 549-5833 Provider Contact Email: jyu@bettzedek.org

Total Unduplicated Client Count for Quarter: 178

Total Cases Closed in Quarter: 219

Total Units of Service for Quarter (Unit=1 Hour): 2786

### **CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS** IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 43 Two or More Races: 65-74: 64 Caucasian: 118 75-84: African American: 49 26 85+: Native American/Native Alaskan: 22 0 Asian/Pacific Islander Client Declined to Provide Information: 0 Total: 178 Asian Indian: 0 **CLIENT GENDER** Cambodian: Male: 63 Chinese: Female: 115 Filipino: 0 Client Declined to Provide Information: 0 Japanese: 0 Total: 178 Korean: 3 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: Vietnamese: 106 Homebound: Guamanian: 0 0 Lives Alone: Hawaiian: 68 Institutionalized: Samoan: 0 0 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 12 6 Limited English: 58 Race Unknown/Some Other Race: 19 Client Declined to Provide Information: Rural: 0 3 Greatest Economic Need (Minority): Total: 178 67 Greatest Economic Need (Non-Minority): 29 Greatest Economic Need (Minority Status Unknown): **CLIENT ETHNICITY**

Fiscal Year: 2014-2015

Quarter: 1

PSA: 19 AAA Name: Community and Senior Services-County of Los Angeles AAA

AAA Contact Name: Anna Grigorian AAA Contact Phone: 213-738-2629 AAA Contact Email: agrigorian@css.lacounty.gov

Provider Name: Bet Tzedek County(ies): Los Angeles

Provider Contact Name: Jerry Yu Provider Contact Phone: (323) 549-5833 Provider Contact Email: jyu@bettzedek.org

CASES OPENED IN QUAI			ES CLOSED IN QUAR	
(Total Cases Opened by Legal Prob	lem Code)	(Total Cases Close	ed by Case Closing Code &	Legal Problem Code)
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				ı
A1. Bankruptcy/Debt Collection:	16	17	10	4
A2. Contracts/Warranties:	2	1	1	0
A3. Other Consumer/Finance:	3	2	8	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	4	2	1	0
FAMILY				
C1. Divorce/Custody/Visitation/Support Grandparents Rights:	2	2	0	0
C2. Conservatorship:	19	7	13	1
C3. Other Family:	0	0	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	2	2	1	0
D2. Medicare:	1	1	0	0
D3. Other Health/Community Based Ca	re: 3	6	0	3
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	12	13	1	0
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	14	11	4	0
E3. Other Housing:	0	0	0	0
INCOME MAINTENANCE				
F1. Social Security:	5	5	1	0
F2. Supplemental Security Income (SSI	2):	4	3	0
F3. Pensions/Retiree Benefits:	1	1	1	0
F4. Other Income Maintenance:	4	2	1	0

Fiscal Year: 2014-2015

Quarter:	1	

PSA: 19 AAA Name: Community	and Senior Services-	County of Los Angeles AA	<b>A</b>			
AAA Contact Name: Anna Grigorian	AAA	Contact Phone: 213-738-26	529	AAA Contact Email: agı	igorian@css.lacounty.gov	
Provider Name: Bet Tzedek		Coun	ty(ies): Los Angel	es		
Provider Contact Name: Jerry Yu	Provi	der Contact Phone: (323) 54	9-5833	Provider Contact Email: jyu@bettzedek.org		
INDIVIDUAL RIGHTS						
G1. Immigration/Naturalization:	0	0	0	0		
G2. Elder Abuse/Neglect/Exploitation:	11	5	1	0		
G3. Other Individual Rights:	5	2	2	14		
MISCELLANEOUS						
H1. Estate Planning/Wills/Trusts:	43	25	11	0		
H2. Advance Health Care Directives (AHCD):	17	6	13	0		
H3. Financial Powers of Attorney:	0	0	0	0		
H4. Other Miscellaneous:	9	8	3	0		
TOTAL CASES OPENED IN QUART	ER: 181	TOTAL CASES CLOSED	IN QUARTER BY C	ASE CLOSED CODE		
			OTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION		
		122	75	22		
TOTAL ESTIMATED CASE WORK	HOURS SPENT:	2780				
OUTRI	EACH/COMMUNITY EI	DUCATION ACTIVITIES DAT	ΓΑ			
TOTAL # OF SPECIAL O	UTREACH ACTIVITIES	S IN THE QUARTER:	0			
TOTAL ESTIMATED # OF SPECIAL OUTRE	ACH ACTIVITY HOURS	S IN THE QUARTER:	0			
INFORMATION ON	I COMMUNITY LEGAL	EDUCATION PROGRAMS	ACTIVITIE			
Date Location Topic		Targeted Au	dience	Est # of Est.		
(If Applicable)				Participants Hours		
9/13/14 Los Angeles Conse	rvatee voting rights	Attorneys		130 6		
TOTAL # OF COMMUNITY LEGAL EDITOTAL ESTIMATED # OF COMMUNITY LEGAL			6			

Fiscal Year: 2014-2015

Hispanic/Latino:

Quarter: 1

PSA: 20 AAA Name: San Bernardino County-Department of Aging and Adult Services

AAA Contact Name: Rhonda Neill AAA Contact Phone: 909-891-3930 AAA Contact Email: Rhonda.Neill@hss.sbcounty.

Provider Name: Inland Counties Legal Services, Inc. County(ies): San Bernardino

Provider Contact Name: Irene C. Morales, Executive Direc Provider Contact Phone: (95 I) 368-2540 Provider Contact Email: imorales@icls.org

Total Unduplicated Client Count for Quarter: 268

Total Cases Closed in Quarter: 272

Total Units of Service for Quarter (Unit=1 Hour): 1165

### **CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS** IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 49 Two or More Races: 20 65-74: 25 Caucasian: 200 75-84: African American: 70 33 85+: Native American/Native Alaskan: 24 Asian/Pacific Islander Client Declined to Provide Information: 0 Total: 168 Asian Indian: 3 **CLIENT GENDER** Cambodian: Male: 89 Chinese: Female: 179 Filipino: 4 Client Declined to Provide Information: 0 Japanese: 0 Total: 268 Korean: 0 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: 114 Vietnamese: 0 Homebound: 7 Guamanian: 0 Lives Alone: 149 Hawaiian: Institutionalized: Samoan: 0 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 5 1 Limited English: 7 Race Unknown/Some Other Race: 3 Client Declined to Provide Information: Rural: 12 0 Greatest Economic Need (Minority): 37 Total: 268 Greatest Economic Need (Non-Minority): 35 Greatest Economic Need (Minority Status Unknown): 0 **CLIENT ETHNICITY**

Fiscal Year: 2014-2015

Quarter: 1

PSA: 20 AAA Name: San Bernardino County-Department of Aging and Adult Services

AAA Contact Name: Rhonda Neill AAA Contact Phone: 909-891-3930 AAA Contact Email: Rhonda.Neill@hss.sbcounty.

Provider Name: Inland Counties Legal Services, Inc. County(ies): San Bernardino

Provider Contact Name: Irene C. Morales, Executive Direc Provider Contact Phone: (95 I) 368-2540 Provider Contact Email: imorales@icls.org

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Cod	CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)			
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	37	23	7	1
A2. Contracts/Warranties:	16	14	3	2
A3. Other Consumer/Finance:	2	2	2	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	1	0	0	1
FAMILY				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	18	10	7	4
C2. Conservatorship:	2	1	0	0
C3. Other Family:	13	7	2	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	6	6	0	1
D2. Medicare:	1	0	0	0
D3. Other Health/Community Based Care:	2	1	0	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	52	33	12	4
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	10	9	6	1
E3. Other Housing:	7	5	1	0
INCOME MAINTENANCE				
F1. Social Security:	6	5	0	0
F2. Supplemental Security Income (SSI):	1	0	1	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	2	2	1	0

Fiscal Year: 2014-2015

7/10/2014 Ontion House - San

Flder Ahuse Domestic Violence

Quarter: 1									
PSA: 20	AAA Name: Sar	Bernardino C	County-Departm	nent of Aging a	nd Adult S	Gervices			
AAA Contact Nar	ne: <i>Rhonda Neill</i>		AAA	Contact Phone	909-891	-3930	AAA Contact	t Email: <i>Rho</i>	onda.Neill@hss.sbcounty.
Provider N	ame: Inland Counties	Legal Service	s, Inc.		Co	unty(ies): San Berna	rdino		
Provider Co	ontact Name: Irene C. M	lorales, Execu	tive Direc Prov	vider Contact Ph	one: <i>(95 I)</i>	368-2540	Provider Con	ntact Email:	imorales@icls.org
INDIVIDUAL RIGH	ITS	_							
G1. Immigr	ration/Naturalization:	Г	0		0	0		0	
G2. Elder A	buse/Neglect/Exploitation	ո։ [	0		0	0		0	
G3. Other I	ndividual Rights:	Г	10		1	3		0	
MISCELLANEOUS		-							
	Planning/Wills/Trusts:	J.	58		29	30		1	
	e Health Care Directives	(AHCD):	14		2	16		0	
	al Powers of Attorney:	Į.	17		4	10		0	
H4. Other N	Miscellaneous:	J.	3		2	0	<u> </u>	0	
тот	TAL CASES OPENED IN	QUARTER:	278			ED IN QUARTER BY C			
				TOTAL COU AND ADV		TOTAL LIMITED ADD. SERVICES	TOTAL LEG		
					156	101		15	
то	TAL ESTIMATED CASE	WORK HOUR	S SPENT:	1152					
-			r	DUCATION AC	TIVITIES E	NATA .			
_				CIAL OUTREACH				_	
Date	Location (If Applicable)	Type of Outro	each Activity		Groups Ta Outreach	argeted By	Est # of People Reached	Est. Hours	
8/512014	Rialto Civic Center- Rialto. CA	Rialto Nation	al Night Out		Seniors, 0	Community	100	3	
9/10/2014	Rialto Senior Center - Rialto. CA	Health & Res	source Fair		Seniors		250	4.5	
9/18/2014	Helendale Senior Center - Helendale, CA	Senior Healt	h Fair Event		Seniors		101	4	
	TOTAL # OF SP	ECIAL OUTRE	ACH ACTIVITIE	S IN THE QUAF	RTER:	3			
TOTAL EST	IMATED # OF SPECIAL	OUTREACH A	CTIVITY HOUR	S IN THE QUAF	RTER: 🔲	12			
	INFORMA	TION ON COM	MUNITY LEGA	L EDUCATION	PROGRAM	IS/ACTIVITIE			
Date	Location (If Applicable)	Topic			Targeted A	Audience	Est # of Participants	Est. s Hours	

Fiscal Year: 2014-2015

Quarter: 1

PSA: 20 AAA Name: San Bernardino County-Department of Aging and Adult Services

AAA Contact Name: Rhonda Neill AAA Contact Phone: 909-891-3930 AAA Contact Email: Rhonda.Neill@hss.sbcounty.

Provider Name: Inland Counties Legal Services, Inc. County(ies): San Bernardino

Provider Contact Name: Irene C. Morales, Executive Direc Provider Contact Phone: (95 I) 368-2540 Provider Contact Email: imorales@icls.org

Bern	nardino. CA			0 0
Pome Some Advo this t with resid	use of Ruth - nona, CA (NOTE: ne of the DV rocates attending training work n DV clients iding in San nardino County)	Elder Abuse, Domestic Violence	Domestic Violence Volunteers	30 0.3

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 2

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 1

Fiscal Year: 2014-2015

Hispanic/Latino:

Quarter: 1

PSA: 21 AAA Name:

AAA Contact Name: Jamiko R. Bell, ML AAA Contact Phone: 951-867-3800 Ex: 73870 AAA Contact Email: JRBell@co.riverside.ca.us

Provider Name: Inland Counties Legal Services, Inc. County(ies): Riverside

Provider Contact Name: Irene C. Morales, Executive Direc Provider Contact Phone: (951) 368-2540 Provider Contact Email: imorales@icls.org

Total Unduplicated Client Count for Quarter: 130

Total Cases Closed in Quarter: 126

Total Units of Service for Quarter (Unit=1 Hour): 575

### **CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS** IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 36 Two or More Races: 65-74: 45 Caucasian: 101 75-84: African American: 34 13 85+: Native American/Native Alaskan: 15 Asian/Pacific Islander Client Declined to Provide Information: 0 Total: 130 Asian Indian: **CLIENT GENDER** Cambodian: Male: 40 Chinese: Female: 90 Filipino: Client Declined to Provide Information: 0 Japanese: Total: 130 Korean: 0 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: 57 Vietnamese: 0 Homebound: 2 Guamanian: 0 Lives Alone: Hawaiian: 69 Institutionalized: Samoan: 0 0 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 1 5 Limited English: 14 Race Unknown/Some Other Race: 2 Client Declined to Provide Information: Rural: 54 0 Greatest Economic Need (Minority): Total: 23 130 Greatest Economic Need (Non-Minority): 26 Greatest Economic Need (Minority Status Unknown): 0 **CLIENT ETHNICITY**

Fiscal Year: 2014-2015

Quarter: 1

PSA: 21 AAA Name:

AAA Contact Name: Jamiko R. Bell, ML AAA Contact Phone: 951-867-3800 Ex: 73870 AAA Contact Email: JRBell@co.riverside.ca.us

Provider Name: Inland Counties Legal Services, Inc. County(ies): Riverside

Provider Contact Name: Irene C. Morales, Executive Direc Provider Contact Phone: (951) 368-2540 Provider Contact Email: imorales@icls.org

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Co	de)	CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)				
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)		
CONSUMER/FINANCE			,	,		
A1. Bankruptcy/Debt Collection:	21	15	2	2		
A2. Contracts/Warranties:	9	6	0	0		
A3. Other Consumer/Finance:	1	1	0	0		
EMPLOYMENT						
B1. Discrimination:	0	0	0	0		
B2. Other Employment:	1	0	0	0		
FAMILY						
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	13	13	5	1		
C2. Conservatorship:	0	0	0	0		
C3. Other Family:	6	5	0	0		
HEALTH/COMMUNITY BASED CARE						
D1. Medi-Cal/Medicaid:	2	2	1	0		
D2. Medicare:	1	1	0	0		
D3. Other Health/Community Based Care:	0	0	0	0		
HOUSING						
E1. Landlord-Tenant (Subsidized or Private Housing):	25	12	8	4		
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	6	3	0	0		
E3. Other Housing:	5	3	1	1		
INCOME MAINTENANCE						
F1. Social Security:	5	5	0	0		
F2. Supplemental Security Income (SSI):	4	2	1	0		
F3. Pensions/Retiree Benefits:	0	0	0	0		
F4. Other Income Maintenance:	6	4	3	1		

Eleca!	Year:	004	4 00	4 6
FISCA	rear:	ZU 14	4-71	115

Quarter: 1

PSA: 21 AAA Name:								
AAA Contact Name: Jamiko R. Bell, ML	A	AA Contact Phone:	951-867-3800	0 Ex: 73870	AAA Contact Email: JRE	Bell@co.riverside.ca.us		
Provider Name: Inland Counties Legal Service	es, Inc.		County(	ies): Riverside				
Provider Contact Name: Irene C. Morales, Execu	utive Direc Pr	rovider Contact Phor	ne: <i>(951) 368-2</i>	2540	Provider Contact Email:	imorales@icls.org		
INDIVIDUAL RIGHTS								
G1. Immigration/Naturalization:	0		0	0	0			
G2. Elder Abuse/Neglect/Exploitation:	0		0	0	0			
G3. Other Individual Rights:	2		1	1	0			
MISCELLANEOUS								
H1. Estate Planning/Wills/Trusts:	18		10	7	0			
H2. Advance Health Care Directives (AHCD):	2		2	1	0			
H3. Financial Powers of Attorney:	2		0	1	0			
H4. Other Miscellaneous:	3		1	0	0			
TOTAL CASES OPENED IN QUARTER:	132	TOTAL CASE	S CLOSED IN	N QUARTER BY C	CASE CLOSED CODE			
		TOTAL COUN AND ADVIC	-	TAL LIMITED D. SERVICES	TOTAL LEGAL REPRESENTATION			
			86	31	9			
TOTAL ESTIMATED CASE WORK HOU	RS SPENT:	575						
OUTREACH	I/COMMUNITY	EDUCATION ACTI	IVITIES DATA					
TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 0  TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 0								
TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:  10  TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:  10  10								

Fiscal Year: 2014-2015

Hispanic/Latino:

Quarter: 1

PSA: 22 AAA Name: Orange County Office on Aging

AAA Contact Name: Helen Grange AAA Contact Phone: 714-480-6482 AAA Contact Email: helen.grange@occr.ocgov.co

Provider Name: Legal Aid Society 0f Orange County County County County (ies): Orange

Provider Contact Name: William Wise Provider Contact Phone: (714) 571-5244 Provider Contact Email: bwise@legal-aid.com

Total Unduplicated Client Count for Quarter: 704

Total Cases Closed in Quarter: 604

Total Units of Service for Quarter (Unit=1 Hour): 1946

Total office for Quarter (offic=1 flour).   1946									
CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER									
CLIENT AGE	CLIENT AGE CLIENT RACE								
60-64:	226	Two or More Races:	3						
65-74:	286	Caucasian:	451						
75-84:	135	African American:	30						
85+:	57	Native American/Native Alaskan:	8						
Client Declined to Provide Information:	0	Asian/Pacific Islander							
Total:	704	Asian Indian:	0						
CLIENT GENDER		Cambodian:	1						
Male:	243	Chinese:	20						
Female:	455	Filipino:	10						
Client Declined to Provide Information:	0	Japanese:	1						
Total:	698	Korean:	9						
OTHER CLIENT CHARACTERISTICS		Laotian:	0						
Frail/Disabled:	243	Vietnamese:	36						
Homebound:	0	Guamanian:	0						
Lives Alone:	473	Hawaiian:	1						
Institutionalized:	10	Samoan:	0						
Suspected Victim of Elder Abuse/Exploitation:	0	Other Asian/Pacific Islander:	8						
Limited English:	102	Race Unknown/Some Other Race:	126						
Rural:	0	Client Declined to Provide Information:	0						
Greatest Economic Need (Minority):	155	Total:	704						
Greatest Economic Need (Non-Minority):	130								
Greatest Economic Need (Minority Status Unknown									
CLIENT ETHNICITY									

Fiscal Year: 2014-2015

Quarter: 1

PSA: 22 AAA Name: Orange County Office on Aging

AAA Contact Name: Helen Grange AAA Contact Phone: 714-480-6482 AAA Contact Email: helen.grange@occr.ocgov.co

Provider Name: Legal Aid Society 0f Orange County C

Provider Contact Name: William Wise Provider Contact Phone: (714) 571-5244 Provider Contact Email: bwise@legal-aid.com

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Cod	CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)			
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	89	56	26	2
A2. Contracts/Warranties:	19	17	0	0
A3. Other Consumer/Finance:	15	12	0	0
EMPLOYMENT				
B1. Discrimination:	2	1	0	0
B2. Other Employment:	32	20	0	1
FAMILY				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	57	35	3	1
C2. Conservatorship:	12	7	1	3
C3. Other Family:	21	11	1	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	22	14	8	1
D2. Medicare:	18	6	3	2
D3. Other Health/Community Based Care:	56	29	11	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	153	117	11	2
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	38	27	3	0
E3. Other Housing:	20	17	0	0
INCOME MAINTENANCE				
F1. Social Security:	37	31	2	0
F2. Supplemental Security Income (SSI):	29	12	2	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	10	8	1	1

Fiscal Year: 2014-2015

9/24/14

Lake Forest

Quarter: 1

Quarter: 1										
PSA: 22	AAA Name: Or	ange County Offic	ce on Aging							
AAA Contact Name: Helen Grange				AAA Contact Phone: 714-480-6482				AAA Contact Email: helen.grange@occr.ocgov.co		
Provider I	Provider Name: Legal Aid Society 0f Orange County			County(ies): Orange						
Provider C	Provider Contact Name: William Wise			Provider Contact Phone: (714) 571-5244			Provider Contact Email: bwise@legal-aid.com			
INDIVIDUAL RIG	HTS									
G1. Immig	ration/Naturalization:		1		1	0		0		
G2. Elder	Abuse/Neglect/Exploitation	on:	4		3	0		0		
G3. Other	Individual Rights:		17		13	0		1		
MISCELLANEOU	S									
H1. Estate	Planning/Wills/Trusts:		54		47	1		0		
H2. Advan	ce Health Care Directives	s (AHCD):	15		12	0		0		
H3. Financ	cial Powers of Attorney:		0		0	0		0		
H4. Other	Miscellaneous:		20		21	0		0		
то	TOTAL CASES OPENED IN QUARTER: 741 TOTAL CASES					ED IN QUARTER BY (	CASE CLOSE	D CODE		
				TOTAL COUNSEL TOTAL LIMITED AND ADVICE ADD. SERVICES		TOTAL LEGAL REPRESENTATION				
					517	73		14		
T	OTAL ESTIMATED CAS	E WORK HOURS	SPENT:	1896						
		OUTREACH/CO	MMUNITY E	DUCATION AC	TIVITIES D	DATA				
		INFORMATIO	ON ON SPECIA	AL OUTREAC	H ACTIVITI	ES				
Date	Location (If Applicable)	Type of Outread	ch Activity		Groups Ta Outreach	argeted By		Est. Hours		
7/12/14	Garden Grove	Orange County	Veteran's Fair		Veterans		60	5		
8/16/14	Santa Ana	Health Fair			Communi	ty	250	5		
8/23/24	Buena Park	Super Senior Saturday			Seniors		100	4		
9/5/14	9/5/14 Huntington Beach Senior Saturday Festival			Seniors		300	7			
9/21/14	21/14 Santa Ana Neighborhood Fair			Communi	ty	300	5			

Seniors

300

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 6 TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 28

Senior Resource Fair

Fiscal Year: 2014-2015

Quarter: 1

PSA: 22 AAA Name: Orange County Office on Aging

AAA Contact Name: Helen Grange AAA Contact Phone: 714-480-6482 AAA Contact Email: helen.grange@occr.ocgov.co

Provider Name: Legal Aid Society 0f Orange County C

Provider Contact Name: William Wise Provider Contact Phone: (714) 571-5244 Provider Contact Email: bwise@legal-aid.com

Date	Location (If Applicable)	Topic	Targeted Audience	Est # Partio	of cipants	Est. Hours
7/11/14	Santa Ana	Advanced Health Care Directives	Community		25	2
8/19/14	La Habra	Legal Aid Services	Seniors		70	3
8/22/14	Fountain Valley	Medi-Cal Estate Recovery	Seniors (Vietnamese)		55	2
8/26/14	Orange	Elder Abuse TRO's	TRO Clinic Volunteers		18	7
8/27/14	Irvine	Elder Abuse TRO's	TRO Clinic Volunteers		16	4
9/29/14	Santa Ana	Preparing Elder Abuse TRO's	TRO Clinic Volunteers		12	

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 6

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 22

Fiscal Year: 2014-2015

Hispanic/Latino:

Quarter: 1

PSA: 23 AAA Name: Aging & Independence Services of San Diego Aging and Independence Services

AAA Contact Name: Marilyn Driscoll AAA Contact Phone: 858-505-6533 AAA Contact Email: Marilyn.driscoll@sdcounty.ca

Provider Name: Elder Law & Advocacy County(ies): San Diego

Provider Contact Name: Pablo Corona Provider Contact Phone: 858-565-8772 x202 Provider Contact Email: pcorona@seniorlaw-sd.or

Total Unduplicated Client Count for Quarter: 815

Total Cases Closed in Quarter: 815

Total Units of Service for Quarter (Unit=1 Hour): 1078

	of Service for Quarter	<u> </u>				
CLIENT CH		FOR UNDUPLICATED CLIENTS NED THIS QUARTER				
CLIENT AGE CLIENT RACE						
60-64:	183	Two or More Races:	9			
65-74:	315	Caucasian:	583			
75-84:	221	African American:	58			
85+:	96	Native American/Native Alaskan:	9			
Client Declined to Provide Information:	0	Asian/Pacific Islander				
Total:	815	Asian Indian:	0			
CLIENT GENDER		Cambodian:	0			
Male:	262	Chinese:	1			
Female:	553	Filipino:	23			
Client Declined to Provide Information:	0	Japanese:	2			
Total:	815	Korean:	2			
OTHER CLIENT CHARACTERISTICS		Laotian:	0			
Frail/Disabled:	432	Vietnamese:	2			
Homebound:	41	Guamanian:	2			
Lives Alone:	520	Hawaiian:	0			
Institutionalized:	10	Samoan:	0			
Suspected Victim of Elder Abuse/Exploitation:	11	Other Asian/Pacific Islander:	8			
Limited English:	53	Race Unknown/Some Other Race:	110			
Rural:	1	Client Declined to Provide Information:	6			
Greatest Economic Need (Minority):	127	Total:	815			
Greatest Economic Need (Non-Minority):	356		•			
Greatest Economic Need (Minority Status Unknown						
CLIENT ETHNICITY						

Fiscal Year: 2014-2015

Quarter: 1

PSA: 23 AAA Name: Aging & Independence Services of San Diego Aging and Independence Services

AAA Contact Name: Marilyn Driscoll AAA Contact Phone: 858-505-6533 AAA Contact Email: Marilyn.driscoll@sdcounty.ca

Provider Name: Elder Law & Advocacy County(ies): San Diego

Provider Contact Name: Pablo Corona Provider Contact Phone: 858-565-8772 x202 Provider Contact Email: pcorona@seniorlaw-sd.or

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Cod	CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)				
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)	
CONSUMER/FINANCE					
A1. Bankruptcy/Debt Collection:	44	42	2	0	
A2. Contracts/Warranties:	53	31	22	0	
A3. Other Consumer/Finance:	45	33	12	0	
EMPLOYMENT					
B1. Discrimination:	0	0	0	0	
B2. Other Employment:	12	10	2	0	
FAMILY					
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	24	18	6	0	
C2. Conservatorship:	8	8	0	0	
C3. Other Family:	2	2	0	0	
HEALTH/COMMUNITY BASED CARE					
D1. Medi-Cal/Medicaid:	12	8	4	0	
D2. Medicare:	0	0	0	0	
D3. Other Health/Community Based Care:	4	3	1	0	
HOUSING					
E1. Landlord-Tenant (Subsidized or Private Housing):	138	110	28	0	
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	34	27	7	0	
E3. Other Housing:	35	26	9	0	
INCOME MAINTENANCE					
F1. Social Security:	30	26	4	0	
F2. Supplemental Security Income (SSI):	4	3	1	0	
F3. Pensions/Retiree Benefits:	10	9	1	0	
F4. Other Income Maintenance:	10	6	4	0	

Fiscal Year: 2014-2015

Quarter: 1

PSA: 23 AAA Name: Aging & I	Independence Services	of San Diego Aging and I	ndependence Service	es				
AAA Contact Name: Marilyn Driscoll	AAA	Contact Phone: 858-505-	AAA Contact Email: Marilyn.driscoll@sdcounty.c					
Provider Name: Elder Law & Advocac	y	County(ies): San Diego						
Provider Contact Name: Pablo Corona	Provi	ider Contact Phone: <b>858-56</b>	65-8772 x202	Provider Contact Email: pcorona@seniorlaw-sd.c				
INDIVIDUAL RIGHTS								
G1. Immigration/Naturalization:	4	3	1	0				
G2. Elder Abuse/Neglect/Exploitation:	17	14	3	0				
G3. Other Individual Rights:	97	79	18	0				
MISCELLANEOUS								
H1. Estate Planning/Wills/Trusts:	148	107	41	0				
H2. Advance Health Care Directives (AHCD	)): 14	7	7	0				
H3. Financial Powers of Attorney:	40	19	21	0				
H4. Other Miscellaneous:	30	26	4	0				
TOTAL CASES OPENED IN QUAR	RTER: 815	TOTAL CASES CLOSE	D IN QUARTER BY O	ASE CLOSED CODE				
		TOTAL COUNSEL	TOTAL LIMITED	TOTAL LEGAL				
		AND ADVICE	ADD. SERVICES	REPRESENTATION				
		617	198	0				
TOTAL ESTIMATED CASE WOR	K HOURS SPENT:	1074						
ОИТ	REACH/COMMUNITY E	DUCATION ACTIVITIES DA	ATA					
TOTAL # OF SPECIAL	OUTREACH ACTIVITIES	S IN THE QUARTER:	0					
TOTAL ESTIMATED # OF SPECIAL OUTF	REACH ACTIVITY HOURS	S IN THE QUARTER:	0					
INFORMATION	ON COMMUNITY LEGAL	_ EDUCATION PROGRAM	S/ACTIVITIE					
Date Location Topi	ic	Targeted A	udience	Est # of Est.				
(If Applicable)		· ·		Participants Hours				
	er Law, Senior Legal Servi	ices, Seniors 60	+	10 3.5				
	servatorships, Wills and er Abuse							
JEIO								
TOTAL # OF COMMUNITY LEGAL E	EDUCATION PROGRAMS	S IN THE QUARTER:	1					
TOTAL ESTIMATED # OF COMMUNITY LEG	GAL EDUCATION HOURS	S IN THE QUARTER:	4					

Fiscal Year: 2014-2015

CLIENT ETHNICITY
Hispanic/Latino:

Quarter: 1

PSA: 24 AAA Name: Imperial County Area Agency on Aging

AAA Contact Name: Sherry Leon AAA Contact Phone: 760-339-6450 AAA Contact Email: sherryleon@co.imperial.ca.us

Provider Name: Elder Law & Advocacy County(ies): Imperial

Provider Contact Name: Pablo Corona Provider Contact Phone: 760-439-2535 x232 Provider Contact Email: pcorona@seniorlaw-sd.or

Total Unduplicated Client Count for Quarter: 47

Total Cases Closed in Quarter: 47

Total Units of Service for Quarter (Unit=1 Hour): 69

### **CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS** IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 13 Two or More Races: 65-74: 16 Caucasian: 43 75-84: African American: 16 3 85+: 2 Native American/Native Alaskan: Asian/Pacific Islander Client Declined to Provide Information: 0 Total: 47 Asian Indian: 0 **CLIENT GENDER** Cambodian: 0 Male: 16 Chinese: Female: 31 Filipino: 0 Client Declined to Provide Information: 0 Japanese: 0 Total: 47 Korean: 0 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: 24 Vietnamese: 0 Homebound: Guamanian: 1 0 Lives Alone: Hawaiian: 26 Institutionalized: Samoan: 0 0 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 0 0 Limited English: 13 Race Unknown/Some Other Race: 1 Client Declined to Provide Information: Rural: 47 0 Greatest Economic Need (Minority): Total: 36 47 Greatest Economic Need (Non-Minority): 8 Greatest Economic Need (Minority Status Unknown): 0

Fiscal Year: 2014-2015

Quarter: 1

PSA: 24 AAA Name: Imperial County Area Agency on Aging

AAA Contact Name: Sherry Leon AAA Contact Phone: 760-339-6450 AAA Contact Email: sherryleon@co.imperial.ca.us

Provider Name: Elder Law & Advocacy County(ies): Imperial

Provider Contact Name: Pablo Corona Provider Contact Phone: 760-439-2535 x232 Provider Contact Email: pcorona@seniorlaw-sd.or

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)	CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)				
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (	
ONSUMER/FINANCE					
A1. Bankruptcy/Debt Collection:	0	0	0		
A2. Contracts/Warranties:	2	1	1		
A3. Other Consumer/Finance:	2	1	1		
MPLOYMENT					
B1. Discrimination:	0	0	0		
B2. Other Employment:	0	0	0		
AMILY					
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	1	1	0		
C2. Conservatorship:	0	0	0		
C3. Other Family:	0	0	0		
EALTH/COMMUNITY BASED CARE					
D1. Medi-Cal/Medicaid:	1	0	1		
D2. Medicare:	0	0	0		
D3. Other Health/Community Based Care:	0	0	0		
OUSING					
E1. Landlord-Tenant (Subsidized or Private Housing):	2	0	2		
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	0	0	0		
E3. Other Housing:	1	1	0		
ICOME MAINTENANCE					
F1. Social Security:	0	0	0		
F2. Supplemental Security Income (SSI):	0	0	0		
F3. Pensions/Retiree Benefits:	0	0	0		
F4. Other Income Maintenance:	0	0	0		

Fiscal Year: 2014-2015

Quarter: 1

PSA: 24 AAA Name: Imperial County	y Area Agency on A	Aging			
AAA Contact Name: Sherry Leon	AAA (	Contact Phone: 760-339	-6450	AAA Contact Email: sh	erryleon@co.imperial.ca.us
Provider Name: Elder Law & Advocacy		Cor	unty(ies): Imperial		
Provider Contact Name: Pablo Corona	Provid	ler Contact Phone: 760-4	39-2535 x232	Provider Contact Email	pcorona@seniorlaw-sd.or
INDIVIDUAL RIGHTS					
G1. Immigration/Naturalization:	0	0	0	0	
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0	
G3. Other Individual Rights:	1	1	0	0	
MISCELLANEOUS					
H1. Estate Planning/Wills/Trusts:	13	1	12	0	
H2. Advance Health Care Directives (AHCD):	2	0	2	0	
H3. Financial Powers of Attorney:	2	0	2	0	
H4. Other Miscellaneous:	20	14	5	1	
TOTAL CASES OPENED IN QUARTER:	47	TOTAL CASES CLOS	ED IN QUARTER BY O	ASE CLOSED CODE	
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION	
		20	26	1	
TOTAL ESTIMATED CASE WORK HO	URS SPENT:	69			
OUTREAC	CH/COMMUNITY ED	UCATION ACTIVITIES D	ATA		
TOTAL # OF SPECIAL OUTF	REACH ACTIVITIES	IN THE QUARTER:	0		
TOTAL ESTIMATED # OF SPECIAL OUTREACH	ACTIVITY HOURS	IN THE QUARTER:	0		
TOTAL # OF COMMUNITY LEGAL EDUCA	ATION PROGRAMS	IN THE QUARTER:	0		
TOTAL ESTIMATED # OF COMMUNITY LEGAL EI			0		
			U		

Fiscal Year: 2014-2015

Quarter: 1

PSA: 25 AAA Name: City of Los Angeles-Department of Aging

AAA Contact Name: Francisco Guillermo AAA Contact Phone: 213-202-5622 AAA Contact Email: francsico.guillermo@lacity.or

Provider Name: Bet Tzedek County(ies): Los Angeles City

Provider Contact Name: Jerry Yu Provider Contact Phone: (323) 549-5833 Provider Contact Email: jyu@bettzedek.org

Total Unduplicated Client Count for Quarter: 276

Total Cases Closed in Quarter: 269

Total Units of Service for Quarter (Unit=1 Hour): 3147

### **CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS** IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 68 Two or More Races: 65-74: 83 Caucasian: 174 75-84: African American: 67 47 85+: Native American/Native Alaskan: 58 Asian/Pacific Islander Client Declined to Provide Information: 0 Total: 276 Asian Indian: 0 **CLIENT GENDER** Cambodian: 0 Male: 100 Chinese: Female: 174 Filipino: Client Declined to Provide Information: 2 Japanese: 0 Total: 276 Korean: 0 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: 148 Vietnamese: 0 Homebound: Guamanian: 4 0 Lives Alone: Hawaiian: 135 Institutionalized: 3 Samoan: 0 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 13 9 Limited English: 78 Race Unknown/Some Other Race: 30 Client Declined to Provide Information: Rural: 0 13 Greatest Economic Need (Minority): Total: 276 90 Greatest Economic Need (Non-Minority): 64 Greatest Economic Need (Minority Status Unknown): 10 **CLIENT ETHNICITY** Hispanic/Latino: 66

Fiscal Year: 2014-2015

Quarter: 1

PSA: 25 AAA Name: City of Los Angeles-Department of Aging

AAA Contact Name: Francisco Guillermo AAA Contact Phone: 213-202-5622 AAA Contact Email: francsico.guillermo@lacity.or

Provider Name: Bet Tzedek County(ies): Los Angeles City

Provider Contact Name: Jerry Yu Provider Contact Phone: (323) 549-5833 Provider Contact Email: jyu@bettzedek.org

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Cod	de)	CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)			
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)	
CONSUMER/FINANCE					
A1. Bankruptcy/Debt Collection:	12	18	6	0	
A2. Contracts/Warranties:	1	3	0	0	
A3. Other Consumer/Finance:	17	10	6	0	
EMPLOYMENT					
B1. Discrimination:	0	0	0	0	
B2. Other Employment:	12	5	3	0	
FAMILY					
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	0	0	0	0	
C2. Conservatorship:	14	2	9	1	
C3. Other Family:	2	2	0	0	
HEALTH/COMMUNITY BASED CARE					
D1. Medi-Cal/Medicaid:	4	3	2	1	
D2. Medicare:	1	1	0	0	
D3. Other Health/Community Based Care:	9	3	0	0	
HOUSING					
E1. Landlord-Tenant (Subsidized or Private Housing):	41	16	8	0	
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	25	25	3	0	
E3. Other Housing:	4	3	1	0	
INCOME MAINTENANCE					
F1. Social Security:	11	6	0	0	
F2. Supplemental Security Income (SSI):	18	7	5	0	
F3. Pensions/Retiree Benefits:	3	1	0	0	
F4. Other Income Maintenance:	3	2	0	0	

Fiscal Year: 2014-2015

7/7/14

North Hollywood

Know Your Rights

Quarter: 1								
PSA: 25 AAA Name: City	of Los Angele	es-Department o	f Aging					
AAA Contact Name: Francisco Guillerm		_	Contact Phone	e: <b>213-20</b> 2	2-5622	AAA Contact E	Email: <i>fran</i>	ncsico.guillermo@lacity.or
Provider Name: Bet Tzedek				Co	unty(ies): Los Angel	es City		
Provider Contact Name: Jerry Yu		Provid	ler Contact Ph	none: <i>(323)</i>	549-5833	Provider Conta	act Email:	jyu@bettzedek.org
INDIVIDUAL RIGHTS								
G1. Immigration/Naturalization:		0		0	0		0	
G2. Elder Abuse/Neglect/Exploitation:		4		1	4		0	
G3. Other Individual Rights:		45		9	1		58	
MISCELLANEOUS	_							
H1. Estate Planning/Wills/Trusts:		39		16	10		0	
H2. Advance Health Care Directives (A	AHCD):	11		3	4		0	
H3. Financial Powers of Attorney:		0		0	0		0	
H4. Other Miscellaneous:		14		9	0		2	
TOTAL CASES OPENED IN	QUARTER:	290	TOTAL CA	SES CLOS	ED IN QUARTER BY	CASE CLOSED	CODE	
			TOTAL COL		TOTAL LIMITED	TOTAL LEGA		
			AND AD\		ADD. SERVICES	REPRESENTA		
				145	62		62	
TOTAL ESTIMATED CASE		r	3104					
	OUTREACH/0	COMMUNITY ED	UCATION AC	TIVITIES [	DATA			
	INFORMAT	TION ON SPECIA	AL OUTREAC	H ACTIVIT	IES			
Date Location (If Applicable)	Type of Outre	each Activity		Groups Ta Outreach	argeted By		Est. Hours	
7/9/14	Administered AHCDs and v	clinic for clients t	to complete	Consume	rs/Clients (Seniors)	10	0	
7/25/14	Administered planning	clinic for seniors	re: advance	Consume	rs/Clients (Seniors)	12	3	
8/7/14	Conducted 90	0 minute MCLE w	ebinar	Consume	rs/Clients (Seniors)	42	6	
8/14/14	Presentation	about LTD Conse	rvatorship.	Consume	rs/Clients (Seniors)	11	3	
TOTAL # OF SPE	CIAL OUTRE	ACH ACTIVITIES	IN THE QUA	RTER:	4			
TOTAL ESTIMATED # OF SPECIAL O					12			
		MUNITY LEGAL		r	/IS/ACTIVITIE			
Date Location (If Applicable)	Topic			Targeted		Est # of Participants	Est. Hours	

Consumers/Clients (Seniors)

Fiscal Year: 2014-2015

Quarter: 1

PSA: 25 AAA Name: City of Los Angeles-Department of Aging

AAA Contact Name: Francisco Guillermo AAA Contact Phone: 213-202-5622 AAA Contact Email: francsico.guillermo@lacity.or

Provider Name: Bet Tzedek County(ies): Los Angeles City

Provider Contact Name: Jerry Yu Provider Contact Phone: (323) 549-5833 Provider Contact Email: jyu@bettzedek.org

7/17/14	Plummer Park	Public Benefits & Reparations, Section 8 Issues, and Cal Medi Connect	Consumers/Clients (Seniors)	80	2
7/24/14	Los Angeles Board of Realtors, 4437 W. Slauson, LA	Debtors' Rights Presentation	Consumers/Clients (Seniors)	20	4
8/7/14	Café Europa Valley	Reparations, Public Benefits, and other issues	Consumers/Clients (Seniors)	50	(
8/7/14	Café Europa Valley	Presentation re: Recent Developments in Holocaust Reparations	Consumers/Clients (Seniors)	50	4
8/12/14	Fairfax Senior Center	Presentation on Identity Theft	Consumers/Clients (Seniors)	53	2
8/19/14		Presentation re: Recent Developments in Holocaust Reparations	Consumers/Clients (Seniors) and Caregivers	150	3.7
7/1/14	Plummer Park	Presentation for JFS Plummer Park social workers re: reparations and public benefits, focusing on SSI, plus Section 8 issues.	JFS Social Workers	15	1
7/1/14		Presentation re: completing advance health care directives and statutory wills.	Law Students & Attorney Volunteers	5	1.5
7/2/14		Presentation for JFS Freda Mohr and Valley social workers re: reparations and public benefits, focusing on SSI, plus Section 8 issues.	Social Workers	30	1
7/9/14		Presentation for law students and attorneys on Advance Health Care Directives and Wills for clinic.	Law Students & Attorneys	15	2
9/5/14	UCLA	UCLA Law Advance Planning Course - client interviewing and client counseling	Law Students	20	1
9/12/14	UCLA	UCLA Law Advance Planning Course - client interviewing and client counseling	Law Students	20	1
9/18/14		Presentation on public benefits for JFS Care Transition Team	JFS Agency Staff	25	2
9/19/14	UCLA	UCLA Law Advance Planning Course - client interviewing and client counseling	Law Students	20	1
9/26/14	UCLA	UCLA Law Advance Planning Course - client interviewing and client counseling	Law Students	20	1
9/30/14	UCLA	UCLA Law MLP Course - Section 8 Presentation	Law Students	20	1

Fiscal Year: 2014-2015

Quarter: 1

PSA: 25 AAA Name: City of Los Angeles-Department of Aging

AAA Contact Name: Francisco Guillermo AAA Contact Phone: 213-202-5622 AAA Contact Email: francsico.guillermo@lacity.or

Provider Name: Bet Tzedek County(ies): Los Angeles City

Provider Contact Name: Jerry Yu Provider Contact Phone: (323) 549-5833 Provider Contact Email: jyu@bettzedek.org

7/25/14	[Pro Bono] Training to B of A attorneys for Attorneys	5 2
	clinic	, ,

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 18

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 31

Fiscal Year: 2014-2015

CLIENT ETHNICITY
Hispanic/Latino:

Quarter: 1

PSA: 26 AAA Name: AAA of Mendocino and Lake Counties

AAA Contact Name: Michelle Dolby AAA Contact Phone: (707) 995-4660 AAA Contact Email: mdolby@dss.co.lake.ca.us

Provider Name: Legal Services of Northern California County(ies): Mendocino & Lake

Provider Contact Name: Angélica M. Millán Provider Contact Phone: (707) 513-1023 Provider Contact Email: amillan@lsnc.net

Total Unduplicated Client Count for Quarter: 49

Total Cases Closed in Quarter: 54

Total Units of Service for Quarter (Unit=1 Hour): 378

### **CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS** IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 19 Two or More Races: 65-74: 21 Caucasian: 37 75-84: 7 African American: 1 85+: 2 Native American/Native Alaskan: Asian/Pacific Islander Client Declined to Provide Information: 0 Total: 49 Asian Indian: 0 **CLIENT GENDER** Cambodian: 0 Male: 32 Chinese: Female: 17 Filipino: Client Declined to Provide Information: 0 Japanese: 0 Total: 49 Korean: 0 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: 37 Vietnamese: 0 Homebound: 2 Guamanian: 0 Lives Alone: Hawaiian: 30 Institutionalized: Samoan: 0 0 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 3 0 Limited English: 4 Race Unknown/Some Other Race: 8 Client Declined to Provide Information: Rural: 49 0 Greatest Economic Need (Minority): Total: 11 49 Greatest Economic Need (Non-Minority): 31 Greatest Economic Need (Minority Status Unknown): 1

Fiscal Year: 2014-2015

Quarter: 1

PSA: 26 AAA Name: AAA of Mendocino and Lake Counties

AAA Contact Name: Michelle Dolby AAA Contact Phone: (707) 995-4660 AAA Contact Email: mdolby@dss.co.lake.ca.us

Provider Name: Legal Services of Northern California County(ies): Mendocino & Lake

Provider Contact Name: Angélica M. Millán Provider Contact Phone: (707) 513-1023 Provider Contact Email: amillan@lsnc.net

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code	CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		ES CLOSED IN QUAR and by Case Closing Code &	
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				,
A1. Bankruptcy/Debt Collection:	1	1	1	0
A2. Contracts/Warranties:	0	0	0	0
A3. Other Consumer/Finance:	2	0	0	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	0	0	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	0	0	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	0	0	0	1
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	0	0	0	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	34	24	7	1
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	1	1	0	0
E3. Other Housing:	0	0	0	0
INCOME MAINTENANCE				
F1. Social Security:	2	4	0	0
F2. Supplemental Security Income (SSI):	1	1	1	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	1	1	0	0

Fiscal Year: 2014-2015

Quarter: 1

PSA: 26	AAA Name: AAA	of Mendocin	o and Lake C	ounties					
AAA Contact Na	me: Michelle Dolby		AA	A Contact Phone	: (707) 99	5-4660	AAA Contact	Email: <i>md</i>	olby@dss.co.lake.ca.u
Provider N	lame: Legal Services o	f Northern Ca	lifornia		Cou	unty(ies): <i>Mendocin</i>	o & Lake		
Provider Co	ontact Name: Angélica N	I. Millán	Pro	ovider Contact Ph	one: <i>(707)</i>	513-1023	Provider Con	tact Email:	amillan@lsnc.net
DIVIDUAL RIGH	ITS								
G1. Immigr	ration/Naturalization:	J.	3		1	1		0	
G2. Elder A	buse/Neglect/Exploitation	: [	1		2	0		0	
G3. Other I	Individual Rights:	Į.	0			0		0	
SCELLANEOUS	\$								
H1. Estate	Planning/Wills/Trusts:	Ţ.	1		1	0		0	
H2. Advanc	ce Health Care Directives (	(AHCD):	0		0	0		0	
H3. Financi	al Powers of Attorney:	J.	1		2	0		0	
H4. Other N	Miscellaneous:	Į.	2		2	0		2	
TOT	TAL CASES OPENED IN	QUARTER:	50	TOTAL CAS	SES CLOS	ED IN QUARTER BY (	CASE CLOSE	D CODE	
				TOTAL COL		TOTAL LIMITED	TOTAL LEG		
				AND ADV		ADD. SERVICES	REPRESENTA		
					40	10	J	4	
TC	OTAL ESTIMATED CASE	WORK HOUF	S SPENT:	349					
		OUTREACH	COMMUNITY	EDUCATION AC	TIVITIES D	ATA			
		INFORMA	TION ON SPE	CIAL OUTREAC	H ACTIVITI	ES			
Date	Location (If Applicable)	Type of Outr	each Activity		Groups Ta Outreach	rgeted By	Est # of People Reached	Est. Hours	
7/21/14	Ukiah		ent at Homeles oup re Our Serv			oviders of those in Economic Need	15	0.2	
8/4/2014	Clearlake	Participate/1	able at Social S	Services Fair	Seniors, S General P	ervice Providers, Other ublic	20	5.5	
8/28/2014		Brochure Ma	iling to Lakepo	rt Law Library	Seniors ar	nd LSNC eligible clients	40	0.3	
9/10/2014	Clearlake	Table at Vet	erans Standdov	wn Event	Veterans,	Seniors	25	4.5	
	TOTAL # OF SPE	CIAL OUTRE	ACH ACTIVITI	ES IN THE QUA	RTFR:	4			
TOTAL EST	IMATED # OF SPECIAL				_	11			
	INFORMAT	TION ON COM	MUNITY LEG	AL EDUCATION	PROGRAM	IS/ACTIVITIE			
Date	Location (If Applicable)	Topic			Targeted A	Audience	Est # of Participants	Est. Hours	
7/11/2014		Protective O	rders to Fight E	Elder Abuse	Senior Ser	rvice Providers	30	6	

Fiscal Year: 2014-2015

Quarter: 1

PSA: 26 AAA Name: AAA of Mendocino and Lake Counties

AAA Contact Name: Michelle Dolby AAA Contact Phone: (707) 995-4660 AAA Contact Email: mdolby@dss.co.lake.ca.us

Provider Name: Legal Services of Northern California County(ies): Mendocino & Lake

Provider Contact Name: Angélica M. Millán Provider Contact Phone: (707) 513-1023 Provider Contact Email: amillan@lsnc.net

7/25/2014 Ukiah	Naturalization Training	Community Members & Legal Professionals	5	4.5
7/25/2014 Kelseyville	Informational Meeting re Natz Process	Seniors and those in Greatest Economic Need	6	4
7/26/2014 Ukiah	Informational Meeting re Natz Process	Seniors & those in Greatest Economic Need	10	3

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 4

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 18

Fiscal Year: 2014-2015

CLIENT ETHNICITY
Hispanic/Latino:

Quarter: 1

PSA: 27 AAA Name: Sonoma County Area Agency on Aging

AAA Contact Name: Allegra Wilson AAA Contact Phone: 707-565-5950 AAA Contact Email: awilson@schsd.org

Provider Name: Council On Aging County(ies): Sonoma

Provider Contact Name: Maria Keene or Paul Miller Provider Contact Phone: 707-525-0143 x 143 707-52 Provider Contact Email: pmiller@councilonaging.

Total Unduplicated Client Count for Quarter: 264

Total Cases Closed in Quarter: 347

Total Units of Service for Quarter (Unit=1 Hour): 638

### **CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS** IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 74 Two or More Races: 11 65-74: 66 Caucasian: 253 75-84: African American: 51 0 85+: Native American/Native Alaskan: 29 Asian/Pacific Islander Client Declined to Provide Information: 44 Total: 264 Asian Indian: 0 **CLIENT GENDER** Cambodian: 0 Male: 86 Chinese: Female: 178 Filipino: 0 Client Declined to Provide Information: 0 Japanese: 0 Total: 264 Korean: 0 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: 79 Vietnamese: 0 Homebound: Guamanian: 42 0 Lives Alone: Hawaiian: 82 Institutionalized: Samoan: 16 0 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 20 0 Limited English: 36 Race Unknown/Some Other Race: 0 Client Declined to Provide Information: Rural: 119 0 Greatest Economic Need (Minority): Total: 0 264 Greatest Economic Need (Non-Minority): 0 Greatest Economic Need (Minority Status Unknown): 58

Fiscal Year: 2014-2015

Quarter: 1

PSA: 27 AAA Name: Sonoma County Area Agency on Aging

AAA Contact Name: Allegra Wilson AAA Contact Phone: 707-565-5950 AAA Contact Email: awilson@schsd.org

Provider Name: Council On Aging County(ies): Sonoma

Provider Contact Name: Maria Keene or Paul Miller Provider Contact Phone: 707-525-0143 x 143 707-52 Provider Contact Email: pmiller@councilonaging.

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Cor	de)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Probler		
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)	
CONSUMER/FINANCE					
A1. Bankruptcy/Debt Collection:	4	5	0	0	
A2. Contracts/Warranties:	3	3	0	0	
A3. Other Consumer/Finance:	15	15	0	0	
EMPLOYMENT					
B1. Discrimination:	0	0	0	0	
B2. Other Employment:	1	1	0	0	
FAMILY					
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	4	4	0	0	
C2. Conservatorship:	4	4	0	0	
C3. Other Family:	4	5	0	0	
HEALTH/COMMUNITY BASED CARE					
D1. Medi-Cal/Medicaid:	3	3	0	0	
D2. Medicare:	3	3	0	0	
D3. Other Health/Community Based Care:	3	1	0	0	
HOUSING					
E1. Landlord-Tenant (Subsidized or Private Housing):	15	12	0	0	
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	11	9	0	0	
E3. Other Housing:	9	6	0	0	
INCOME MAINTENANCE					
F1. Social Security:	5	4	0	0	
F2. Supplemental Security Income (SSI):	1	1	0	0	
F3. Pensions/Retiree Benefits:	2	1	0	0	
F4. Other Income Maintenance:	11	10	1	0	

Fiscal Year: 2014-2015

Quarter: 1 AAA Name: Sonoma County Area Agency on Aging **PSA: 27** AAA Contact Name: Allegra Wilson AAA Contact Phone: 707-565-5950 AAA Contact Email: awilson@schsd.org Provider Name: Council On Aging County(ies): Sonoma Provider Contact Name: Maria Keene or Paul Miller Provider Contact Phone: 707-525-0143 x 143 707-52 Provider Contact Email: pmiller@councilonaging. **INDIVIDUAL RIGHTS** G1. Immigration/Naturalization: 0 0 0 0 G2. Elder Abuse/Neglect/Exploitation: 9 0 9 0 22 G3. Other Individual Rights: 26 1 0 **MISCELLANEOUS** H1. Estate Planning/Wills/Trusts: 128 83 20 0 H2. Advance Health Care Directives (AHCD): 37 19 68 0 H3. Financial Powers of Attorney: 73 38 21 0 H4. Other Miscellaneous: 7 4 1 0 **TOTAL CASES OPENED IN QUARTER:** TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE 405 TOTAL COUNSEL TOTAL LIMITED TOTAL LEGAL AND ADVICE ADD. SERVICES REPRESENTATION 284 63 TOTAL ESTIMATED CASE WORK HOURS SPENT: 603 **OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA INFORMATION ON SPECIAL OUTREACH ACTIVITIES** Date Location Type of Outreach Activity Groups Targeted By Est. Est # of People Outreach Hours (If Applicable) Reached 7/15, Sebastopol Legal Clinic (attorney-br) Seniors 5 Senior Center Legal Clinic (attorney-br) Seniors 7/14, Petaluma 2 2 Senior Center 7/14, 8/11, Petaluma Legal Clinic (attorney-mk) Seniors 10 11 Senior Center 7/17, Sebastopol Legal Clinic (attorney-mk) Seniors 9 8 Senior Center TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 12

26

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIE

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:

Fiscal Year: 2014-2015

Quarter: 1

PSA: 27 AAA Name: Sonoma County Area Agency on Aging

AAA Contact Name: Allegra Wilson AAA Contact Phone: 707-565-5950 AAA Contact Email: awilson@schsd.org

Provider Name: Council On Aging County(ies): Sonoma

Provider Contact Name: Maria Keene or Paul Miller Provider Contact Phone: 707-525-0143 x 143 707-52 Provider Contact Email: pmiller@councilonaging.

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Est. Participants Hours
8/7/14	PEP Housing, 855 Wood Sorrell Drive, Petaluma, CA	"Estate Planning, AHCD's and Consumer Fraud Protection", Maria Keene, Esq.	Seniors 60+, Unable to travel to COA	15
9/9/14	Council on Aging, 30 Kawana Springs Road, Santa Rosa, CA	Legal Clinic w/Maria Keene, Esq.	Seniors 60+	2
9/17/14	PEP Housing, Edith Street, Petaluma, CA	"Estate Planning, AHCD's and Consumer Fraud Protection", Maria Keene, Esq.	Seniors 60+, Unable to travel to COA	11
9/25/14	Council on Aging, 30 Kawana Springs Road, Santa Rosa, CA	Estate Planning Workshop, with Paul Miller, Esq.	Seniors 60+	10

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

Fiscal Year: 2014-2015

CLIENT ETHNICITY
Hispanic/Latino:

Quarter: 1

PSA: 28 AAA Name: Napa and Solano County AAA

AAA Contact Name: Olivia K. Meadows AAA Contact Phone: (707) 644-6612 Extension 1 AAA Contact Email: OMeadows@aaans.org

Provider Name: Legal Services of Northern California County(ies): Solano

Provider Contact Name: Robert Stalker / Angela Greer Provider Contact Phone: 707-643-0054 Provider Contact Email: Vallejo-office@Isnc.net

Total Unduplicated Client Count for Quarter: 92

Total Cases Closed in Quarter: 100

Total Units of Service for Quarter (Unit=1 Hour): 782

### **CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS** IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 25 Two or More Races: 65-74: 42 Caucasian: 30 75-84: African American: 15 39 85+: Native American/Native Alaskan: 10 Asian/Pacific Islander Client Declined to Provide Information: 0 Total: 92 Asian Indian: **CLIENT GENDER** Cambodian: Male: 33 Chinese: Female: 59 Filipino: 4 Client Declined to Provide Information: 0 Japanese: 0 Total: 92 Korean: 0 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: 49 Vietnamese: 0 Homebound: Guamanian: 0 0 Lives Alone: Hawaiian: 39 Institutionalized: Samoan: 0 0 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 0 2 Limited English: Race Unknown/Some Other Race: 9 11 Client Declined to Provide Information: Rural: 0 3 Greatest Economic Need (Minority): Total: 92 25 Greatest Economic Need (Non-Minority): 9 Greatest Economic Need (Minority Status Unknown): 0

Fiscal Year: 2014-2015

Quarter: 1

PSA: 28 AAA Name: Napa and Solano County AAA

AAA Contact Phone: (707) 644-6612 Extension 1 AAA Contact Email: OMeadows@aaans.org

Provider Name: Legal Services of Northern California County(ies): Solano

Provider Contact Name: Robert Stalker / Angela Greer Provider Contact Phone: 707-643-0054 Provider Contact Email: Vallejo-office@lsnc.net

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Co	40)		ES CLOSED IN QUAR'd by Case Closing Code &	
(Total Gases Opened by Legal Flobletti Col	ue)	Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	2	2	1	0
A2. Contracts/Warranties:	3	0	0	0
A3. Other Consumer/Finance:	4	3	0	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	2	1	1	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	2	1	1	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	7	2	2	0
D2. Medicare:	1	1	1	0
D3. Other Health/Community Based Care:	4	5	0	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	46	28	15	10
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	4	4	0	2
E3. Other Housing:	8	8	0	0
INCOME MAINTENANCE				
F1. Social Security:	0	0	1	0
F2. Supplemental Security Income (SSI):	3	1	1	1
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	3	2	2	1

Vallejo Night Out - Table at Community

Outreach Clinic at Senior Center

Outreach Clinic at Florence Douglas Senior

Outreach Clinic at Vacaville Public Library

Outreach Clinic at Florence Douglas Senior

Senior Health Fair at McBride Senior

Senior Health Fair in Suisun City

Event

Center

Fiscal Year: 2014-2015

8/5/14

8/6/14

8/19/14

8/26/14

9/3/14

9/15/14

9/17/14

Vallejo

Vallejo

Vallejo

Vallejo

Vacaville

Vacaville

Suisun City

Quarter: 1

PSA: 28 AAA Name: Napa and Solano County A				
AAA Contact Name: Olivia K. Meadows	AAA Contact Phone	(707) 644-6612 Extension	AAA Contact Email: OI	leadows@aaans.org
Provider Name: Legal Services of Northern California		County(ies): Solano		
Provider Contact Name: Robert Stalker / Angela Greer	Provider Contact Pho	one: <b>707-643-0054</b>	Provider Contact Email	: Vallejo-office@lsnc.net
INDIVIDUAL RIGHTS				
G1. Immigration/Naturalization: 0		0	0	,
G2. Elder Abuse/Neglect/Exploitation: 0		0	0	•
G3. Other Individual Rights: 1		1	0	7
MISCELLANEOUS				
H1. Estate Planning/Wills/Trusts:		1	0	,
H2. Advance Health Care Directives (AHCD):		1	0	,
H3. Financial Powers of Attorney:		0	0	
H4. Other Miscellaneous:		0	0	
TOTAL CASES OPENED IN QUARTER: 9	TOTAL CAS	SES CLOSED IN QUARTER BY	CASE CLOSED CODE	
,	TOTAL COU AND ADV	-	TOTAL LEGAL REPRESENTATION	1
		61 2	14	-
TOTAL ESTIMATED CASE WORK HOURS SPENT	687			
OUTREACH/COMMUN	IITY EDUCATION AC	TIVITIES DATA		
INFORMATION ON S	SPECIAL OUTREACH	H ACTIVITIES		
Date Location Type of Outreach Activity (If Applicable)	ity	Groups Targeted By Outreach	Est # of Est. People Hours Reached	
7/01/14 Vacaville Outreach Clinic at Vaca	aville Public Library	Seniors	3 3	
7/2/14 Vallejo Outreach Clinic at Flore Center	ence Douglas Senior	Seniors	2 2	

Seniors

Seniors

Seniors

Seniors

Seniors

Seniors

Seniors

200

2

150

100

3

Fiscal Year: 2014-2015

Quarter: 1

PSA: 28 AAA Name: Napa and Solano County AAA

AAA Contact Name: Olivia K. Meadows AAA Contact Phone: (707) 644-6612 Extension 1 AAA Contact Email: OMeadows@aaans.org

Provider Name: Legal Services of Northern California County(ies): Solano

Provider Contact Name: Robert Stalker / Angela Greer Provider Contact Phone: 707-643-0054 Provider Contact Email: Vallejo-office@Isnc.net

		9/27/14	Valleio	Health Fair at Florence Douglas Center	Valleio Seniors	150	6
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TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 10

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 34

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hour
7/3/14	Vallejo	Debtor Rights Presentation at Florence Douglas Center	Vallejo Seniors	12	
7/23/14	Solano County	Solano Aids Coalition Monthly Meeting	Health Advocates	20	
7/25/14	Solano	Housing Task Force - Unlawful Detainer Defense Training	LSNC Advocates	30	
7/30/14	Solano County	Senior Poverty Summit Meeting and Prep	Senior Povertyk Summit	15	
8/1/14	Solano County	Meeting & Prep for Solano County Senior Issues	Senior Coalition	30	
8/14/14	Solano County	Senior Poverty Summit Meeting and Prep	Senior Poverty Summit	20	
8/21/14	Vacaville	Senior Roundtable Meeting	Vacaville Seniors	10	
8/21/14	Solano County	Exec Meeting & Prep for Solano County Senior Issues	Senior Coalition	30	
9/4/14	Solano County	Senior Poverty Summit Red Tape Memo	Senior Poverty Summit	20	
9/5/14	Solano County	Neetubg & Oreo fir /sikabi /cibtt /sebuir Ussyes (2)	Senior Coalition	30	
9/11/14	Solano County	Senior Poverty Summit Meeting and Prep	Senior Poverty Summit	20	
9/17/14	Solano County	Community Development Meeting	Solano County	20	
9/23/14	Suisun City	Public Comments on Suisun City Housing Element	Workshop Participants	10	
9/22/14	Solano	Race Euity Project Training	LSNC Advocates	30	
9/25/14	Vallejo	Basic Needs Meeting for Vallejo	Health Advocates	30	
Weekly	LSNC Vallejo Office	About 12 Unlawful Detainer Eviction Defense Clinics	Senior Tenants facing eviction	12	1

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 27

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 61

Fiscal Year: 2014-2015

CLIENT ETHNICITY
Hispanic/Latino:

Quarter: 1

PSA: 28 AAA Name: Napa and Solano County AAA

AAA Contact Name: Olivia Meadows AAA Contact Phone: 707.644.6612 ext. 11 AAA Contact Email:: omeadows@aaans.org

Provider Name: Legal Aid of Napa Valley
Provider Contact Name: Kristi Lesnewich

Provider Contact Phone: 707-259-0579 Provider Contact Email: klesnewich@legalaidnapa

County(ies): Napa

Total Unduplicated Client Count for Quarter: 23

Total Cases Closed in Quarter: 25

Total Units of Service for Quarter (Unit=1 Hour): 200

### **CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS** IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 1 Two or More Races: 65-74: 11 Caucasian: 21 75-84: 7 African American: 1 85+: 2 Native American/Native Alaskan: Asian/Pacific Islander Client Declined to Provide Information: 2 Total: 23 Asian Indian: **CLIENT GENDER** Cambodian: Male: 14 Chinese: Female: 9 Filipino: Client Declined to Provide Information: 0 Japanese: Total: 23 Korean: 0 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: Vietnamese: 11 0 Homebound: Guamanian: 1 0 Lives Alone: Hawaiian: 9 Institutionalized: Samoan: 8 0 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 0 0 Limited English: Race Unknown/Some Other Race: 1 0 Client Declined to Provide Information: Rural: 0 0 Greatest Economic Need (Minority): Total: 23 0 Greatest Economic Need (Non-Minority): 4 Greatest Economic Need (Minority Status Unknown): 0

Fiscal Year: 2014-2015

Quarter: 1

PSA: 28 AAA Name: Napa and Solano County AAA

AAA Contact Name: Olivia Meadows AAA Contact Phone: 707.644.6612 ext. 11 AAA Contact Email:: omeadows@aaans.org

Provider Name: Legal Aid of Napa Valley

Provider Contact Name: Kristi Lesnewich

County(ies): Napa

Provider Contact Phone: 707-259-0579

Provider Contact Email: klesnewich@legalaidnapa

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Co	de)		ES CLOSED IN QUAR d by Case Closing Code &	
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	1	1	1	0
A2. Contracts/Warranties:	0	0	0	0
A3. Other Consumer/Finance:	2	1	1	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	0	0	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	0	0	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	0	0	0	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	0	0	0	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	0	0	0	0
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	0	0	0	0
E3. Other Housing:	3	2	0	0
INCOME MAINTENANCE				
F1. Social Security:	0	0	0	0
F2. Supplemental Security Income (SSI):	0	0	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	0	0	0	0

Fiscal Year: 2014-2015

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PSA: 28 AAA Name: Napa and Solano County AAA				
AAA Contact Name: Olivia Meadows AAA	Contact Phone: 707.644	.6612 ext. 11	AAA Contact Email:: 0	meadows@aaans.org
Provider Name: Legal Aid of Napa Valley	Co	unty(ies): <i>Napa</i>		
Provider Contact Name: <i>Kristi Lesnewich</i> Provi	ider Contact Phone: 707-2	259-0579	Provider Contact Email:	klesnewich@legalaidnapa
INDIVIDUAL RIGHTS				
G1. Immigration/Naturalization:	0	0	0	
G2. Elder Abuse/Neglect/Exploitation: 2	1	0	0	
G3. Other Individual Rights: 0	0	0	0	
MISCELLANEOUS				
H1. Estate Planning/Wills/Trusts:	1	10	0	
H2. Advance Health Care Directives (AHCD):	1	2	0	
H3. Financial Powers of Attorney:	1	3	0	
H4. Other Miscellaneous:	0	0	0	
TOTAL CASES OPENED IN QUARTER: 23	TOTAL CASES CLOS	ED IN QUARTER BY C	ASE CLOSED CODE	
	TOTAL COUNSEL	TOTAL LIMITED	TOTAL LEGAL	
	AND ADVICE	ADD. SERVICES	REPRESENTATION	
	8	17	0	
TOTAL ESTIMATED CASE WORK HOURS SPENT:	197			
OUTREACH/COMMUNITY E	DUCATION ACTIVITIES D	DATA		
INFORMATION ON SPEC	IAL OUTREACH ACTIVITI	ES		
Date Location Type of Outreach Activity		argeted By	Est # of Est.	
(If Applicable)	Outreach		People Hours Reached	
07/14/2014 Yountville Importance of Estate Plannin	g Attorneys		14 2	
Community Room	Accorneys		14   2	
07/21/2014 Clinic Ole Health care directives	Senior Pro	oviders	3 1	
TOTAL # OF SPECIAL OUTREACH ACTIVITIES	S IN THE CHAPTED.			
		2		
TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS	SIN THE QUARTER:	3		
TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS	S IN THE QUARTER:	0		
TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS		0		

Fiscal Year: 2014-2015

Hispanic/Latino:

Quarter: 1

PSA: 29 AAA Name: El Dorado County Area Agency on Aging

AAA Contact Name: Yasmin Hichborn AAA Contact Phone: (530) 642-4833 AAA Contact Email: Yasmin.hichborn@edcgov.us

Provider Name: Senior Legal Services County(ies): El Dorado

Provider Contact Name: Diana Steele Provider Contact Phone: (530) 621-6154 Provider Contact Email: Diana.steele@edcgov.us

Total Unduplicated Client Count for Quarter: 587

Total Cases Closed in Quarter: 1040

Total Units of Service for Quarter (Unit=1 Hour): 1569

### **CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS** IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 125 Two or More Races: 65-74: 224 Caucasian: 572 75-84: African American: 160 1 85+: Native American/Native Alaskan: 58 Asian/Pacific Islander Client Declined to Provide Information: 20 Total: 587 Asian Indian: **CLIENT GENDER** Cambodian: Male: 252 Chinese: Female: 335 Filipino: Client Declined to Provide Information: 0 Japanese: Total: 587 Korean: 1 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: 55 Vietnamese: 0 Homebound: Guamanian: 6 0 Lives Alone: Hawaiian: 193 Institutionalized: Samoan: 1 0 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 8 0 Limited English: 2 Race Unknown/Some Other Race: 9 Client Declined to Provide Information: Rural: 587 1 Greatest Economic Need (Minority): Total: 587 1 Greatest Economic Need (Non-Minority): 226 Greatest Economic Need (Minority Status Unknown): 1 **CLIENT ETHNICITY**

Fiscal Year: 2014-2015

Quarter: 1

PSA: 29 AAA Name: El Dorado County Area Agency on Aging

AAA Contact Name: Yasmin Hichborn AAA Contact Phone: (530) 642-4833 AAA Contact Email: Yasmin.hichborn@edcgov.us

Provider Name: Senior Legal Services County(ies): El Dorado

Provider Contact Name: Diana Steele Provider Contact Phone: (530) 621-6154 Provider Contact Email: Diana.steele@edcgov.us

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)	de)		ES CLOSED IN QUART d by Case Closing Code & L	
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE			,	
A1. Bankruptcy/Debt Collection:	5	3	1	0
A2. Contracts/Warranties:	3	3	0	0
A3. Other Consumer/Finance:	121	121	1	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	6	6	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	5	2	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	21	16	1	0
D2. Medicare:	1	0	0	0
D3. Other Health/Community Based Care:	2	2	0	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	28	26	1	0
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	50	16	32	0
E3. Other Housing:	14	14	0	0
INCOME MAINTENANCE				
F1. Social Security:	5	4	0	0
F2. Supplemental Security Income (SSI):	3	3	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	12	4	5	0

Fiscal Year: 2014-2015

Quarter: 1

AA Contact Name: Yasmin Hichborn AAA ( Provider Name: Senior Legal Services		A Contact Phone: (530) 64	12-4833	AAA Contact Email: Yas	smin.hichborn@edcgov.u		
Provider	Name: Senior Legal Se	ervices		Со	unty(ies): El Dorado		
Provider (	Contact Name: Diana St	eele	Pro	vider Contact Phone: (530)	621-6154	Provider Contact Email:	Diana.steele@edcgov.us
IDUAL RIG	HTS						
G1. Immi	gration/Naturalization:		0	0	0	0	
G2. Elder	Abuse/Neglect/Exploitation	on:	24	20	0	0	
G3. Other	Individual Rights:		9	7	0	0	
ELLANEO	JS						
H1. Estate	e Planning/Wills/Trusts:		293	146	202	0	
H2. Adva	nce Health Care Directives	s (AHCD):	157	44	154	0	
H3. Finan	cial Powers of Attorney:		162	45	159	0	
H4. Other	Miscellaneous:		2	2	0	0	
т	OTAL CASES OPENED II	N QUARTER:	923	TOTAL CASES CLOS	ED IN QUARTER BY	CASE CLOSED CODE	
		,		TOTAL COUNSEL	TOTAL LIMITED	TOTAL LEGAL	
				AND ADVICE	ADD. SERVICES	REPRESENTATION	
				484	556	0	
1	OTAL ESTIMATED CAS	E WORK HOUR	S SPENT:	1557			
		OUTREACH/0	COMMUNITY F	EDUCATION ACTIVITIES D	DATA		
TOTAL ES	TIMATED # OF SPECIAL	L OUTREACH AC	CTIVITY HOUR	,	0		
TOTAL ES	TIMATED # OF SPECIAL	L OUTREACH AC	CTIVITY HOUR	RS IN THE QUARTER:	MS/ACTIVITIE		
TOTAL ES	TIMATED # OF SPECIAL	L OUTREACH AC	CTIVITY HOUR	S IN THE QUARTER:	MS/ACTIVITIE	Est # of Est. Participants Hours	
	TIMATED # OF SPECIAL INFORMAL Location	L OUTREACH AC	CTIVITY HOUF	RS IN THE QUARTER:	MS/ACTIVITIE		
Date	INFORMA  Location (If Applicable)  El Dorado Hills	ATION ON COMI	CTIVITY HOUF	RS IN THE QUARTER:	MS/ACTIVITIE	Participants Hours	
Date 7/8/14	INFORMA  Location (If Applicable)  El Dorado Hills Senior Center  Greenwood	ATION ON COMI Topic  Caregiver Rig	CTIVITY HOUF	RS IN THE QUARTER:  L EDUCATION PROGRAM  Targeted  Seniors	MS/ACTIVITIE	Participants Hours  12 3	

12

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

Fiscal Year: 2014-2015

CLIENT ETHNICITY
Hispanic/Latino:

Quarter: 1

PSA: 30 AAA Name: Stanislaus County Department of Aging and Veterans Services

AAA Contact Name: Linda Lowe AAA Contact Phone: (209)525-4612 AAA Contact Email: lowel@stancounty.com

Provider Name: Dor v' Dor Senior Advocacy Network County(ies): Stanislaus

Provider Contact Name: Joyce Gandelman Provider Contact Phone: (209) 577-3814 Provider Contact Email: seniorsjoyce@gmail.com

181

Total Unduplicated Client Count for Quarter: 233

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour): 764

### **CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS** IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 34 Two or More Races: 65-74: 96 Caucasian: 200 75-84: African American: 72 6 85+: Native American/Native Alaskan: 31 Asian/Pacific Islander Client Declined to Provide Information: 0 Total: 233 Asian Indian: **CLIENT GENDER** Cambodian: Male: 73 Chinese: Female: 160 Filipino: 3 Client Declined to Provide Information: 0 Japanese: 0 Total: 233 Korean: 0 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: Vietnamese: 61 0 Homebound: Guamanian: 1 0 Lives Alone: Hawaiian: 51 Institutionalized: 3 Samoan: 0 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 39 13 Limited English: Race Unknown/Some Other Race: 11 0 Client Declined to Provide Information: Rural: 0 4 Greatest Economic Need (Minority): Total: 11 233 Greatest Economic Need (Non-Minority): 35 Greatest Economic Need (Minority Status Unknown): 24

Fiscal Year: 2014-2015

Quarter: 1

PSA: 30 AAA Name: Stanislaus County Department of Aging and Veterans Services

AAA Contact Name: Linda Lowe AAA Contact Phone: (209)525-4612 AAA Contact Email: lowel@stancounty.com

Provider Name: Dor v' Dor Senior Advocacy Network County(ies): Stanislaus

Provider Contact Name: Joyce Gandelman Provider Contact Phone: (209) 577-3814 Provider Contact Email: seniorsjoyce@gmail.com

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Co	de)		ES CLOSED IN QUART  d by Case Closing Code & I
(Total Gases Opened by Legari Toblem Go	ue)	Counsel and Advice (CA)	Limited Additional Services (LAS)
CONSUMER/FINANCE			
A1. Bankruptcy/Debt Collection:	8	3	2
A2. Contracts/Warranties:	22	11	2
A3. Other Consumer/Finance:	6	5	5
MPLOYMENT			
B1. Discrimination:	0	0	0
B2. Other Employment:	0	0	0
AMILY			
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	1	1	0
C2. Conservatorship:	12	11	0
C3. Other Family:	3	2	0
EALTH/COMMUNITY BASED CARE			
D1. Medi-Cal/Medicaid:	2	2	0
D2. Medicare:	0	2	0
D3. Other Health/Community Based Care:	4	0	1
USING			
E1. Landlord-Tenant (Subsidized or Private Housing):	13	8	2
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	3	6	2
E3. Other Housing:	14	7	2
COME MAINTENANCE			
F1. Social Security:	6	9	0
F2. Supplemental Security Income (SSI):	0	5	1
F3. Pensions/Retiree Benefits:	0	1	0
F4. Other Income Maintenance:	3	3	3

Fiscal Year: 2014-2015

Quarter: 1

_	ame: <i>Linda Lowe</i>		AAA	Contact Phone:	(209)52	5-4612	AAA Contact Email: Iou	wel@stancounty.com
Provider I	Name: Dor v' Dor Ser	nior Advocacy I	letwork		Co	unty(ies): Stanislaus	5	
Provider C	Contact Name: Joyce G	Gandelman	Prov	vider Contact Pho	one: <i>(209)</i>	577-3814	Provider Contact Emai	: seniorsjoyce@gmail.co
IVIDUAL RIG	HTS	_						_
G1. Immig	gration/Naturalization:	ļ	0		0	0	0	
G2. Elder	Abuse/Neglect/Exploitat	ion:	29		6	2	0	
G3. Other	Individual Rights:	I	2		3	0	0	
CELLANEOU								
H1. Estate	e Planning/Wills/Trusts:	Į.	42		23	7	0	
H2. Advan	nce Health Care Directive	es (AHCD):	4		1	3	0	
H3. Financ	cial Powers of Attorney:	Į.	23		7	6	0	
H4. Other	Miscellaneous:		36		22	3	0	
то	TAL CASES OPENED	IN QUARTER:	233			ED IN QUARTER BY (	CASE CLOSED CODE	
				TOTAL COU AND ADV		TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION	_
					138	41	2	
T/	OTAL ESTIMATED CAS	SE WORK HOU	RS SPENT:	755				
		OUTREACH	/COMMUNITY E	DUCATION ACT	TIVITIES D	)ATA		
								]
Date	Location (If Applicable)	INFORMA		EDUCATION ACT	I ACTIVITI		Est # of Est. People Hours Reached	
Date 9/8/14		INFORMA Type of Out	TION ON SPEC		I ACTIVITI Groups Ta	ES argeted By	People Hours	
	(If Applicable)  700 McHenry Avenue, Suite B,	INFORMA Type of Out	reach Activity upport Group		I ACTIVITI Groups Ta Outreach	ES argeted By	People Hours Reached	
9/8/14	(If Applicable)  700 McHenry Avenue, Suite B, Modesto, CA	Type of Out	reach Activity upport Group		Groups Ta Outreach	ES argeted By	People Hours Reached 30 2	
9/8/14	(If Applicable)  700 McHenry Avenue, Suite B, Modesto, CA  La Loma Park  Turlock	Type of Out	reach Activity upport Group e Seminar	CIAL OUTREACH	Not State  Not State  Seniors	ES argeted By	People Hours Reached 30 2	
9/8/14 9/12/14 8/22/14	(If Applicable)  700 McHenry Avenue, Suite B, Modesto, CA  La Loma Park  Turlock	INFORMA Type of Out  Alzheimer S  Senior Strid  SEAPA Safe	reach Activity upport Group e Seminar	S IN THE QUAR	Not State  Not State  Seniors	ES argeted By	People Hours Reached 30 2	

Fiscal Year: 2014-2015

CLIENT ETHNICITY
Hispanic/Latino:

Quarter: 1

PSA: 31 AAA Name: Merced County Area Agency on Aging

AAA Contact Name: Jaz Chima AAA Contact Phone: 209-385-3000 Ext.5699 AAA Contact Email: jchima@hsa.co.merced.ca.us

Provider Name: Central California Legal Services County(ies): Merced

Provider Contact Name: Michael Neham Provider Contact Phone: 209-723-5466 Merced / 559 Provider Contact Email: mneham@centralcallegal.

51

Total Unduplicated Client Count for Quarter: 48

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour): 418

### **CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS** IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 5 60-64: Two or More Races: 65-74: 15 Caucasian: 22 75-84: African American: 22 1 85+: Native American/Native Alaskan: 6 Asian/Pacific Islander Client Declined to Provide Information: 0 Total: 48 Asian Indian: **CLIENT GENDER** Cambodian: Male: 19 Chinese: Female: 29 Filipino: Client Declined to Provide Information: 0 Japanese: Total: 48 Korean: 0 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: 15 Vietnamese: 0 Homebound: 3 Guamanian: 0 Lives Alone: Hawaiian: 20 Institutionalized: Samoan: 0 0 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 6 0 Limited English: 6 Race Unknown/Some Other Race: 22 Client Declined to Provide Information: Rural: 31 1 Greatest Economic Need (Minority): Total: 12 48 Greatest Economic Need (Non-Minority): 13 Greatest Economic Need (Minority Status Unknown): 0

Fiscal Year: 2014-2015

Quarter: 1

PSA: 31 AAA Name: Merced County Area Agency on Aging

AAA Contact Name: Jaz Chima AAA Contact Phone: 209-385-3000 Ext.5699 AAA Contact Email: jchima@hsa.co.merced.ca.us

Provider Name: Central California Legal Services County(ies): Merced

Provider Contact Name: *Michael Neham* Provider Contact Phone: 209-723-5466 Merced / 559 Provider Contact Email: mneham@centralcallegal.

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Cod	e)		ES CLOSED IN QUART d by Case Closing Code & I	
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	3	0	3	1
A2. Contracts/Warranties:	0	0	0	0
A3. Other Consumer/Finance:	0	0	0	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	0	0	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	0	0	0	1
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	0	0	0	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	0	0	0	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	1	0	0	0
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	2	0	0	0
E3. Other Housing:	2	0	0	0
INCOME MAINTENANCE				
F1. Social Security:	0	0	0	0
F2. Supplemental Security Income (SSI):	0	0	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	0	0	0	0

Fiscal Year: 2014-2015

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AAA Contact Na	ime: <i>Jaz Chima</i>			AAA Contact Phone:	209-385-	3000 Ext.5699	AAA Contact	t Email: <i>jch</i>	nima@hsa.co.merced.ca
Provider l	Name: Central Californ	nia Legal Servi	ices		Cou	inty(ies): Merced			
Provider C	contact Name: Michael N	Neham		Provider Contact Pho	one: <b>209-72</b>	23-5466 Merced / 559	Provider Cor	ntact Email	: mneham@centralcalle
NDIVIDUAL RIGI	HTS								
G1. Immig	ration/Naturalization:	ļ	0		0	0		0	,
G2. Elder	Abuse/Neglect/Exploitatio	n:	5		1	1		2	
G3. Other	Individual Rights:		6		0	3		0	
MISCELLANEOU	S								_
H1. Estate	Planning/Wills/Trusts:		24		5	19		0	
H2. Advan	ce Health Care Directives	(AHCD):	8		1	5		0	
H3. Financ	cial Powers of Attorney:		9		1	6		0	
H4. Other	Miscellaneous:		0		1	1		0	
	TAL CASES OPENED IN	N QUARTER:	60	TOTAL CAS	ES CLOSE	D IN QUARTER BY	CASE CLOSE	D CODE	
10					UCE!	TOTAL LIMITED	TOTAL LE	CAL	1
10				TOTAL COUI AND ADVI		TOTAL LIMITED ADD. SERVICES	REPRESENT		_
10									-
	OTAL ESTIMATED CASE	E WORK HOU	RS SPENT:	AND ADVI	ICE	ADD. SERVICES		ATION	-
				AND ADVI	ICE 9	ADD. SERVICES  38		ATION	
		OUTREACH	H/COMMUNI	415 TY EDUCATION ACT	9 FIVITIES DA	ADD. SERVICES  38		ATION	
Т	OTAL ESTIMATED CASE	OUTREACH	H/COMMUNI	415 TY EDUCATION ACT	9 FIVITIES DA	ADD. SERVICES  38  ATA  ES	REPRESENT	ATION 4	
		OUTREACH	H/COMMUNI	415 TY EDUCATION ACT SPECIAL OUTREACH	9 FIVITIES DA	ADD. SERVICES  38  ATA  ES		ATION	
Т	DTAL ESTIMATED CASE  Location	OUTREACH	ATION ON Streach Activit	415 TY EDUCATION ACT SPECIAL OUTREACH	9 FIVITIES DATE OF THE PROPERTY OF THE PROPERT	ATA ES rgeted By	Est # of People	Est. Hours	
T(	Location (If Applicable)  Gateway Community Church	INFORM/ Type of Out	ATION ON Streach Activit	415 TY EDUCATION ACT SPECIAL OUTREACH	ICE  9  I ACTIVITIES D/ I ACTIVITIE Groups Tar Outreach  Low-Incom	ATA ES rgeted By	Est # of People Reached	Est. Hours	
Date 9/26/14	Location (If Applicable)  Gateway Community Church	OUTREACH INFORMA Type of Out Information	ATION ON Streach Activit	415 TY EDUCATION ACT SPECIAL OUTREACH SY	ICE  9  I ACTIVITIES D/ I ACTIVITIE Groups Tar Outreach Low-Incom	ATA ES rgeted By	Est # of People Reached	Est. Hours	
Date 9/26/14	Location (If Applicable)  Gateway Community Church  TOTAL # OF SP	Type of Out  Information  PECIAL OUTRE	ATION ON Streach Activition	415 TY EDUCATION ACT SPECIAL OUTREACH SY	ICE  9  I ACTIVITIES D/ I ACTIVITIE Groups Tar Outreach Low-Incom	ADD. SERVICES  38  ATA  ES rgeted By  ne Seniors  1 1	Est # of People Reached	Est. Hours	
Date 9/26/14	Location (If Applicable)  Gateway Community Church  TOTAL # OF SP	OUTREACH INFORMA Type of Out Information PECIAL OUTRE OUTREACH	ATION ON Streach Activition	AND ADVI	ICE  9  I ACTIVITIES D/ I ACTIVITIE Groups Tar Outreach Low-Incom	ADD. SERVICES  38  ATA  ES  rgeted By  ne Seniors  1  1  S/ACTIVITIE	Est # of People Reached	Est. Hours	

Fiscal Year: 2014-2015

Quarter: 1

PSA: 32 AAA Name: Monterey County Area Agency on Aging

AAA Contact Name: Kathleen Murray-Phillips AAA Contact Phone: (831) 755-3530 AAA Contact Email: murray-phillipsk@co.montere

Provider Name: Legal Services for Seniors County(ies): Monterey

Provider Contact Name: Kellie D. Morgantini Provider Contact Phone: 831.899.0492 Provider Contact Email: kellie@lssmc.net

Total Unduplicated Client Count for Quarter: 634

Total Cases Closed in Quarter: 554

Total Units of Service for Quarter (Unit=1 Hour): 2072

### **CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS** IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 128 Two or More Races: 65-74: 299 Caucasian: 583 75-84: African American: 153 25 85+: Native American/Native Alaskan: 64 Asian/Pacific Islander Client Declined to Provide Information: 0 Total: 644 Asian Indian: 0 **CLIENT GENDER** Cambodian: 0 Male: 236 Chinese: 8 Female: 408 Filipino: Client Declined to Provide Information: 0 Japanese: 5 Total: 644 Korean: 2 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: 17 Vietnamese: Homebound: 2 Guamanian: 0 Lives Alone: Hawaiian: 257 Institutionalized: Samoan: 0 3 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 9 0 Limited English: 315 Race Unknown/Some Other Race: 0 Client Declined to Provide Information: Rural: 275 0 Greatest Economic Need (Minority): Total: 176 634 Greatest Economic Need (Non-Minority): 437 Greatest Economic Need (Minority Status Unknown): 0 **CLIENT ETHNICITY** Hispanic/Latino: 188

Fiscal Year: 2014-2015

Quarter: 1

PSA: 32 AAA Name: Monterey County Area Agency on Aging

AAA Contact Name: Kathleen Murray-Phillips AAA Contact Phone: (831) 755-3530 AAA Contact Email: murrayphillipsk@co.montere

Provider Name: Legal Services for Seniors County(ies): Monterey

Provider Contact Name: Kellie D. Morgantini Provider Contact Phone: 831.899.0492 Provider Contact Email: kellie@lssmc.net

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code	e)		ES CLOSED IN QUAR d by Case Closing Code &	
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	11	6	2	3
A2. Contracts/Warranties:	37	18	12	0
A3. Other Consumer/Finance:	309	140	95	0
EMPLOYMENT				
B1. Discrimination:	1	1	0	0
B2. Other Employment:	1	1	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	8	1	2	6
C2. Conservatorship:	1	0	0	0
C3. Other Family:	21	9	6	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	18	4	9	0
D2. Medicare:	21	3	5	0
D3. Other Health/Community Based Care:	12	0	12	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	54	14	8	4
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	18	9	8	0
E3. Other Housing:	2	1	1	0
INCOME MAINTENANCE				
F1. Social Security:	23	7	5	2
F2. Supplemental Security Income (SSI):	7	1	1	1
F3. Pensions/Retiree Benefits:	3	5	0	0
F4. Other Income Maintenance:	4	1	1	0

Fiscal Year: 2014-2015

Qua	arte	r: 1	
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AAA Name: Monterey County Area Agen AAA Contact Name: Kathleen Murray-Phillips		AA	AA Contact Phor	ne: <i>(831) 75</i>	55-3530	AAA Contact Email: m	nurrayphillipsk@co.mont		
Provider Na	ame: Legal Services	for Seniors		County(ies): Monterey		,			
Provider Contact Name: <i>Kellie D. Morgantini</i> Provide			ovider Contact F	er Contact Phone: 831.899.0492		Provider Contact Email: kellie@lssmc.net			
IVIDUAL RIGH	TS								
G1. Immigra	ation/Naturalization:		2		1	1		O	
G2. Elder Al	buse/Neglect/Exploitation	n:	10		4	4	2	2	
G3. Other Ir	ndividual Rights:		1		1	0	(	0	
CELLANEOUS	3								
H1. Estate P	Planning/Wills/Trusts:		105		42	27	7	7	
H2. Advance	e Health Care Directives	(AHCD):	27		3	24	(	ס	
H3. Financia	al Powers of Attorney:	l	2		0	0		<u>ה</u>	
H4. Other M	1iscellaneous:	J	16		17	17		ס	
	AL CACES OPENED IN	I QUARTER:	714	TOTAL C	ASES CLOS	ED IN QUARTER BY (	CASE CLOSED CODE		
TOT	AL CASES OPENED IN	1 GOALLELL	, , , , , , , , , , , , , , , , , , , ,						
TOT	AL CASES OPENED IN	T GOAITTEIN:	,11	TOTAL CO		TOTAL LIMITED	TOTAL LEGAL		
	TAL ESTIMATED CASE	,	_			TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION	5	
		E WORK HOU	RS SPENT:	TOTAL CO AND AL 2049	289 ACTIVITIES E	ADD. SERVICES  240  DATA	REPRESENTATION	5	
то	TAL ESTIMATED CASE	E WORK HOU OUTREACH	RS SPENT:	TOTAL CO AND AD	289 ACTIVITIES D	ADD. SERVICES  240  DATA  ES	REPRESENTATION 25	5	
		E WORK HOU OUTREACH	RS SPENT:	TOTAL CO AND AL 2049	289 ACTIVITIES D	ADD. SERVICES  240  DATA	REPRESENTATION	5	
то	TAL ESTIMATED CASE	E WORK HOU OUTREACH INFORMA Type of Out	RS SPENT: I/COMMUNITY ATION ON SPE reach Activity orney presentati	2049  EDUCATION A	289 ACTIVITIES D CH ACTIVITI Groups Ta Outreach	ADD. SERVICES  240  DATA  ES	Est # of Est. People Hours	5	
Date 23 August	Location (If Applicable)  San Francisco  TOTAL # OF SP	OUTREACH INFORMA Type of Out Private Atto Services for	RS SPENT:  I/COMMUNITY  ATION ON SPE  reach Activity  I/COMMUNITY  ATION ON SPE  reach Activity	2049  EDUCATION A  ECIAL OUTREA  ion of Legal	289 ACTIVITIES D CH ACTIVITI Groups Ta Outreach Profession ARTER:	ADD. SERVICES  240  DATA  ES  argeted By	Est # of People Hours Reached		
Date 23 August	Location (If Applicable)  San Francisco  TOTAL # OF SP MATED # OF SPECIAL	OUTREACH  INFORMA  Type of Out  Private Atto Services for  ECIAL OUTRE	RS SPENT:  I/COMMUNITY  ATION ON SPE reach Activity  orney presentative Seniors  EACH ACTIVITY  ACTIVITY HOL	2049  EDUCATION A  CIAL OUTREA  ion of Legal  IES IN THE QUI	ACTIVITIES E CH ACTIVITI Groups Ta Outreach Profession ARTER:	ADD. SERVICES  240  DATA  ES  argeted By  nal attorneys	Est # of People Hours Reached	5	
Date 23 August	Location (If Applicable)  San Francisco  TOTAL # OF SP MATED # OF SPECIAL	OUTREACH  INFORMA  Type of Out  Private Atto Services for  ECIAL OUTRE	RS SPENT:  I/COMMUNITY  ATION ON SPE reach Activity  orney presentative Seniors  EACH ACTIVITY  ACTIVITY HOL	2049  EDUCATION A  ECIAL OUTREA  ion of Legal	ACTIVITIES E CH ACTIVITI Groups Ta Outreach Profession ARTER:	ADD. SERVICES  240  DATA  ES  argeted By  nal attorneys	Est # of People Hours Reached	5	
Date 23 August	Location (If Applicable)  San Francisco  TOTAL # OF SP MATED # OF SPECIAL	OUTREACH  INFORMA  Type of Out  Private Atto Services for  ECIAL OUTRE	RS SPENT:  I/COMMUNITY  ATION ON SPE reach Activity  orney presentative Seniors  EACH ACTIVITY  ACTIVITY HOL	2049  EDUCATION A  CIAL OUTREA  ion of Legal  IES IN THE QUI	ACTIVITIES E CH ACTIVITI Groups Ta Outreach Profession ARTER:	ADD. SERVICES  240  DATA  ES  argeted By  1  8  IS/ACTIVITIE	Est # of People Hours Reached		

Fiscal Year: 2014-2015

CLIENT ETHNICITY
Hispanic/Latino:

Quarter: 1

PSA: 33 AAA Name: Kern County Aging & Adult Services

AAA Contact Name: Michele Timmerman AAA Contact Phone: 661-868-1054 AAA Contact Email: timmermanm@co.kern.ca.us

Provider Name: Greater Bakersfield Legal Assistance, Inc. County(ies): Kern

Provider Contact Name: Danita Melton Provider Contact Phone: 661.334.4669 Provider Contact Email: dmelton@gbla.org

Total Unduplicated Client Count for Quarter: 85

Total Cases Closed in Quarter: 85

Total Units of Service for Quarter (Unit=1 Hour): 437

### **CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS** IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 23 Two or More Races: 65-74: 40 Caucasian: 67 75-84: African American: 18 9 85+: Native American/Native Alaskan: 4 Asian/Pacific Islander Client Declined to Provide Information: 0 Total: 85 Asian Indian: 0 **CLIENT GENDER** Cambodian: Male: 32 Chinese: Female: 53 Filipino: Client Declined to Provide Information: 0 Japanese: 0 Total: 85 Korean: 0 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: 39 Vietnamese: 0 Homebound: Guamanian: 0 0 Lives Alone: Hawaiian: 50 Institutionalized: Samoan: 3 0 8 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 3 Limited English: 14 Race Unknown/Some Other Race: 3 Client Declined to Provide Information: Rural: 21 0 Greatest Economic Need (Minority): Total: 85 17 Greatest Economic Need (Non-Minority): 37 Greatest Economic Need (Minority Status Unknown): 0

Fiscal Year: 2014-2015

Quarter: 1

PSA: 33 AAA Name: Kern County Aging & Adult Services

AAA Contact Name: Michele Timmerman AAA Contact Phone: 661-868-1054 AAA Contact Email: timmermanm@co.kern.ca.us

Provider Name: Greater Bakersfield Legal Assistance, Inc. County(ies): Kern

Provider Contact Name: Danita Melton Provider Contact Phone: 661.334.4669 Provider Contact Email: dmelton@gbla.org

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Cod	de)	CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)				
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)		
CONSUMER/FINANCE						
A1. Bankruptcy/Debt Collection:	10	7	2	0		
A2. Contracts/Warranties:	1	1	1	0		
A3. Other Consumer/Finance:	3	3	0	0		
EMPLOYMENT						
B1. Discrimination:	0	0	0	0		
B2. Other Employment:	0	0	0	0		
FAMILY						
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	0	0	0	0		
C2. Conservatorship:	0	0	0	0		
C3. Other Family:	3	1	0	0		
HEALTH/COMMUNITY BASED CARE						
D1. Medi-Cal/Medicaid:	4	2	1	0		
D2. Medicare:	1	1	0	0		
D3. Other Health/Community Based Care:	3	1	0	0		
HOUSING						
E1. Landlord-Tenant (Subsidized or Private Housing):	21	18	7	4		
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	2	2	1	0		
E3. Other Housing:	4	4	0	1		
INCOME MAINTENANCE						
F1. Social Security:	6	2	0	0		
F2. Supplemental Security Income (SSI):	4	0	2	0		
F3. Pensions/Retiree Benefits:	0	0	0	0		
F4. Other Income Maintenance:	7	6	2	1		

Fiscal Year: 2014-2015

Quarter: 1

Quarter. 1											
PSA: 33	AAA Name: Ke	ern County A	ging & A	dult Serv	rices						
AAA Contact Name: Michele Timmerman				AAA Contact Phone: 661-868-1054				AAA Contact Email: timmermanm@co.kern.ca.us			
Provider	Name: Greater Bakers	field Legal A	ssistance	e, Inc.		Co	ounty(ies): I	Kern			
Provider Contact Name: <i>Danita Melton</i> Provider			rider Contact Pl	der Contact Phone: 661.334.4669			Provider Contact Email: dmelton@gbla.org				
INDIVIDUAL RIG	HTS										
G1. Immi	gration/Naturalization:			0		0		0		0	
G2. Elder	Abuse/Neglect/Exploitation	on:		8		2		3		2	
G3. Other	Individual Rights:			1		1		0		0	
MISCELLANEOU	JS										
H1. Estate	e Planning/Wills/Trusts:			2		2		0		0	
H2. Advar	nce Health Care Directives	s (AHCD):		1		1		0		0	
H3. Finan	cial Powers of Attorney:			4		2		2		0	
H4. Other	Miscellaneous:			0		0		0		0	
тс	TAL CASES OPENED I	N QUARTER	:	85	TOTAL CA	SES CLOS	SED IN QUAR	TER BY C	ASE CLOSE	D CODE	
					TOTAL COL		TOTAL LIM		TOTAL LEG		
					AND AD		ADD. SER		REPRESENT		
						56		21		8	
т	OTAL ESTIMATED CAS	E WORK HO	URS SPE	NT:	404						
		OUTREAC	CH/COMM	IUNITY E	DUCATION AC	CTIVITIES I	DATA				
		INFORI	MATION (	ON SPEC	IAL OUTREAC	H ACTIVIT	TES				
Date	Location	Type of O	utreach A	ctivity		Groups T Outreach	argeted By		Est # of People	Est. Hours	
	(If Applicable)					Outreach			Reached	Tiours	
7/15/14	Lake Isabella, CA		informatio			Kern Cou	inty Senior Po	pulation	4	7.5	
-			by GBLA's ship Careg		Law Center &	•			-	,	
		distribute	d brochur	es for bot	h projects at						
Ta (7 )			ella Resou			l lau a			T		
8/7/14	Lamont, CA		information by GBLA's		services Law Center &		rvice Provider Senior Popula		50	2	
		Guardians	ship Careg	jiver Proje	ect and	,					
					h projects at ve Meeting.						
8/19/14	Lake Isabella, CA	Provided	informatio	n about s	services		rvice Provider		8	7.5	
,			by GBLA's ship Careg		Law Center &	County's	Senior Popula	ation	P	r	
					th projects at						

Lake Isabella Resource Center.

Fiscal Year: 2014-2015

Quarter: 1

PSA: 33 AAA Name: Kern County Aging & Adult Services

AAA Contact Name: Michele Timmerman AAA Contact Phone: 661-868-1054 AAA Contact Email: timmermanm@co.kern.ca.us

Provider Name: Greater Bakersfield Legal Assistance, Inc. County(ies): Kern

Provider Contact Name: Danita Melton Provider Contact Phone: 661.334.4669 Provider Contact Email: dmelton@gbla.org

9/4/14	Bakersfield, CA	Provided information about services provided by GBLA's Seniors Law Center & Guardianship Caregiver Project and distributed brochures for both projects to members of Veteran's Collaborative at the Collaborative Meeting.	Other Service Providers of Kern County's Senior Population	1
9/16/14	Lake Isabella, CA	Provided information about services provided by GBLA's Seniors Law Center & Guardianship Caregiver Project and distributed brochures for both projects at Lake Isabella Resource Center.	Kern County Senior Population 7	7
9/19/14	Bakersfield, CA	Provided information about services provided by GBLA's Seniors Law Center & Guardianship Caregiver Project and distributed brochures for both projects at Kern County Fair on Senior's Day	Kern County Senior Population 400 7.5	5

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 6

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 33

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

0

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

0